

ACCESS HEALTH CT 2021 SPECIAL ENROLLMENT TOOLKIT

Access Health CT (AHCT) is on a mission to increase the number of insured residents in our state. Now more than ever is it important to protect your health and your finances. Our team can help you **shop, compare and enroll** in quality healthcare plans from brand-name insurance companies. And it's the **only place where you could qualify for financial help** to lower your costs.

In these challenging times, help Access Health CT **spread the word that we are here to** keep Connecticut residents covered! Visit **AccessHealthCT.com** to learn more.

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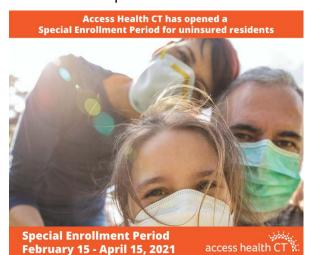
IMPORTANT UPDATE ON SPECIAL ENROLLMENT PERIOD FOR UNINSURED

Access Health CT (AHCT) is opening a Special Enrollment Period for residents who are not currently enrolled in coverage through the marketplace. This effort aligns with the Special Enrollment Period in the Federally Facilitated Marketplace (Healthcare.gov) and helps consumers during the COVID-19 Pandemic and Public Health Emergency.

Access Health CT is on a mission to increase the number of insured residents and this **Special Enrollment Period from February 15 – April 15, 2021** will target the most vulnerable across the state – those currently without health insurance.

- The Special Enrollment Period for the Uninsured is February 15 April 15, 2021.
- Customers will not be required to verify details for this Special Enrollment Period.





TALKING POINTS

- Access Health CT is the state's **official health insurance marketplace** where you can shop, compare and enroll in quality health plans from insurance companies you know
- Access Health CT is the **only place where you can qualify for financial help** to lower your costs or be **eligible for low-cost or free coverage** through HUSKY Health (Medicaid/Children's Health Insurance Program)
- We're on a mission to increase the number of insured residents in Connecticut and **90% of people qualify for financial help or are eligible for low-cost or free coverage**.



- Have you lost your health insurance coverage? Access Health CT has quality health insurance plans that are just right for your right now.
- You may be able to enroll now if you qualify for Husky/Medicaid OR if you experience a Qualifying Life Event that opens a Special Enrollment Period. Visit <u>AccessHealthCT.com</u> and click Learn More for details
- Make sure to **check with Access Health CT before choosing COBRA coverage.** You may find a better, less expensive option.
- If you experience a **Qualifying Life Event like losing health insurance through your** employer – you have 60 days to start an application.
- Visit <u>AccessHealthCT.com</u> and click **Compare Plans** to filter your plan options by innetwork doctors, prescriptions and account for any expected medical services to choose the right plan for your situation.
- Access Health CT is still here to help, and **all help is FREE**. For more information <u>AccessHealthCT.com</u> and click **Find Help**

SOCIAL MEDIA PROFILES

We are active on social media – please follow our pages, tag us in posts about healthcare, enrollment, and share our updates to help spread the word.

Facebook: https://www.facebook.com/AccessHealthCT/ Twitter: https://twitter.com/AccessHealthCT Instagram: https://twitter.com/AccessHealthCT Instagram: https://www.instagram.com/accesshealthct/ YouTube: https://www.instagram.com/accesshealthCT Blog: https://twitter.com/accessHealthCT Blog: https://twitter.com/user/AccessHealthCT

ASSETS

VIDEOS -	QUESTION	& ANSWER
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English

Spanish



What is Access Health CT?	Qué es Access Health CT?
When can I enroll?	Cuando Inscribirse?
Do I qualify for financial help?	Preguntas y Respuestas: Ayuda Financiera
Are there options if I lost my job and coverage?	<u>Preguntas y Respuestas: Cobertura Después</u> <u>de Perder el Trabajo</u>

VIDEOS – GENERAL

English	Spanish
Job and Coverage Loss Options - Enroll Now	<u>Cobertura por pérdida de trabajo - Inscríbase</u> <u>Ahora</u>
Meet Access Health CT - Enroll Now	<u>Conozca a Access Health CT - Inscríbase</u> <u>Ahora</u>
Compare Plans - Enroll Now	Compare Planes - Inscríbase Ahora
About Access Health CT	<u>Sobre Nosotros</u>
<u>Consider Costs</u>	<u>Considere los Costos</u>
Picking a Plan to Meet Your Needs	Inscribirse en un plan para satisfacer sus necesidades
Keep Your Account Up to Date	Mantenga su Cuenta Actualizada
Tips to Stay Covered	<u>Consejos para Mantener su Seguro de Salud</u>



QUICK LINKS

AccessHealthCT.com

- <u>Compare Plans</u>
- Find free help including Live Chat and zip code search.
- AHCT Blog
- Popular Topics
- <u>Glossary</u>
- Press Releases
- <u>Community Partners Resource Page</u>

DIGITAL FLYERS, BROCHURES, POSTERS

English:

- <u>Special Enrollment Poster 8.5x11</u>
- <u>Special Enrollment Poster 11x17</u>
- Special Enrollment Brochure
- Enrollment Checklist
- Access Health CT vs. COBRA Coverage
- <u>Understanding Financial Help</u>
- <u>Understanding Immigration Status</u>
- What to Expect After Enrolling
- Understanding Dental Coverage

Spanish

- <u>Período de Inscripción Especial Póster 8.5x11</u>
- <u>Período de Inscripción Especial Póster 11x17</u>
- Folleto de Período de Inscripción Especial
- Que Necesito Para Inscribirme
- Cobertura de COBRA
- <u>Comprender Ayuda Financiera</u>
- Estado de Inmigración
- Después de Inscribirte

DIGITAL FLYERS, BROCHURES, POSTERS

Enrollment Checklist (Other Languages):

- <u>Arabic</u>
- <u>Hindi</u>

- <u>Italian</u>
- <u>Korean</u>



- <u>Mandarin</u>
- Portuguese

Special Enrollment Period Brochure (Other Languages):

- <u>Arabic</u>
- <u>Chinese</u>
- <u>Hindi</u>
- <u>Italian</u>
- <u>Korean</u>

- <u>Polish</u>
- Portuguese
- Tagalog
- Vietnamese

BRANDED CONTENT

SUGGESTED POSTS

Have you lost your health insurance coverage? CT residents can check out their healthcare options now during Open Enrollment with **@AccessHealthCT**. To find free enrollment help visit <u>Support.AccessHealthCT.com</u>

Did you know that **@AccessHealthCT** is the only place where CT residents can get financial help to lower your costs or be eligible for low-cost or free coverage? Shop, compare and enroll in quality plans at <u>AccessHealthCT.com</u>

Did you know that **90% of people qualify for financial help or are eligible for low-cost or free coverage**. Call **@AccessHealthCT** for enrollment help at 1-855-805-4325. M-F 8am-4pm. Or visit <u>AccessHealthCT.com</u> and live chat today!

On [DAY MONTH, DATE] **@AccessHealthCT** is hosting a webinar to help you understand your health insurance options. **AHCT is here to help and all help is free.** Join us [REGISTRATION LINK]



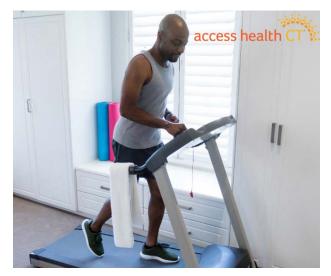
Need health insurance now? Join **@AccessHealthCT at a virtual Healthy Chat via Zoom** on [DAY MONTH, DATE] to understand all your options and the financial help available. **AHCT is here to help and all help is free.** Join us [REGISTRATION LINK]

Considering COBRA coverage? Join @AccessHealthCT at a virtual Healthy Chat via Zoom on [DAY MONTH, DATE] to understand all your options and the financial help available. AHCT is here to help and all help is free. Join us [REGISTRATION LINK]

SHARABLE IMAGES











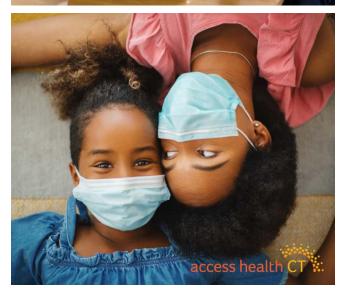
access health CT





Shop, Compare and Enroll at AccessHealthCT.com







EMAILS TO FORWARD

- <u>Do You Need Health Coverage Now?</u>
- Important Customer Reminders

CONTACT INFORMATION



Our Call Center is here to help:

- 1-855-805-4325 / TTY 1-855-789-2428
- Monday– Friday, 8am 4pm

You can also Live Chat with the team during the hours listed below:

• Monday – Friday, 9am – 3:45pm

DATA, RESEARCH AND PUBLICATIONS

- 2021 Open Enrollment Period Summary (Expected February 2021)
- <u>2020 Open Enrollment Period Summary</u>
- 2019 Uninsured Study
- <u>2019 Annual Report</u>
- <u>Press Releases</u> (Updated Regularly)

SMALL BUSINESS HEALTH PLAN OPTIONS (SHOP)

QUICK LINKS

AccessHealthCTSmallBiz.com/

- Find a Local Broker
- Get a Quote and Questions Answered

SOCIAL MEDIA HANDLES

- LinkedIn: linkedin.com/showcase/accesshealthctsmallbusiness/
- Twitter: twitter.com/ahct smallbiz
- Facebook: <u>facebook.com/ahctsmallbiz</u>

BRANDED CONTENT

- <u>Brochure</u>
- <u>Understanding Access Health CT Small Business</u>
- <u>2021 Plan Comparison</u>
- Suggested Social Posts:
 - **Facebook:** <u>@AccessHealthCTSmallBusiness</u> offers quality, affordable group health insurance.



 LinkedIn: Small Business Owners - Access Health CT Small Business offers affordable group health insurance so you have one less thing to worry about. Visit <u>@AccessHealthCTSmallBiz</u> to learn more.