

# Making a difference in your community: New London County



Since 2013, we have helped more than 1 million individuals and small businesses, and the uninsured rate in our state has been cut in half. This means more residents are getting access to quality care, financial help, and preventive services that they need.

## **Enrollment in your community**

- 7,039 residents enrolled in 2019 Qualified Health Plans during Open Enrollment and extension period.
- 52,536 residents were enrolled in Husky Health/Medicaid as of 1/15/19.
- Residents received an average of \$503.74 towards their monthly health insurance bill.

## Community participation your area

7% of our community events took place in New London County.

#### Some partner organizations in your area include:

- · Catholic Charities Norwich
- Eastern CT Area Health Education Center, Inc. (AHEC)
- Groton Public Library
- Otis Library
- Three Rivers Community College

#### Some events attended in your area include:

- · New London Pride
- Healthy Living Festival in Norwich
- New London Farmers Market

## **Our Mission**

To increase the number of insured residents, improve healthcare quality, lower costs and reduce health disparities through an innovative, competitive marketplace that empowers customers to choose the health plan and provider that give them the best value.

## Getting coverage

Access Health CT (AHCT) is Connecticut's health insurance marketplace, created in 2011 to comply with the Affordable Care Act. AHCT works to increase the number of people in Connecticut with health insurance, improve the health of all people in the state, and to help people find their best options for healthcare.

Access Health CT is the only place where customers can get financial help to pay for healthcare coverage, if they qualify.

#### All health plans include:

- Preventive services like annual checkups
- Lab tests
- Prescription drugs
- Maternity and pediatric services
- · Urgent care and emergency room visits
- Mental health and substance abuse treatment
- Inpatient and outpatient hospital care
- Services and devices for recovery from illness or injury

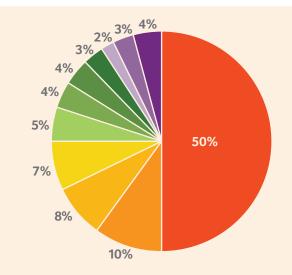
## We offer healthcare coverage through:



Access Health CT partners with the CT Department of Social Services

## **Types of Community Partners (Statewide)**

- Community Organizations
- Health Departments
- State, Regional, or Local Agency
- Libraries
- Faith-based
- Community Health Centers
- Colleges and Universities
- Health Clinics
- School Districts
- Hospitals
- Health Organizations





## 2019 Open Enrollment and extension period (Statewide)



Total enrollment in **Qualified Health Plans** 

**22%** 

18-34 year olds

**Received financial help** to pay for coverage

**New Customers** 

Re-acquired customers

# How they found us...



Calls answered

**Unique website visitors** 



**Live Chat sessions** 

3,676

Enrolled in-person at a location or fair

**Certified Enrollment Specialists** 

43%

**Enrolled with a Certified Broker** 

## Help us build a healthier community

**Access our resources** 

## Customers

Enroll/Login: AccessHealthCT.com

Free help: Support.AccessHealthCT.com

Call Center: 1-855-805-4325 | TTY: 1-855-789-2428

Monday - Friday

• 8:00 am - 4:00 pm













aAccessHealthCT | #AHCT | #GetCoveredCT

## **Community members**

Organization: Agency.AccessHealthCT.com

Education: Learn.AccessHealthCT.com

#### Invite us to an event or speaking engagement:

We are happy to visit your local community to provide information and resources throughout the year to ensure we fulfill our mission of promoting health and eliminating health disparities. Please contact:

#### Kathleen M. Tallarita

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