

# Making a difference in your community: Hartford County



Since 2013, we have helped more than 1 million individuals and small businesses, and the uninsured rate in our state has been cut in half. This means more residents are getting access to quality care, financial help, and preventive services that they need.

## **Enrollment in your community**

- 23,415 residents enrolled in 2021 Qualified Health Plans during Open Enrollment and extension period.
- 229,427 residents were enrolled in Husky Health/Medicaid as of 1/15/21.
- Residents received an average of \$592.83 towards their monthly health insurance bill.

## Community participation your area

Some partner organizations in your area include:

- · Charter Oak Health Center
- · Community Health Services
- Community Renewal Team
- · East Hartford Family Centers
- · Faith SDA Church, Hartford Foodshare
- · Philips CME Church Health Ministry, Hartford Foodshare

### Some events attended in your area include:

- Catholic Charities Three Kings Day Parade
- CT Kids Fair
- East Hartford Farmers Market
- · Forge City Works Farmers Market, Hartford
- Hartford Pride
- · Milan Cultural Association, East Hartford
- Spruce Street Farmers Market, Manchester
- Urban League Jump for Justice

## **Our Mission**

To increase the number of insured residents, improve healthcare quality, lower costs and reduce health disparities through an innovative, competitive marketplace that empowers customers to choose the health plan and provider that give them the best value.

## **Getting coverage**

Access Health CT is the state's official health insurance marketplace and the only place where you can qualify for financial help to lower your healthcare costs. More than 90% of people get financial help, low-cost or free coverage through HUSKY Health/Medicaid (Children's Health Insurance Program) if eligible.

#### All health plans include:

- Preventive services like annual checkups
- Lab tests
- Prescription drugs
- · Maternity and pediatric services
- · Urgent care and emergency room visits
- · Mental health and substance abuse treatment
- Inpatient and outpatient hospital care
- Services and devices for recovery from illness or injury

## We offer healthcare coverage through:



Access Health CT partners with the CT Department of Social Services

## Types of Community Partners (Statewide)

Community Organizations

Health Departments

State, Regional, or Local Agency

Libraries

Faith-based

Community Health Centers

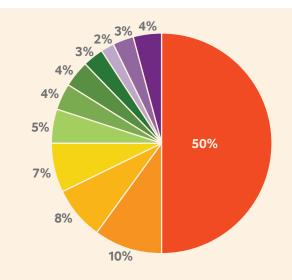
Colleges and Universities

Health Clinics

School Districts

Hospitals

Health Organizations





# 2021 Open Enrollment and extension period (Statewide)



Total enrollment in Qualified Health Plans

23% 19-34 year olds \$

**69%** 

Received financial help to pay for coverage

6%

New Customers

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82%

Customers retained for 2021

12%

**Re-acquired customers** 

# How they found us...



258,000

Calls answered

313,000

Unique website visitors



33,000

**Live Chat sessions** 

850+

Visited an in-person enrollment location following all CDC guidelines

900+

**Certified Enrollment Specialists** 

44%

**Enrolled with a Certified Broker** 

## Help us build a healthier community

## Customers

## AccessHealthCT.com

Call Center: 1-855-805-4325 | TTY: 1-855-789-2428

- Monday Friday
- 8:00 am 4:00 pm











aAccessHealthCT | #AHCT | #GetCoveredCT

## **Community members**

## Organization: Agency.AccessHealthCT.com

## Invite us to an event or speaking engagement:

We are happy to visit your local community to provide information and resources throughout the year to ensure we fulfill our mission of promoting health and eliminating health disparities. Please contact:

#### Kathleen M. Tallarita

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