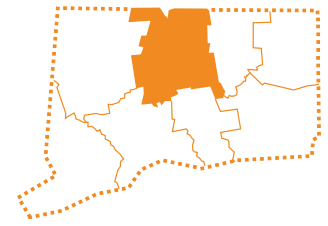


# Making a difference in your community: Hartford County



Since 2013, we have helped more than 1 million individuals and small businesses, and the uninsured rate in our state has been cut in half. This means more residents are getting access to quality care, financial help, and preventive services that they need.

## Enrollment in your community

- 25,515 residents enrolled in 2018 Qualified Health Plans during Open Enrollment.
- 195,372 residents were enrolled in Husky Health/Medicaid as of 12/31/17.
- Residents received an average of \$536.79 towards their monthly health insurance bill.

## Community participation your area

41% of our community events took place in Hartford County.

### Some partner organizations in your area include:

- Community Health Center Association of CT
- Hartford Health Foundation
- National Association of Mental Illness
- UConn Health Disparities Institute

### Some events attended in your area include:

- Yard Goats baseball games
- Crossroads Church Health Fair
- CREC Back to School block party
- WFSB Skin Cancer Screening @ Westfarms Mall
- Riverfront Dragon Boat & Asian Festival
- Manchester Imagine Main Street Festival
- Hartford Pride Festival
- Enfield Back to School Day
- Veterans Stand Down
- CT State Medical Society 225th Annual Meeting
- Appearance at Bristol Library

## Our Mission

To increase the number of insured residents, improve healthcare quality, lower costs and reduce health disparities through an innovative, competitive marketplace that empowers customers to choose the health plan and provider that give them the best value.

## Getting coverage

Access Health CT (AHCT) is Connecticut's health insurance marketplace, created in 2011 to comply with the Affordable Care Act. AHCT works to increase the number of people in Connecticut with health insurance, improve the health of all people in the state, and to help people find their best options for healthcare.

Access Health CT is the only place where customers can get financial help to pay for healthcare coverage, if they qualify.

### All health plans include:













- Preventive services – like annual checkups
- Lab tests
- Prescription drugs
- Maternity and pediatric services
- Urgent care and emergency room visits
- Mental health and substance abuse treatment
- Inpatient and outpatient hospital care
- Services and devices for recovery from illness or injury

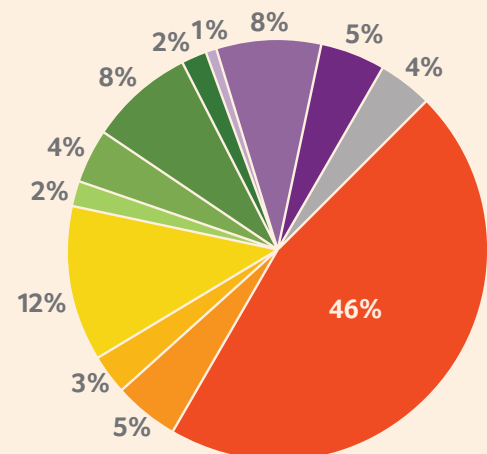
## We offer healthcare coverage through:



Access Health CT partners with the CT Department of Social Services

## Types of Community Partners (Statewide)

- |  |  |
|--|--|
|  Community Organizations |  Libraries                        |
|  Faith-based             |  Pharmacies                       |
|  Health Clinics          |  School Districts                 |
|  Health Departments      |  State, Regional, or Local Agency |
|  Health Organizations    |  Community Health Centers         |
|  Hospitals               |  Colleges and Universities        |



## 2018 Open Enrollment (Statewide)



**114,134**

Total enrollment in Qualified Health Plans



**73%**

Received financial help to pay for coverage



**70%**

Customers renewed for 2018

**24%**

18-34 year olds

**12%**

New Customers

**18%**

Customers prior to 2017

## How they found us...



**267,000**

Calls answered



**225,140**

Unique website visitors



**134/day**

Daily average Live Chat sessions

**4,918**

Enrolled in-person at a location or fair

**900+**

Certified Enrollment Specialists

**35%**

Enrolled with a Certified Broker

## Help us build a healthier community

Access our resources

### Customers

Enroll/Login: [AccessHealthCT.com](https://AccessHealthCT.com)

Free help: [Support.AccessHealthCT.com](https://Support.AccessHealthCT.com)

Call Center: 1-855-805-4325 | TTY: 1-855-789-2428

- Monday - Friday
- 8:00 am – 4:00 pm



@AccessHealthCT | #AHCT | #GetCoveredCT

### Community members

Organization: [Agency.AccessHealthCT.com](https://Agency.AccessHealthCT.com)

Education: [Learn.AccessHealthCT.com](https://Learn.AccessHealthCT.com)

Invite us to an event or speaking engagement:

We are happy to visit your local community to provide information and resources throughout the year to ensure we fulfill our mission of promoting health and eliminating health disparities. Please contact:

**Kathleen M. Tallarita**

Manager, Government Affairs & Communications  
860-757-5339 | [Kathleen.Tallarita@ct.gov](mailto:Kathleen.Tallarita@ct.gov)