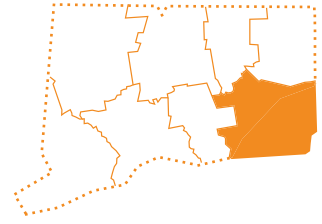


# Making a difference in your community: New London County



Since 2013, we have helped more than 1 million individuals and small businesses, and the uninsured rate in our state has been cut in half. This means more residents are getting access to quality care, financial help, and preventive services that they need.

## Enrollment in your community

- 6,775 residents enrolled in 2021 Qualified Health Plans during Open Enrollment and extension period.
- 60,185 residents were enrolled in Husky Health/Medicaid as of 1/15/21.
- Residents received an average of \$601.02 towards their monthly health insurance bill.

## Community participation your area

Some partner organizations in your area include:

- Norwich Youth & Family Services
- Planned Parenthood of Southern New England, New London
- Public Library of New London
- Thames River Community Service, Inc.
- United Community & Family Services

Some events attended in your area include:

- Enrollment location, Groton
- New London Pride
- Norwich Virtual Family Day

## Our Mission

To increase the number of insured residents, improve healthcare quality, lower costs and reduce health disparities through an innovative, competitive marketplace that empowers customers to choose the health plan and provider that give them the best value.

## Getting coverage

Access Health CT is the state's official health insurance marketplace and the only place where you can qualify for financial help to lower your healthcare costs. More than 90% of people get financial help, low-cost or free coverage through HUSKY Health/Medicaid (Children's Health Insurance Program) if eligible.

All health plans include:

- Preventive services – like annual checkups
- Lab tests
- Prescription drugs
- Maternity and pediatric services
- Urgent care and emergency room visits
- Mental health and substance abuse treatment
- Inpatient and outpatient hospital care
- Services and devices for recovery from illness or injury












## We offer healthcare coverage through:

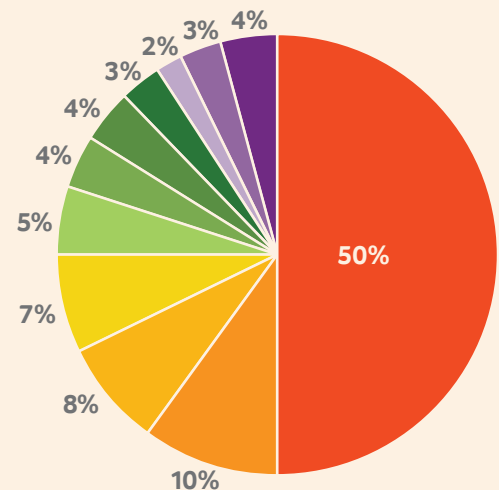


Connecticut's Medicaid & Children's Health Insurance Program

Access Health CT partners with the CT Department of Social Services

## Types of Community Partners (Statewide)

- |   |   |
|---|---|
|  Community Organizations          |  Colleges and Universities |
|  Health Departments               |  Health Clinics            |
|  State, Regional, or Local Agency |  School Districts          |
|  Libraries                        |  Hospitals                 |
|  Faith-based                      |  Health Organizations      |
|  Community Health Centers         |   |



## 2021 Open Enrollment and extension period (Statewide)



**104,946**

Total enrollment in Qualified Health Plans



**69%**

Received financial help to pay for coverage



**82%**

Customers retained for 2021

**23%**

19-34 year olds

**6%**

New Customers

**12%**

Re-acquired customers

## How they found us...



**258,000**

Calls answered



**313,000**

Unique website visitors



**33,000**

Live Chat sessions

**850+**

Visited an in-person enrollment location following all CDC guidelines

**900+**

Certified Enrollment Specialists

**44%**

Enrolled with a Certified Broker

## Help us build a healthier community

### Customers

[AccessHealthCT.com](https://www.AccessHealthCT.com)

Call Center: 1-855-805-4325 | TTY: 1-855-789-2428

- Monday - Friday
- 8:00 am – 4:00 pm



@AccessHealthCT | #AHCT | #GetCoveredCT

### Community members

Organization: [Agency.AccessHealthCT.com](https://www.Agency.AccessHealthCT.com)

#### Invite us to an event or speaking engagement:

We are happy to visit your local community to provide information and resources throughout the year to ensure we fulfill our mission of promoting health and eliminating health disparities. Please contact:

**Kathleen M. Tallarita**

Manager, Government Affairs & Communications  
860-757-5339 | [Kathleen.Tallarita@ct.gov](mailto:Kathleen.Tallarita@ct.gov)