

REQUEST FOR PROPOSALS (RFP) FOR NAVIGATOR GRANT PROGRAM

ADDENDUM NO. 1 – QUESTIONS & ANSWERS

MAY 23, 2025

	QUESTION	ANSWER
1.	I see the reference to the total amount available (\$425,000). Does Access Health CT have any estimate of the number of awards or the amount per awardee?	No, the Exchange does not presently know how many grants it will award or what the amount of any award will be. The Exchange has allocated \$425,000 for Navigator Grants for its 2026 fiscal year, but this amount is subject to change.
2.	Are local healthcare providers eligible, or is Access Health CT specifically looking for organizations outside the healthcare sector?	Please refer to items II. and III. in Section 2 (“Scope of Work”) of the RFP, as well as to 45 C.F.R. § 155.210, for a description of the types of entities eligible and ineligible to receive a Navigator Grant. In relevant part, an eligible entity cannot be a health insurer or an issuer of stop loss insurance; a subsidiary of a health insurance or stop loss insurance issuer; an association that includes members of, or lobbies on behalf of, the insurance industry; or receive any consideration directly or indirectly from any health insurance insurer or issuer of stop loss insurance in connection with any QHP or non-QHP enrollments (such as commissions).
3.	Are local municipal/government entities eligible, or just non-profits?	Please refer to 45 C.F.R. § 155.210, specifically permitting “public and private entities,” including, but not limited to, “State or local human services agencies,” to receive grants under the Exchange’s Navigator Grant Program if they meet all eligibility criteria, and can perform the duties, specified in Section 2 (“Scope of Work”) of the RFP. <i>See</i> 45 C.F.R § 155.210 (c)(2)(viii).
4.	Are entities currently employing Enrollment Specialists eligible, or is Access Health CT looking for new organizations?	To be considered for a grant under the Exchange’s Navigator Program, eligible Respondents must meet the requirements, and be able to perform the duties, described in Section 2 (“Scope of Work”) of the RFP. Eligible Respondents must be capable of performing the duties described in Section 2 from July 1, 2025 through June 30, 2026 and during any renewal period thereafter.