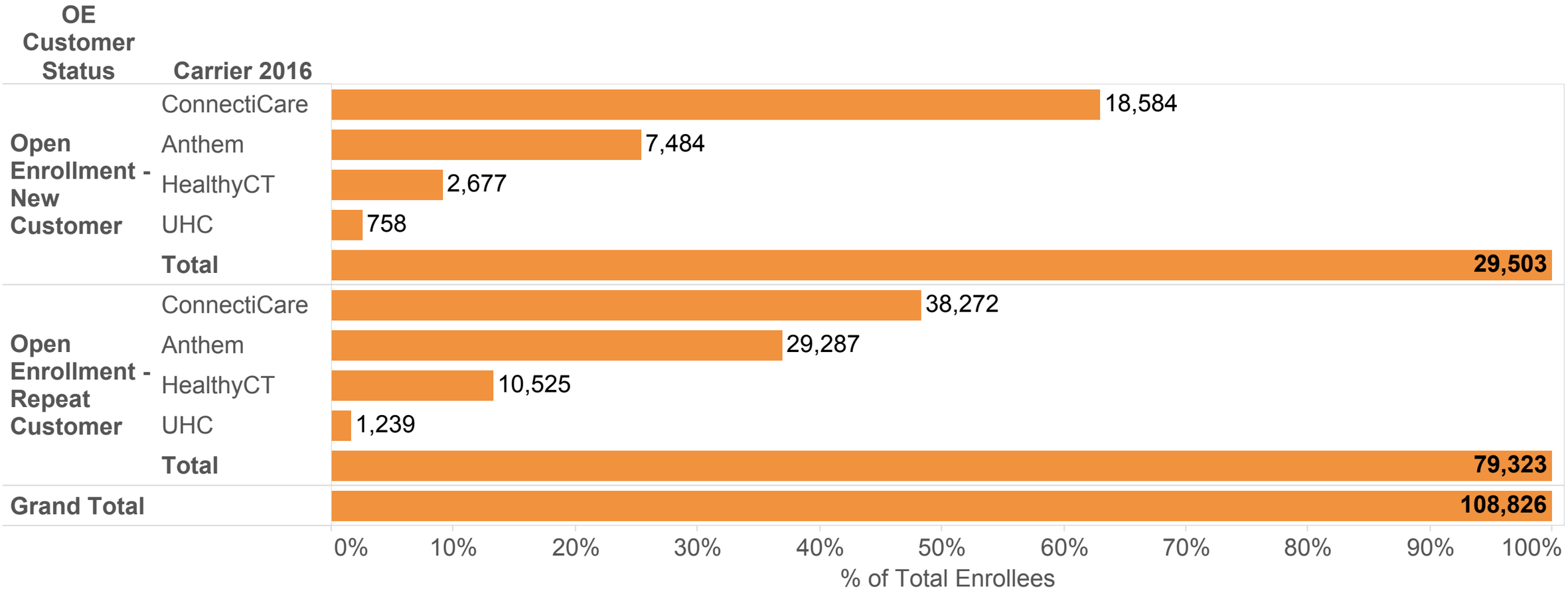
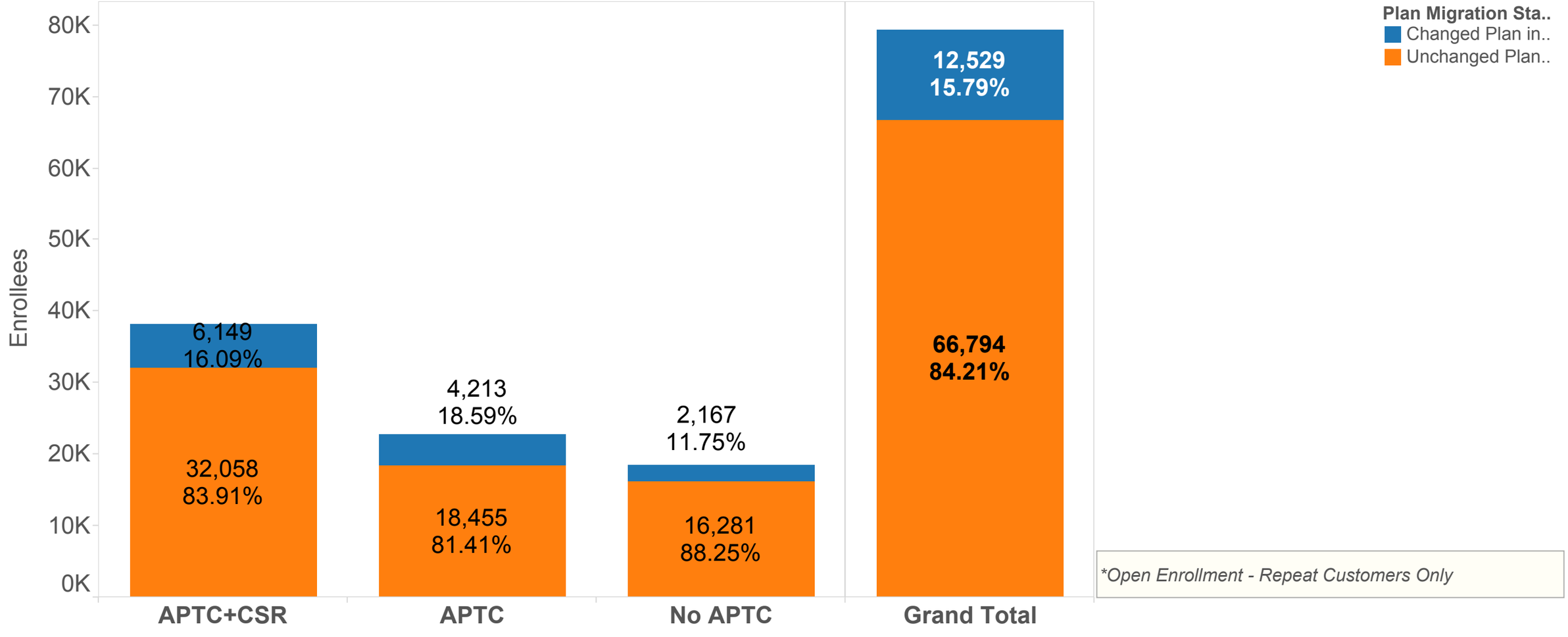
Technical Operations & Analytics Update



Technical Operations & Analytics Update

Open Enrollment Status Update	Customer Product Migration - Plan Selection	Customer Product Migration - Carrier Retention	Customer Product Migration - Metal Preference	Customer Product Migration - Eligible Financial Assistan..	Customer Product Migration - Metal Preference	Customer Product Migration - Impact on Total Premium	Customer Product Migration - Impact on Total Premium	Customer Product Migration - Impact on Total Premium



Technical Operations & Analytics Update

2015 Carrier Selection	2016 Carrier Selection				
	Anthem	ConnectiCare	HealthyCT	UHC	Grand Total
Anthem	45.69%	45.01%	7.93%	1.37%	100.00%
ConnectiCare	10.72%	79.92%	8.12%	1.24%	100.00%
HealthyCT	12.34%	69.45%	17.46%	0.76%	100.00%
UnitedHealthcare	17.25%	49.02%	11.57%	22.16%	100.00%

**Open Enrollment - Repeat Customers who selected a 2016 plan that was different than their plan selection in 2015*

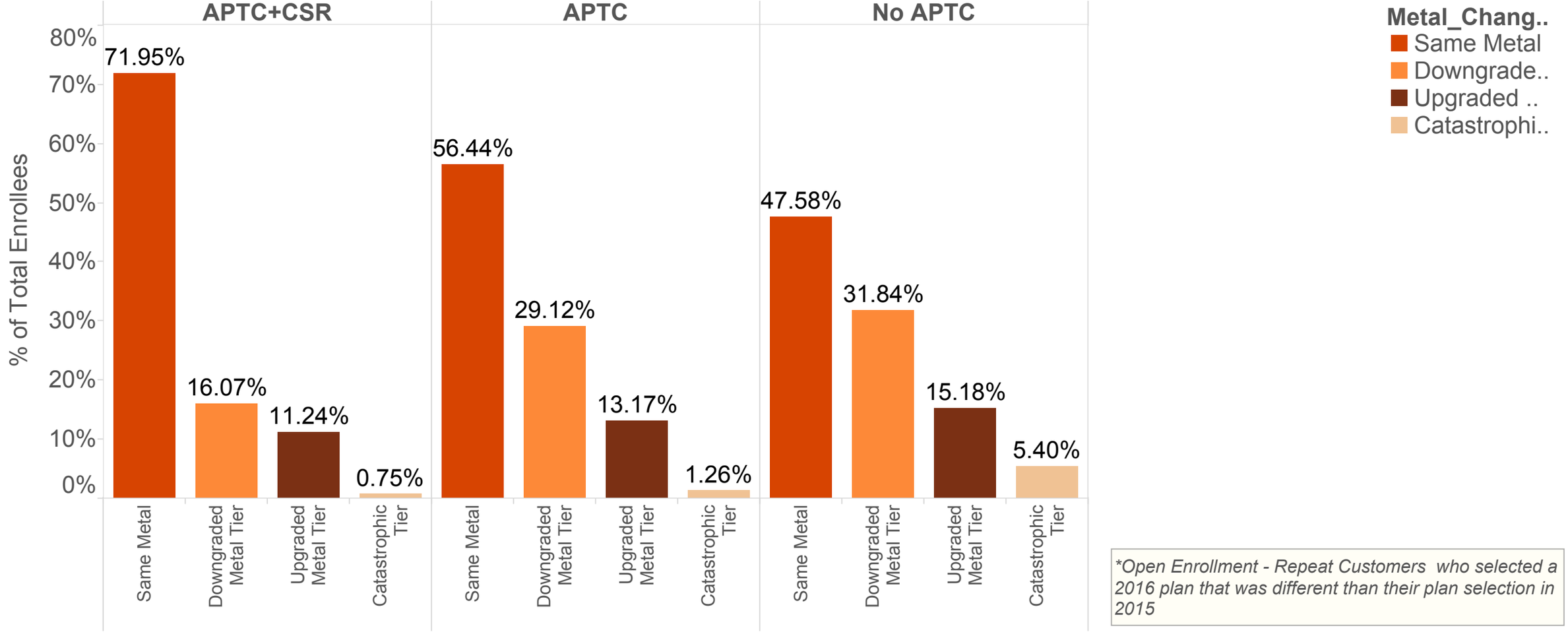
Technical Operations & Analytics Update

2015 Metal Tier	2016 Metal Tier Catastrophic	Bronze	Silver	Gold	Platinum	Grand Total
Catastrophic	8.55%	50.66%	34.87%	5.26%	0.66%	100.00%
Bronze	0.96%	59.00%	35.76%	3.95%	0.33%	100.00%
Silver	0.40%	17.40%	76.86%	4.92%	0.42%	100.00%
Gold	0.36%	11.21%	55.98%	27.97%	4.48%	100.00%
Platinum	0.73%	7.30%	45.99%	45.99%		100.00%

**Open Enrollment - Repeat Customers who selected a 2016 plan that was different than their plan selection in 2015*

Technical Operations & Analytics Update

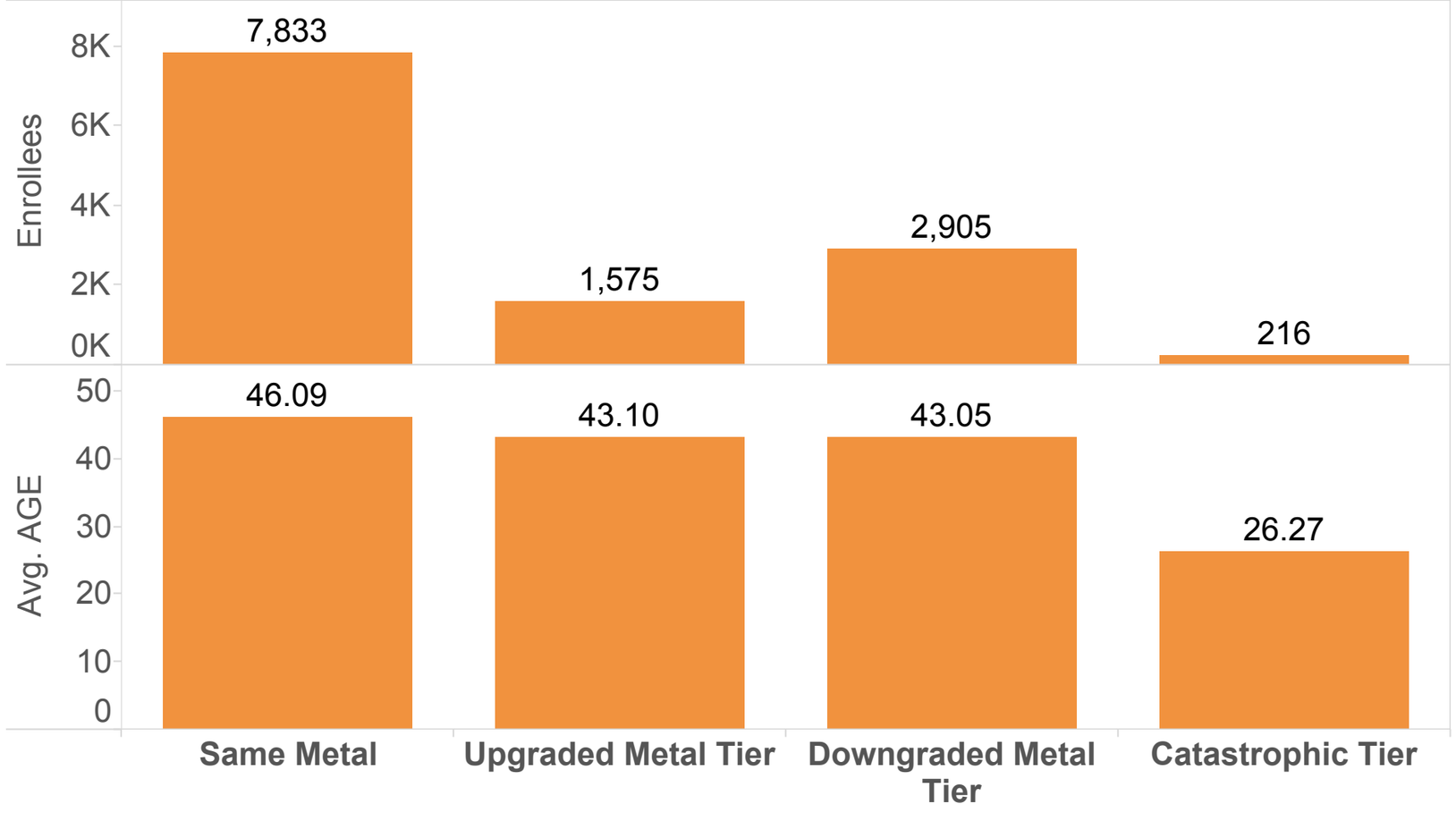
Open Enrollment Status Update	Customer Product Migration - Plan Selection	Customer Product Migration - Carrier Retention	Customer Product Migration - Metal Preference	Customer Product Migration - Eligible Financial Assistan..	Customer Product Migration - Metal Preference	Customer Product Migration - Impact on Total Premium	Customer Product Migration - Impact on Total Premium	Customer Product Migration - Impact on Total Premium



**Open Enrollment - Repeat Customers who selected a 2016 plan that was different than their plan selection in 2015*

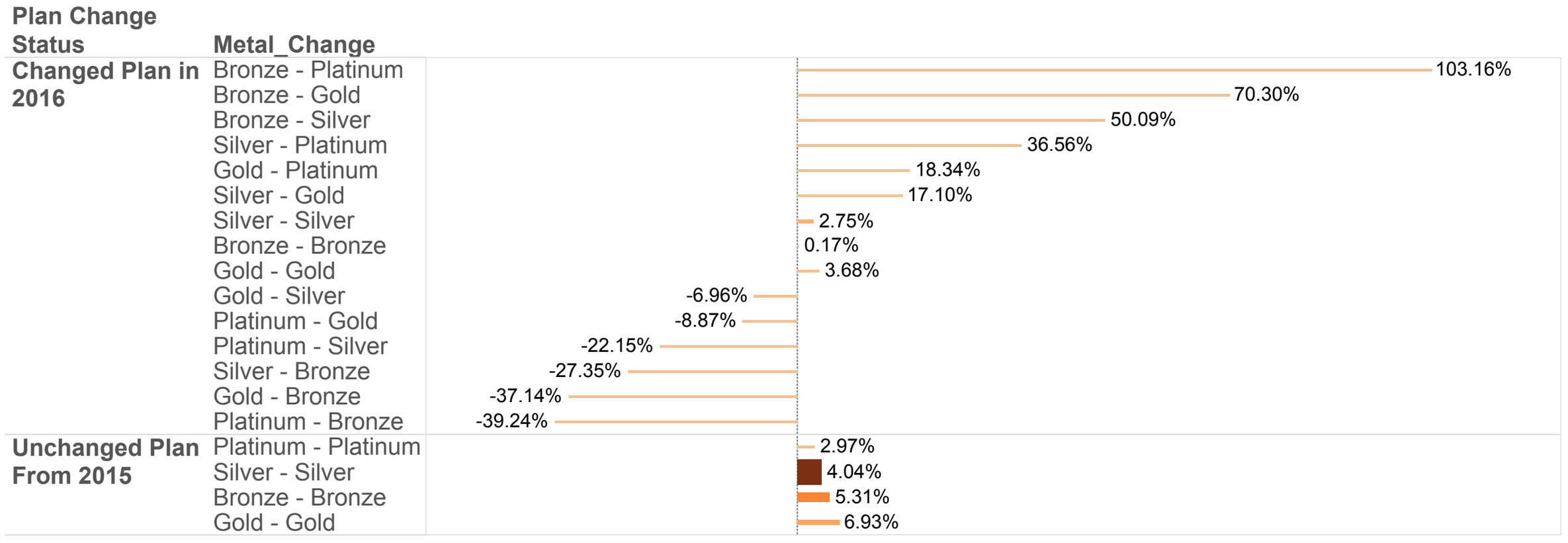
Technical Operations & Analytics Update

Customer Product Migration - Plan Selection	Customer Product Migration - Carrier Retention	Customer Product Migration - Metal Preference	Customer Product Migration - Eligible Financial Assistan..	**Customer Product Migration - Metal Preference**	Customer Product Migration - Impact on Total Premium	Customer Product Migration - Impact on Total Premium	Customer Product Migration - Impact on Total Premium	Post Open Enrollment Update - Verifications



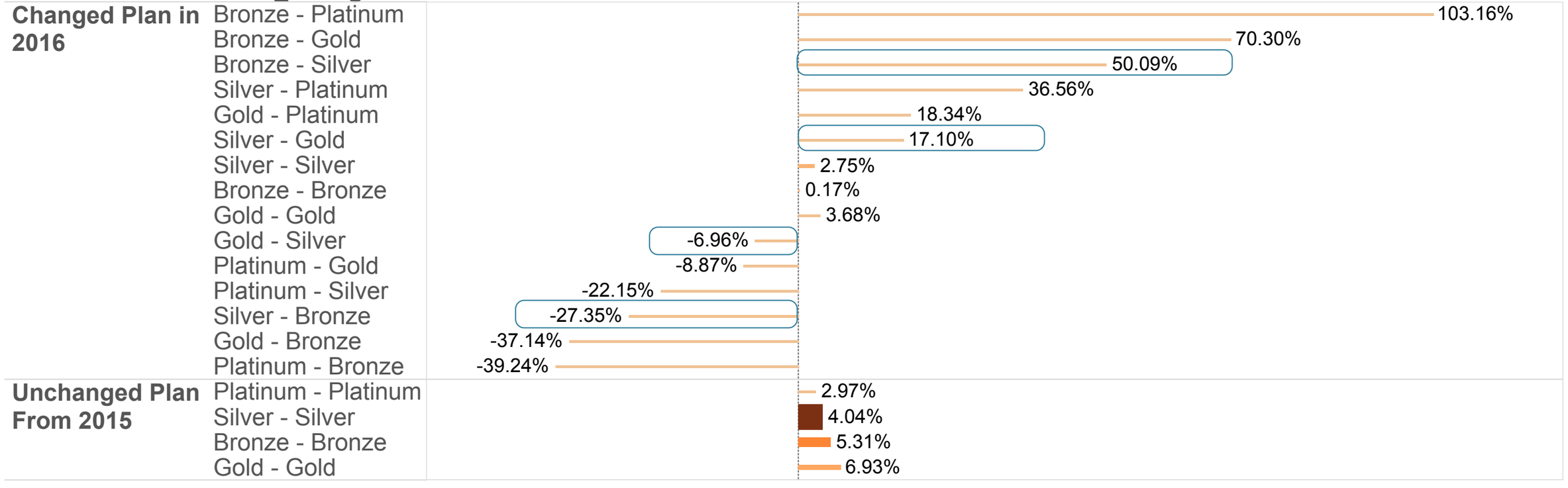
**Open Enrollment - Repeat Customers who selected a 2016 plan that was different than their plan selection in 2015*

Technical Operations & Analytics Update



*Open Enrollment - Repeat Customers Only
**Subscriber Only Policies
***Non Catastrophic Plan Selection in 2015 or 2016

Technical Operations & Analytics Update



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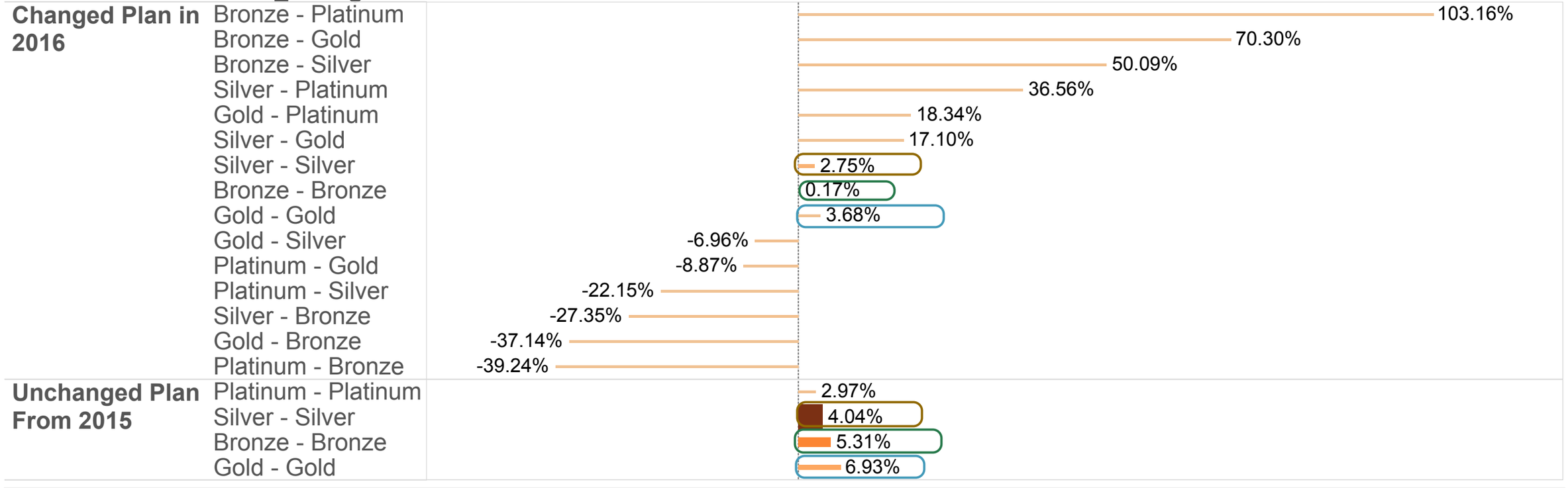

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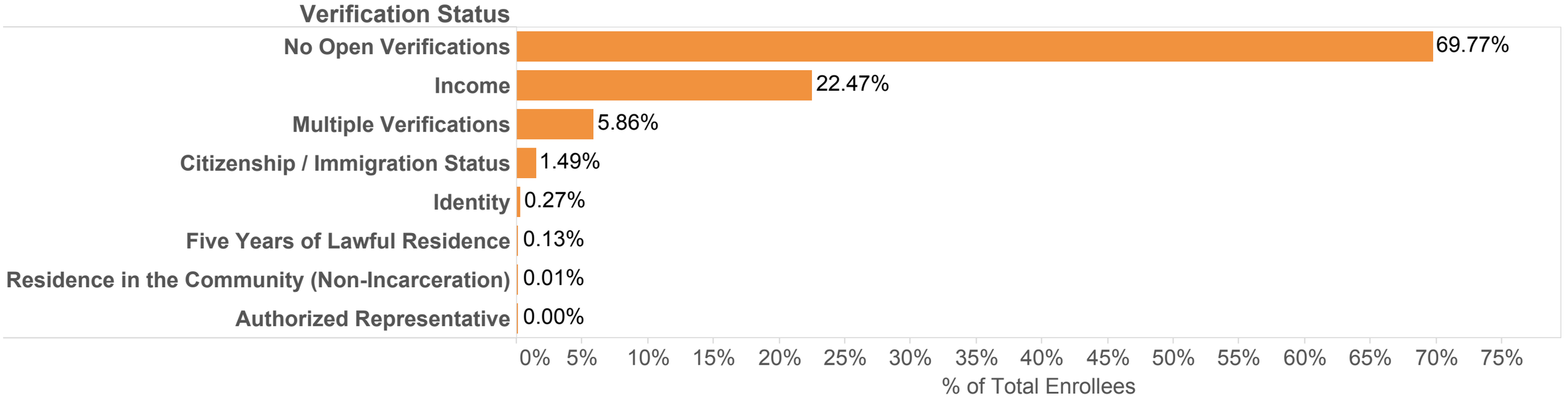
Technical Operations & Analytics Update

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