

Access Health Connecticut

October 17, 2019 Board of Directors Meeting



Board Agenda

- Call to Order & Introductions
- Voting-In Presiding Officer
- Public Comment
- Votes
 - Review & Approval of Minutes
 - Interim Vice-Chair
 - New Subcommittee Members
- CEO Report
- Consumer Impact Study
- Uninsured Research Study

- Marketing & Outreach Update
- Small Business (SHOP) BJM Report
- High Deductible Health Plan Task Force Update
- Legal Update
- Future Agenda Items
 - Adverse Selection Study
 - Fiscal Year 2019 External Audit Report
 - Fiscal Year 2020 1st Quarter Budget Report
 - 2021 Plan Designs
 - SHOP Marketing Campaign
- Adjournment



Voting-In Presiding Officer



Public Comment





-Review and Approval of Minutes *September 19, 2019 Regular Meeting Minutes -Interim Vice-Chair - New Subcommittee Members



CEO Update



Consumer Impact Study





BFYOND THE NUMBERS

Rate Review and Rate Impact Analysis Report

PRESENTED BY Brittney Phillips, ASA, MAAA

October 2019

Access Health CT

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- II. Plan Offerings and Enrollment
- III. 2020 Rate Changes
- IV. Consumer Impact Analysis

Makely

Introduction

Wakely was retained by Access Health CT (AHCT) to perform the following services related to 2020 rates and rate filings

- Rate Filing Review: Review of initial and final health insurance rate filings for carriers on the exchange
- Consumer Impact Analysis: Summarize rate changes before and after federal subsidies by rating area and plan type
- Rate Analysis: Perform a rate analysis to assess the variance in rates by rating area and metal level

Wakely relied on rate filings and templates, as well as enrollment data, provided by AHCT as of September 19, 2019

Rounding: Results are presented to the nearest dollar, calculations are performed at the nearest \$0.01. Similarly, percentage summaries are rounded.

- Impacted Policyholders (Premium)
 - 50% of policyholders will experience a decrease in premiums
 - Increase reflects weighted average rate change in net premiums, including aging and cross-walked plan

| | | | | Expected Premium Rate Impact | | | | | |
|----------------|------------------------|-----------------------|-----------|------------------------------|------------------|-------------------|-----------------------|----------------|--|
| Metal Level | Subsidy Eligibility | Percent Enrollment | Reduction | Reduction Premium % | Reductio n \$ | Increase Pop % | Increase Premium % | Increase \$ | |
| Gold | Not Eligible | 3% | 11% | -5% | (\$33) | 89% | 13% | \$116 | |
| Silver | Not Eligible | 4% | 20% | -2% | (\$14) | 80% | 11% | \$66 | |
| Bronze | Not Eligible | 23% | 1% | -1% | (\$2) | 99% | 11% | \$59 | |
| Gold | Eligible | 3% | 83% | -20% | (\$85) | 17% | 10% | \$64 | |
| Silver | Eligible | 44% | 56% | -37% | (\$94) | 44% | 41% | \$16 | |
| Bronze | Eligible | 23% | 98% | -53% | (\$58) | 2% | 7% | \$16 | |
| Total | | 100% | 50% | -42% | (\$75) | 50% | 22% | \$45 | |

Plan Offerings and Enrollment



Plan Offerings and Enrollment

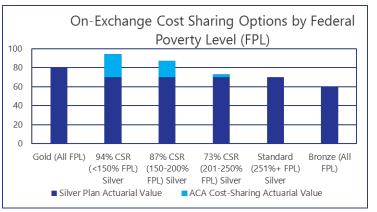
Summary of 2020 Plan Offerings - Individual

- The same two issuers, Anthem Health Plans, Inc. (Anthem) and ConnectiCare Benefits, Inc. (CBI), are participating on the exchange in 2020, with 17 proposed plans
 - Total number of plans available is unchanged from 2019, however some were discontinued and some are new.
- All 2019 plans are cross-walked to a 2020 plan
- There continues to be no Platinum plans offered.
- Both issuers offer plans in all other metal tiers, including catastrophic.
- All plans are available statewide.

| | | Individua | al Market | | | | | | |
|--------------|------|-----------|-----------|------|--|--|--|--|--|
| | 2019 | Disc. | New | 2020 | | | | | |
| Catastrophic | 2 | 0 | 0 | 2 | | | | | |
| Bronze | 6 | 0 | 2 | 8 | | | | | |
| Silver | 6 | 4 | 0 | 2 | | | | | |
| Gold | 3 | 0 | 2 | 5 | | | | | |
| Platinum | 0 | 0 | 0 | 0 | | | | | |
| Total | 17 | 17 4 4 17 | | | | | | | |

Summary of 2020 Plan Offerings - Individual

- Metal plans are defined by Actuarial Value (AV) as calculated by the Federal AV Calculator
- Silver enrollees with income between 0% and 250% of the Federal Poverty Level FPL) are eligible for Cost Sharing Reductions (CSRs) on the exchange
- Enrollees <= 400% of the FPL are eligible for premium subsidies on the exchange</p>
- All Bronze plans offered on-exchange qualify as an expanded bronze plan.



| Individual Market | Permissible AV Range | Filed AV Range |
|----------------------|-------------------------|-------------------|
| Gold | 76%-82% | 76%-82% |
| 73% AV CSR | 72%-74% ² | 73%-74% |
| 87% AV CSR | 86%-88% | 87%-88% |
| 94% AV CSR | 93%-95% | 95% |
| Standard Silver | 66%-72% | 71%-72% |
| Bronze | 58%-65% ¹ | 64%-65% |

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¹ Bronze plan designs are eligible for expanded "de minimis" range ² 73.0% CSR Silver must have a differential of 2.0%+ with Standard Silver

Plan Offerings and Enrollment

Enrollment Distribution by Metal Level

| Metal Level | D | istributio | n by Meta | al | % of Enrollees in Lowest Premium Plan | | | | | |
|--------------|------|------------|-----------|------|---------------------------------------|------|------|------|--|--|
| | 2016 | 2017 | 2018 | 2019 | 2016 | 2017 | 2018 | 2019 | | |
| Platinum | 1% | 0% | 0% | 0% | 100% | N/A | N/A | N/A | | |
| Gold | 12% | 10% | 8% | 6% | 10% | 18% | 66% | 14% | | |
| Silver | 63% | 63% | 55% | 47% | 65% | 63% | 75% | 51% | | |
| Bronze | 22% | 26% | 36% | 45% | 41% | 51% | 39% | 13% | | |
| Catastrophic | 1% | 2% | 1% | 2% | 53% | 70% | 75% | 87% | | |

- There was a further shift in 2019 of enrollees to Bronze plans, although Silver plans continued to have the majority of enrollment
- The percent of enrollees choosing the lowest premium option within a metal tier declined significantly in 2019. 2019 was the first year non-standard silver plans at a lower cost from the silver standard plans were allowed. 62.9% of enrollees remained in non-Catastrophic Standard plan options (including the 2019 newly offered Silver Coinsurance Standard Option – 2.8% of Enrollment).
- 68% of Enrollees are eligible for premium subsidies.

Plan Offerings and Enrollment

Summary of 2020 Plan Offerings – Small Group

- The same two issuers are participating on the exchange in 2020, with 14 proposed plans
 - The plan offerings are the same as 2019 with no discontinued or new plans in 2020
- All 2019 plans are cross-walked to a 2020 plan
- All plans are available statewide

| | | SH | OP | | | | | | |
|----------|------|-----------|-----|------|--|--|--|--|--|
| | 2019 | Disc. | New | 2020 | | | | | |
| Bronze | 5 | 0 | 0 | 5 | | | | | |
| Silver | 5 | 0 | 0 | 5 | | | | | |
| Gold | 3 | 0 | 0 | 3 | | | | | |
| Platinum | 1 | 0 | 0 | 1 | | | | | |
| Total | 14 | 14 0 0 14 | | | | | | | |



Background

- Rate changes in this section reflect premium changes from 2019 to 2020 based on carrier plan mappings provided to Wakely by AHCT as of September 19, 2019
- Weighted averages are based on enrollment by plan and county provided to Wakely by AHCT (individual market only)
- Rate changes presented in this section are PRIOR to premium subsidies

Individual Market Observations

- The weighted average rate increase for AHCT enrollees (before premium subsidies) is 10.2%
- Rate changes across all plan and area combinations range from -7.3% to 27.5%
- By county, average rates are increasing the most in Hartford and Middlesex counties.
- By carrier, premium weighted rate changes average 8.2% for Anthem and 10.8% for CBI for continuing and cross-walked enrollees
- Rate changes are consistent across the counties for Anthem, CBI made changes by county ranging from -3.0% to +3.4%
- Silver plans continue to be loaded for the defunding of cost-sharing reductions at about 10-14%.
- Each carrier reflected an increase of +1.0% in their rates for market deterioration.

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*Average Increases reflect impact of plans being cross-walked to new plans.

Individual Market Observations

- Rate Increase Drivers
 - The Moratorium on the Health Insurance Provider Fee has ended. Rates are increasing 2.6% to 2.8% for coverage of the fee.
 - Trend combined medical and pharmacy cost and utilization trend ranges from 7.50% to 7.75% for 2019-2020.
 - Risk Adjustment is the only remaining market stabilization program after expiration of transitional reinsurance and risk corridors at the end of 2016.
 - The program has two components: Risk Adjustment Transfers and the High Risk Pool (HRP) which reimburses issuers for 60% of paid claims over \$1 million
 - Experience as measured by projected Minimum Loss Ratios (MLR) show continued improvement in the State.

| Minimum Loss Ratio* | 2016 | 2017 | 2018 |
|--------------------------|--------|-------|-------|
| Anthem – Individual | 106.0% | 92.7% | 83.1% |
| CBI – Individual | 97.5% | 92.1% | 76.7% |
| Individual (State: CT)** | 105.4% | 93.6% | 80.1% |

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*Source: NAIC Supplemental Health Care Exhibit S&P Global Market Intelligence **Includes experience for off-exchange plans offered by CTCare Inc. and CTCare Insurance Co.

Individual Market Rate Changes by Plan with Mapping

| Metal | Carrier | 2019 Plan Name | 2020 Plan Name | Fairfield | Hartford | Litchfield | Middlesex | New Haven | New London | Tolland | Windham |
|--------|---------|--------------------------------------------------|---------------------------------------|-----------|----------|------------|-----------|--------------|---------------|---------|---------|
| Gold | СВІ | | Choice Gold Standard POS | 6.3% | 10.AA 9% | 9.5% | 11.9% | 8.0% | 5.1% | 6.7% | 6.7% |
| Gold | Anthem | , | Gold HMO Pathway X Enhanced Tiered | -7.3% | -7.3% | -7.3% | -7.3% | -7.3% | -7.3% | -7.3% | -7.3% |
| Gold | Anthem | | Gold PPO Standard Pathway X | 16.7% | 16.7% | 16.7% | 16.7% | 16.7% | 16.7% | 16.7% | 16.7% |
| Silver | СВІ | Choice Silver Standard POS | Chaine Silver | -4.8% | -0.7% | -2.0% | 0.2% | -3.3% | -6.0% | -4.5% | -4.5% |
| Silver | СВІ | Choice Silver Alternative POS* | Choice Silver Standard POS | 21.1% | 26.3% | 24.7% | 27.5% | 23.0% | 19.6% | 21.5% | 21.5% |
| Silver | СВІ | Choice Silver Standard Coinsurance POS * | | 12.6% | 17.4% | 15.9% | 18.5% | 14.3% | 11.2% | 13.0% | 13.0% |
| Silver | Anthem | Silver PPO Standard Pathway X | Silver PPO | 0.4% | 0.4% | 0.4% | 0.4% | 0.4% | 0.4% | 0.4% | 0.4% |
| Silver | Anthem | Silver PPO Standard Coinsurance Pathway X* | Standard Pathway X | 6.5% | 6.5% | 6.5% | 6.5% | 6.5% | 6.5% | 6.5% | 6.5% |
| Silver | Anthem | Silver PPO Pathway X Tiered* | | 16.9% | 16.9% | 16.9% | 16.9% | 16.9% | 16.9% | 16.9% | 16.9% |

*2019 Terminated Plan

Individual Market Rate Changes by Plan with Mapping

| Metal | Carrier | 2019 Plan Name | 2020 Plan Name | Fairfield | Hartford | Litchfield | Middlesex | New Haven | New London | Tolland | Windham |
|--------|---------|------------------------------------------|---------------------------------------------|-----------|----------|------------|-----------|--------------|---------------|---------|---------|
| Bronze | СВІ | Choice Bronze Standard POS | Choice Bronze Standard POS | 3.9% | 8.3% | 7.0% | 9.3% | 5.5% | 2.6% | 4.2% | 4.2% |
| Bronze | СВІ | Choice Bronze Standard POS HSA | Choice Bronze Standard POS HSA | 6.8% | 11.3% | 10.0% | 12.4% | 8.4% | 5.5% | 7.1% | 7.1% |
| Bronze | СВІ | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | -0.4% | 3.9% | 2.6% | 4.8% | 1.2% | -1.6% | 0.0% | 0.0% |
| Bronze | Anthem | Bronze HMO Pathway X Enhanced Tiered | Bronze HMO Pathway X Enhanced Tiered | 11.1% | 11.1% | 11.1% | 11.1% | 11.1% | 11.1% | 11.1% | 11.1% |
| Bronze | Anthem | Bronze PPO Standard Pathway X | Bronze PPO Standard Pathway X | 15.0% | 15.0% | 15.0% | 15.0% | 15.0% | 15.0% | 15.0% | 15.0% |
| Bronze | Anthem | Bronze PPO Standard Pathway X for HSA | Bronze PPO Standard Pathway X for HSA | 14.6% | 14.6% | 14.6% | 14.6% | 14.6% | 14.6% | 14.6% | 14.6% |

Small Group Market Observations

- No plans are being added/terminated in 2020
- Rate changes for 2020*
 - Anthem: The overall proposed rate increase is 14.3% with plan specific rate changes varying from 3.3% to 27.6%. Increase reflects a mix of on and off exchange plans.
 - CBI: The overall proposed rate increase is 4.8%. Rate changes across all plan and area combinations range from -17.7% to 13.1%.

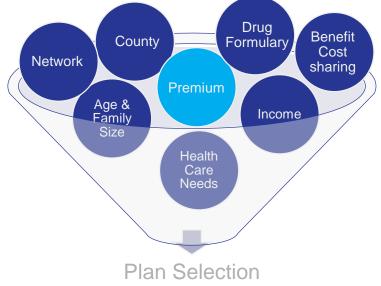
*Average Increases from Connecticut Insurance Department





Consumer Impact Analysis Background

- There are many considerations consumers use to select the best plan option
- This section outlines the premium changes to consumers in the individual market after reflecting federal premium subsidies
- Consumers may seek the advice of brokers on plan selection
 - The AHCT Consumer Decision Support Tool also includes the considerations below



Background

- Impacts are calculated based on carrier plan mappings provided to Wakely by AHCT
- Weighted averages are based on enrollment by plan and county provided to Wakely by AHCT
- Premium impact for individuals and households vary based on:
 - Member age(s)
 - Geographic region
 - Income
 - Plan selection
 - Household size

Consumer Premiums

- Benchmark plan: Subsidy eligible households pay up to the defined % of income for the Essential Health Benefits (EHB) portion of benchmark premium
- Non-Benchmark plan: Consumers pay the amount above, plus/minus the difference between their selected plan and the benchmark
- Advanced payment of premium tax credit (APTC): federal government pays APTC directly to carrier, reducing consumer portion of premium

Drivers of After Subsidy Rate Changes

- Change in Second Lowest Silver plan/premium
- Change in plan premium relative to Second Lowest Silver premium
- Change in income, household size
- Updates to FPL
- IRS guidelines; Maximum % of Income

Change in Benchmark Plan and Subsidies

- The next slide illustrates the change in the benchmark (second lowest cost silver plan) by county assuming no aging
- Key observations include:
 - The benchmark plan carrier is changing in five of the eight counties
 - Benchmark premium are increasing for all counties
 - Benchmark premium increases vary from 17.2% to 24.8% by county

Change in Benchmark Plan

| | | | 2019 Benchmark Plan | | 2020 Benchmark Plan | |
|---------------|----------------------------------|--------|-------------------------------------------|--------|----------------------------------|--------------------------------|
| County | 2019 Enrollmen t in County | | Plan Name | Issuer | Plan Name | Benchmark Premium Change |
| Fairfield | 31,873 | Anthem | Silver PPO Pathway X Tiered | Anthem | Silver PPO Standard Pathway X | 17.2% |
| Hartford | 21,530 | CBI | Choice Silver Standard Coinsurance POS | Anthem | Silver PPO Standard Pathway X | 24.8% |
| Litchfield | 6,752 | Anthem | Silver PPO Pathway X Tiered | СВІ | Choice Silver Standard POS | 24.3% |
| Middlesex | 4,859 | CBI | Choice Silver Standard Coinsurance POS | Anthem | Silver PPO Standard Pathway X | 23.2% |
| New Haven | 20,876 | CBI | Choice Silver Standard Coinsurance POS | Anthem | Silver PPO Standard Pathway X | 18.8% |
| New London | 6,165 | СВІ | Choice Silver Alternative POS | СВІ | Choice Silver Standard POS | 19.8% |
| Tolland | 3,331 | CBI | Choice Silver Alternative POS | CBI | Choice Silver Standard POS | 21.7% |
| Windham | 2,257 | CBI | Choice Silver Alternative POS | СВІ | Choice Silver Standard POS | 21.7% |
| μc | Ikely | J | | | | |

Change in Benchmark Premium and Subsidies – Sample Household

- The next slides illustrate the change in the benchmark premium and premium subsidy amounts by county for a hypothetical household assuming auto-renewal
 - Household: Michael is a single adult, age 44 as of 2019 with income of 300% FPL
- Results for other household scenarios will vary
- Key observations for sample household includes
 - Benchmark premiums are increasing by 23% on average
 - Average subsidies for this household are increasing by 34% across all counties and range from 29% to 44% by county

Change in Benchmark Premiums/Subsidies – Sample Household 3

For single age 44 year old (45 in 2020) with income of 300% FPL (approximately \$36,420 in 2019)

| Country | Enrollment | (Before Tax Credit) | | Month | - | um Subsio nly | dy-EHB | Net Monthly Benchmark Premium (After Tax Credit) | | | | | |
|---------------|---------------------------|---------------------|----------|--------------|-------------|------------------|----------|-----------------------------------------------------|-------------|-----------|---------|--------------|-------------|
| County | Distribution by County | 2019 | 2020 | \$ Change | % Change | 2019 | 2020 | \$ Change | % Change | 2019 | 2020 | \$ Change | % Change |
| Fairfield | 33% | \$569 | \$688 | \$119 | 21% | \$266 | \$380 | \$113 | 43% | \$303 | \$308 | \$5 | 2% |
| Hartford | 22% | \$468 | \$600 | \$132 | 28% | \$164 | \$293 | \$128 | 78% | \$304 | \$308 | \$4 | 1% |
| Litchfield | 7% | \$481 | \$619 | \$138 | 29% | \$179 | \$309 | \$130 | 73% | \$302 | \$310 | \$8 | 3% |
| Middlesex | 5% | \$509 | \$644 | \$135 | 27% | \$205 | \$336 | \$131 | 64% | \$304 | \$308 | \$4 | 1% |
| New Haven | 21% | \$527 | \$644 | \$117 | 22% | \$223 | \$336 | \$113 | 51% | \$304 | \$308 | \$3 | 1% |
| New London | 6% | \$501 | \$619 | \$119 | 24% | \$197 | \$309 | \$112 | 57% | \$304 | \$310 | \$6 | 2% |
| Tolland | 3% | \$493 | \$619 | \$126 | 26% | \$189 | \$309 | \$120 | 64% | \$304 | \$310 | \$6 | 2% |
| Windham | 2% | \$493 | \$619 | \$126 | 26% | \$189 | \$309 | \$120 | 64% | \$304 | \$310 | \$6 | 2% |
| TOTAL | 100% | \$520 | \$644 | \$124 | 24% | \$217 | \$336 | \$119 | 55% | \$303 | \$308 | \$5 | 2% |
| μa | kely | *mem | ber rema | ins at tar | get FPL f | rom 201 | 9 to 202 | 0, with sm | nall incre | ase in in | come as | sumed | |

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After Subsidy Rate Impact– Sample Household

- The following slides show rate impact before and after subsidies for the lowest cost silver plans and lowest cost bronze plans in each county for a sample household
- The first panel of numbers shows the monthly rate change from 2019 to 2020 <u>before subsidies</u>
- The second panel of numbers shows the <u>after-subsidy</u> monthly rate change from 2019 to 2020
- The third panel shows the monthly rate change if the household moves to the 2020 lowest cost plan.
- Results will vary for other household scenarios

Lowest Cost Silver Impact- Sample Household 3 (Auto vs. Active Renew)

Michael is a single age 44 year old (45 in 2020) with income of 300% FPL (approximately \$36,420 in 2019) enrolled in the lowest cost silver plan for 2019.

| | Lowest Cos | st Silver Plan | Auto Renew Before Tax Credit | | | Auto Renew After Tax Credit | | | Active Renew After Tax Credit – Shop to 2020 Lowest Silver Option | | |
|------------|----------------------------------|----------------------------------|---------------------------------|-------|--------|--------------------------------|-------|--------|----------------------------------------------------------------------|-------|--------|
| County | 2019 | 2020 | 2019 | 2020 | Change | 2019 | 2020 | Change | 2019 | 2020 | Change |
| Fairfield | Choice Silver Alternative POS | Choice Silver Standard POS | \$536 | \$670 | 25% | \$269 | \$291 | 8% | \$269 | \$291 | 8% |
| Hartford | Choice Silver Alternative POS | Choice Silver Standard POS | \$435 | \$568 | 31% | \$271 | \$276 | 2% | \$271 | \$276 | 2% |
| Litchfield | Choice Silver Alternative POS | Silver PPO Standard Pathway X | \$480 | \$619 | 29% | \$301 | \$310 | 3% | \$301 | \$273 | -10% |
| Middlesex | Choice Silver Alternative POS | Choice Silver Standard POS | \$473 | \$623 | 32% | \$268 | \$287 | 7% | \$268 | \$287 | 7% |
| New Haven | Choice Silver Alternative POS | Choice Silver Standard POS | \$490 | \$623 | 27% | \$267 | \$287 | 7% | \$267 | \$287 | 7% |
| New London | Silver PPO Pathway X Tiered | Silver PPO Standard Pathway X | \$481 | \$581 | 21% | \$284 | \$273 | -4% | \$284 | \$273 | -4% |
| Tolland | Silver PPO Pathway X Tiered | Silver PPO Standard Pathway X | \$481 | \$581 | 21% | \$292 | \$273 | -7% | \$292 | \$273 | -7% |
| Windham | Silver PPO Pathway X Tiered | Silver PPO Standard Pathway X | \$481 | \$581 | 21% | \$292 | \$273 | -7% | \$292 | \$273 | -7% |

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*member remains at target FPL from 2019 to 2020, with small increase in income assumed

Lowest Cost Bronze Impact – Sample Household 3 (Auto vs. Active Renew)

Michael is a single age 44 year old (45 in 2020) with income of 300% FPL (approximately \$36,420 in 2019), enrolled in the lowest cost bronze plan for 2019.

| | Lowest Co | st Bronze Plan | | Auto Renew efore Tax Credi | t | Auto Renew After Tax Credit | | | |
|------------|---------------------------------------|------------------------------------|-------|-------------------------------|------|--------------------------------|--------|------|--|
| County | 2019 | 2019 | 2020 | Change | 2019 | 2020 | Change | | |
| Fairfield | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$400 | \$412 | 3% | \$134 | \$32 | -76% | |
| Hartford | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$325 | \$349 | 7% | \$161 | \$56 | -65% | |
| Litchfield | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$359 | \$380 | 6% | \$180 | \$71 | -60% | |
| Middlesex | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$353 | \$383 | 8% | \$148 | \$47 | -69% | |
| New Haven | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$366 | \$383 | 5% | \$143 | \$47 | -67% | |
| New London | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$374 | \$380 | 2% | \$177 | \$71 | -60% | |
| Tolland | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$368 | \$380 | 3% | \$179 | \$71 | -60% | |
| Windham | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$368 | \$380 | 3% | \$179 | \$71 | -60% | |

Wakely

*member remains at target FPL from 2019 to 2020, with small increase in income assumed

Simplified 2020 Renewal Example

- Ted is 29, single, lives in Fairfield and has an annual income in 2019 of roughly \$24,280, or 200% FPL
 - Ted's subsidy calculation is based on his income, the "maximum % of household income" and the 2nd lowest cost silver plan (benchmark)
 - Due to changes in the subsidy calculation metrics, the maximum monthly subsidy is increasing in 2020 from \$308 to \$396.
- Ted enrolled in the lowest cost silver plan in 2019 so he could get cost sharing reductions at an 87% actuarial value.
- The CBI plan Ted enrolled in is no longer available. Ted will be cross-walked to another CBI silver plan. The new plan has an increase in the base rate of \$103, the after subsidy increase is \$15.
- Ted could choose to switch to the new lowest cost <u>bronze</u> plan, which is also from CBI, and have a \$2 monthly premium after subsidies.

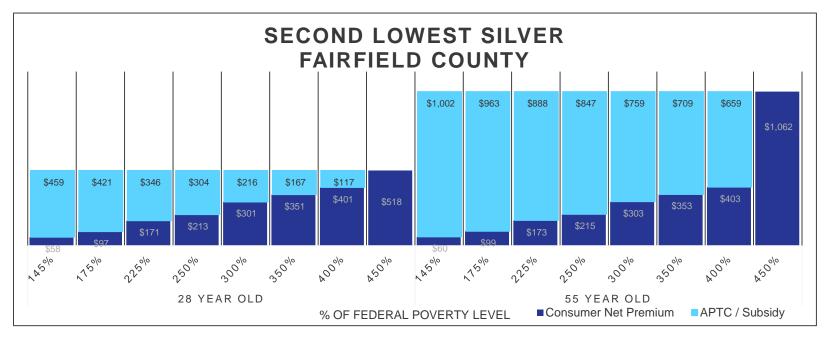
Simplified 2020 Renewal Example

| | 2019 | 2020 | 2020 | 2020 |
|-------------------------|-------------------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------|------------------------------------------------------------------------------|
| | Enrolled in lowest cost Silver plan | Auto Renewal: Cross-walked plan <u>is</u> the lowest cost Silver option | Active Renewal: Select the lowest cost <u>Gold</u> Plan Available | Active Renewal: Select the lowest cost <u>Bronze</u> Plan Available |
| Rates Before Subsidy | \$417 | \$520 | \$504 | \$319 |
| Subsidy | \$308 | | \$396 | |
| Rates After Subsidy | \$109 | \$124 | \$108 | \$2* |
| \$ Change | | \$15 | -\$1 | -\$107 |
| % Change | | 13% | -1% | -98% |

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Reference to "lowest cost" reflects premium rate only. *Subsidies may not be used for non-essential health benefits.

Consumer's share of Premium by FPL

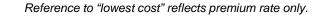


Simplified 2020 Renewal Example

- Karen is 56, single, lives in Fairfield and has an annual income of \$50,000 in 2019 which is above the 400% FPL threshold
 - Karen is not eligible for subsidies
- Karen enrolled in the lowest cost silver plan in 2019
- The CBI plan Karen enrolled in is no longer available. She will be cross-walked to another CBI silver plan, which is the lowest cost silver option in 2020. The new plan has an increase in the base rate of \$228.
- Karen could choose to switch to the new lowest cost gold plan, bronze plan, or elect an off-exchange silver option and minimize her rate increase in 2020.

Simplified 2020 Renewal Example

| | 2019 | 2020 | 2020 | 2020 | 2020 |
|-------------------------|-------------------------------------------|---------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|
| | Enrolled in lowest cost Silver plan | Auto Renewal: Cross-walked plan <u>is</u> the lowest cost Silver option (On Exchange) | Active Renewal: Select the lowest cost Gold Plan Available (On Exchange) | Active Renewal: Select the lowest cost Bronze Plan Available (On Exchange) | Active Renewal: Select the lowest cost Silver Plan Available (Off Exchange) |
| Rates Before Subsidy | \$855 | \$1,083 | \$1,050 | \$665 | \$977 |
| Subsidy | Not Eligible | | | | |
| Rates After Subsidy | \$855 | \$1,083 | \$1,050 | \$665 | \$977 |
| \$ Change | | \$228 | \$195 | (\$190) | \$122 |
| % Change | | 27% | 23% | -22% | 14% |



Disclosures and Limitations

- Responsible Actuary. Julie Andrews is the actuary responsible for this communication. Julie is a member of the American Academy of Actuaries and a Fellow of the Society of Actuaries. She meets the Qualification Standards of the American Academy of Actuaries to issue this report.
- Intended Users. This information has been prepared for the use of AHCT to discuss the potential impact of 2020 Rate Changes. Wakely does not intend to benefit third parties and assumes no duty or liability to those third parties. Any third parties receiving this work should consult their own experts in interpreting the results. This report, when distributed, must be provided in its entirety and include caveats regarding the variability of results and Wakely's reliance on information provided by Connecticut carriers and AHCT.
- Risks and Uncertainties. The assumptions and resulting estimates and conclusions included in this report are inherently
 uncertain. Users of the results should be qualified to use it and understand the results and the inherent uncertainty. Actual
 results may vary, potentially materially, from our estimates. It is the responsibility of the organization receiving this output to review
 the assumptions carefully and notify Wakely of any potential concerns.
- Conflict of Interest. The responsible actuary is financially independent and free from conflict concerning all matters related to
 performing the actuarial services underlying this analysis. In addition, Wakely is organizationally and financially independent from
 AHCT and any Connecticut carrier.
- Data and Reliance. Wakely relied on publicly available sources in this assignment. We have reviewed the data for reasonableness but have not performed any independent audit or otherwise verified the accuracy of the data/information. If the underlying information is incomplete or inaccurate, our estimates may be impacted, potentially significantly. Any errors in the data will affect the accuracy of the analysis and the conclusions drawn in this report. When performing financial and actuarial analyses on the current data, assumptions must be made where there is incomplete data. Improvements in data will allow for more accurate analyses and consistent reporting.
- Subsequent Events. Filings received after the date indicated will result in variation in results.
- Contents of Actuarial Report. This document and the supporting exhibits constitute the entirety of the actuarial report and supersede any previous communications on the project. This report is provided to AHCT to discuss the potential options to stabilize the marketplaces. Any other use of this report may not be appropriate. Wakely does not intend third parties to rely on this report for any other purpose and assumes no duty or liability to parties other than AHCT who use or receive this work. This report should only be reviewed and considered in its entirety.
- Deviations from ASOPS. Wakely completed the analysis using sound actuarial practice. To the best of our knowledge, the report
 and methods used in the analysis are in compliance with the appropriate Actuarial Standards of Practice (ASOP) with no known
 deviations.



Research on Connecticut's Uninsured



Our Mission:

To increase the number of insured residents, improve health care quality, lower costs and reduce health disparities through an innovative, competitive marketplace that empowers consumers to choose the health plan and provider that give them the best value.



Research Objectives

Access Health CT partnered with Mintz + Hoke to understand quantitatively and qualitatively the uninsured residents in Connecticut.

Major objectives included:



Profile The Uninsured

Who are the uninsured in CT?

Create Outreach Tools

 \checkmark

Data driven tools to assist with community engagement/outreach

Understand Motivating Factors

Identify the catalysts for conversion to insured

Understand Barriers & Challenges

Recognize the obstacles preventing conversion to insured

Research Goal



Determine achievable strategies and tactics AHCT can use to innovate and further assist in lowering the uninsured rate in CT.



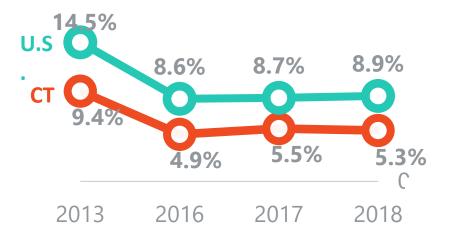
Assessment of Uninsured in Connecticut

ACS Estimated Uninsured Residents In CT:



Sources of data used:

- The American Community Survey (ACS) datasets for 1-year and 5-year estimates.
 - Surveys conducted throughout the year. Recipients asked: "Is this person CURRENTLY covered by any of the following types of insurance or health coverage plans".



access health CT

Profile of the Uninsured in Connecticut

Characteristics of Uninsured Residents in Connecticut:

| Age Groups | Race/Ethnicity | Nativity | Household Income |
|----------------------|-----------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|---------------------------------------------|
| • 26-34 • 35-44 | Black or African American alone Hispanic or Latino (of any race) | Foreign born | • Under \$25,000 • \$25,000- \$49,999 |
| Employment Status | Residence 1 Year Ago | Education Level | |
| Unemployed | • Abroad | High school diploma or less than high school diploma | |

*TBR – 2014-2018 5-year estimates to be released by Census in 12/2019

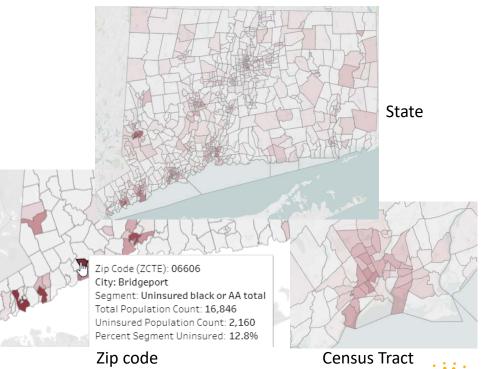
**2018 National Data used for 1 year characteristics, and 2013-2017 used for 5 year characteristics.

| Characteristic | 2017 % Uninsured | 2018 % Uninsured | National Average** |
|------------------------------------|---------------------|---------------------|-----------------------|
| Estimated Uninsured Rate | 5.5% | 5.3% | 8.9% |
| 26-34 | 10.9% | 10.7% | 15.8% |
| 35-44 | 9.7% | 10.1% | 13.8% |
| Black or African American Alone | 7.4% | 6.8% | 10.1% |
| Hispanic or Latino | 13.6% | 13.1% | 17.9% |
| Foreign Born | 18.9% | TBR* | 24.0% |
| Under \$25,000 | 9.6% | TBR* | 16.7% |
| Unemployed | 19.2% | TBR* | 33.9% |
| High School Diploma or Less | 11.1% | TBR* | 17.3% |
| 1 Year ACS Data 5 Year A | CS Data | access hea | lth CT |

Tools to Support the Remaining Uninsured

Pinpointing the Areas of Highest Opportunity to Reach the Uninsured:

Tools developed internally to identify CT neighborhoods with the highest estimated uninsured populations along with characteristics within those neighborhoods.



access health

Qualitative Research Efforts

Focus Groups With Newly Insured Residents:

- 20 participants included
- Participants matched to race, ethnic, income, and age profile of uninsured
- Discussions focused on understanding the triggers leading to health coverage and creating stimulus for uninsured

1-on-1 Interviews With Uninsured Residents:

- 24 participants included
- Recruitment matched to race, ethnic, income, and age profile of uninsured
- Discussions focused on understanding thoughts and barriers toward insurance, testing stimulus, and needs



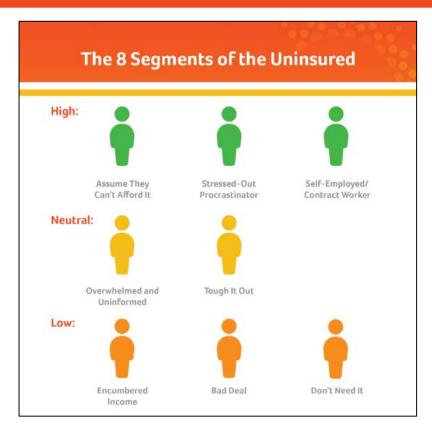
Findings from Qualitative Research

9 Most Common Reasons Found for Being Uninsured

- Assume coverage will not be affordable
- Premium costs appear to be too high because third-party insurance sellers present plan options that do not offer premium assistance
- Can't make an additional monthly cost work in their financial reality
- Have a plan for self-care and they believe health insurance is a "bad deal"
- Health insurance is seen as a nice-to-have (want), not a must-have (need)
- Cultural or social norms do not include having health insurance
- Believe health coverage is not needed
- Had/have difficulty in getting information, getting insured, and/or staying insured
- Ineligible for assistance and priced out of the market



Findings from Qualitative Research



Psychographic characteristics and perspectives of uninsured participants were collected and segmented into 8 groups by receptivity and desire for becoming insured.



Recomendations and Tactics to Increase the Number of Insured Residents

Tactics Currently Underway

- 1. Focus on Populations with a High Propensity of Being Uninsured
- 2. Being at The Trigger Point
- 3. Define and Communicate "Why" Access Health CT is Committed to Reducing the Uninsured Rate

Tactics in Planning Phase

- 4. Managing Confusion with Human Interaction
- 5. Guide Those Unwillingly Left Behind

Tactics Not Planned Yet

- 6. Additional Payment Support and Flexibility Would Demonstrate Commitment
- 7. Presentations of Cost Can Be a Driver and Motivator



Managing Confusion with Human Interaction

Planning Phase

Testing New Customer Care Strategies

- Pilot a high-touch customer care strategy to help <u>customers</u> with high levels of complexity, confusion, or anxiety in enrolling.
 - For customers unable to attend local in person events, community outreach workers will connect them with an experienced representative
 - These pilot representatives will offer flexible schedules, be assigned to customers for the life of the application/enrollment process, bi-lingual and can coordinate in-person assistance
 - Post pilot assessment will assess customer satisfaction, conversion rate, and net service time





Guide Those Who are Unwillingly Left Behind

Planning Phase

Education After Determination of Ineligibility

- Educational resource for customers who cannot procure health coverage due to insurmountable barriers.
 - Customers ineligible for coverage currently may not receive information about alternative options, organizations available to assist, recommended next steps
 - Researching what materials, referrals, and information could be provided
 - Coordination with community stakeholders needed (Strategic Partnerships)





Focus on Populations with a High Propensity of Being Uninsured

Underway



Navigators

- Year-round help (enrollment specialists & brokers)
- No appointment necessary walk-ins welcome
- Heavily promoted year round



West Hartford-Bloomfield Health District 580 Cottage Grove Rd. Bloomfield



Community Renewal Team 330 Market St. Hartford



New Opportunities 232 North Elm St. Waterbury



- We will host in-home events & business (barber shops)
- Modeled after "Tupperware parties"
- Goal: Talk about preventive care, help promote the AHCT brand at a grassroots level & create a word-of-mouth effect by empowering individuals in the community with knowledge on our services
- 10-15 attendees per session



"Participants noted that they regularly used health insurance to visit their "main doctor" and for yearly checkups."

"Participants were excited to learn about the 10 essential health benefits."

Focus on Populations with a High Propensity of Being Uninsured

Underway

Home & Business Canvassing (EN/SP)

- Pilot Program → Hartford CT
- Build brand awareness, Preventive care & Word of Mouth (Influencers)
- Business: visited over 500 owners/mgrs.
- Residential:
 - Close to 2K attempts, 15% canvassed
 - Over to 50% are aware of AHCT
 - Targeting 7K+ HH based on census tracts with highest numbers of uninsured, AFAM/Latino

"Everyone here has Access Health. Can I have a brochure to spread awareness to the rest of my family?" - Carlos Serrano

"I'm thankful you guys are out here visiting." - Emma Rodriguez "Access Health CT is great! I have coverage for myself and my family through them" – Hugh Russell, Owner, The Russell Restaurant

"I never regret something that would make someone else smile. Happy to help people find insurance!" - Melisa Reyer, Edible Arrangements 93 Pratt St









Focus on Populations with a High Propensity of Being Uninsured

Underway



- Thirty (30) Enrollment Fairs during Open Enrollment providing in-person help directly in the community.
- Fairs will take place in 23 towns
- Mondays Thursdays (5-8pm), and Saturdays & Sundays (10am-1pm)

| 1. Bridgeport | 13. New Britain |
|------------------|-------------------|
| 2. Bristol | 14. New Haven |
| 3. Danbury | 15. New London |
| 4. East Hartford | 16. Norwalk |
| 5. Fairfield | 17. Norwich |
| 6. Greenwich | 18. Stamford |
| 7. Hamden | 19. Stratford |
| 8. Hartford | 20. Waterbury |
| 9. Manchester | 21. West Hartford |
| 10. Meriden | 22. West Haven |
| 11. Middletown | 23. Windham |
| 12. Milford | 24. Others TBD |



- Open Mon-Fri, 9 am 4 pm
- No appointment necessary walk-ins welcome



Ferguson Library 1 Public Library Plaza Stamford,



Raymond Library 840 Main Street East Hartford

Being at the Trigger Point

Underway

Initial list of organizations **with direct touch points** with residents who have lost coverage or are actively seeking it through life changing events (employment, legal status, COBRA coverage etc.). Some include:

- Department of Labor
- Department of Education
- Outplacement Firms
- Recruiting Firms
- Dept. of Economic Development
- Human Resources Groups (HR Association of Central CT, HR Leadership Forum)

- USCIS (United States Citizenship and Immigration Services)
- Brokers | Certified Application Counselors
- Community Organizations
- Elected Officials
- Providers & Carriers
- Event tabling: Job & College Fairs, Religious organizations



Marketing & Outreach Update Open Enrollment



Our commitment to reducing the uninsured rate

MFDIA

- Top 50 uninsured zip c.
- \sim Email
- TV | Cable
- Social Media
- **Digital Banners**
- Ä Transit
- Sponsorships
- Cinemas
- Print ¢

 - Direct Mail

Earned Media



Access Health CT is a place where Individuals, Families & Small Businesses can shop, compare and enroll in quality healthcare plans from brandname insurance companies. And it's the only place where you could qualify for financial help, to lower your costs.

It starts with...

Who we are, what we do, and why



Getting Ready for OE7: Marketing Platforms



OE7 Messaging & Creative Assets

Canvass video



Public Service Announcement video



TV Ads (ready) 10/22)



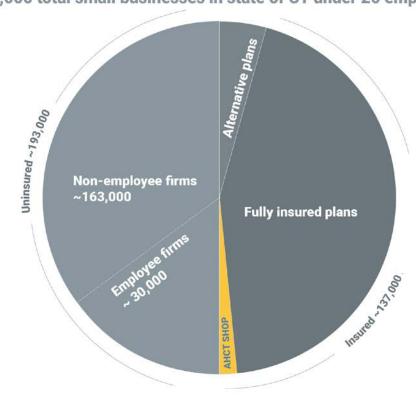
Small Business Health Options Program (SHOP) Update



Brief Summary of Access Health CT Report







~330,000 total small businesses in state of CT under 20 employees

Primary Findings & Recommendations

- AHCT can grow its SHOP business from 284 small groups to over 750 -1,000 small group customers in 18 to 24 months with the proper staffing, messaging, and commitments. This can be accomplished by focusing on currently uninsured small groups. Many of these new small group employers will be companies with higher income employees and professional service types of firms.
- 2. Credits Don't Increase Demand for SHOP Less than 20 percent of SHOP customers take the credit. Retaining and Recruiting Talent Drives Small Business Health Insurance Demand. Most SHOP employers do not even qualify for the credit.
- 3. AHCT needs to invest in building out a SHOP team in order to grow the program
- 4. AHCT needs to develop a strong marketing message that is supported by SHOP team (ads, web, social media, etc.). And credits should not be the focus!
- 5. SHOP needs to **improve and develop** a stronger relationship with brokers

High Deductible Health Plan Task Force



Legal Update



Future Agenda Items



Adjournment





Access Health CT Rate Review and Rate Analysis Report

PRESENTED BY Julie Andrews, FSA, MAAA

October 2019

Table of Contents

- I. Introduction
- II. Plan Offerings and Enrollment
- III. 2020 Rate Changes
- IV. Rate Analysis
- V. Consumer Impact Analysis

Introduction

Wakely was retained by AccessHealth CT (AHCT) to perform the following services related to 2020 rates and rate filings

- Rate Filing Review: Review of initial and final health insurance rate filings for carriers on the exchange
- Consumer Impact Analysis: Summarize rate changes before and after federal subsidies by rating area and plan type
- Rate Analysis: Perform a rate analysis to assess the variance in rates by rating area and metal level

Wakely relied on rate filings and templates, as well as enrollment data, provided by AHCT as of September 19, 2019

Rounding: Results are presented to the nearest dollar, calculations are performed at the nearest \$0.01. Similarly, percentage summaries are rounded.



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Summary of 2020 Plan Offerings - Individual

- The same two issuers , Anthem Health Plans, Inc. (Anthem) and ConnectiCare Benefits, Inc. (CBI), are participating on the exchange in 2020, with 17 proposed plans
 - Total number of plans available is unchanged from 2019, however some were discontinued and some are new.
- All 2019 plans are cross-walked to a 2020 plan
- There continues to be no Platinum plans offered.
- Both issuers offer plans in all other metal tiers, including catastrophic.
- All plans are available statewide.



Summary of 2020 Plan Offerings – Small Group

- There are two issuers participating with 14 proposed plans
 - The plan offerings are the same as 2019 with no discontinued or new plans in 2020
- All plans are available statewide



Comparison of Plan Offerings by Year

| | | Individua | al Market | | SHOP | | | | |
|----------|------|-----------|-----------|------|------|-------|-----|------|--|
| | 2019 | Disc. | New | 2020 | 2019 | Disc. | New | 2020 | |
| Catastr. | 2 | 0 | 0 | 2 | N/A | N/A | N/A | N/A | |
| Bronze | 6 | 0 | 2 | 8 | 5 | 0 | 0 | 5 | |
| Silver | 6 | 4 | 0 | 2 | 5 | 0 | 0 | 5 | |
| Gold | 3 | 0 | 2 | 5 | 3 | 0 | 0 | 3 | |
| Platinum | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | |
| Total | 17 | 4 | 4 | 17 | 14 | 0 | 0 | 14 | |

* Discontinued plans are cross-walked to existing or new plans in 2020



Enrollment Distribution by Carrier and Metal Level

- The following summarizes the distribution of enrollment by issuer and metal level as provided to Wakely by AHCT
 - CBI has the largest market share
 - The Silver metal level attracts the most enrollees, albeit at a lower rate than the national average of 61%*

| lssuer | Catastrophic | Bronze | Silver | Gold | Total |
|--------|--------------|--------|--------|------|--------|
| Anthem | 0.2% | 9.2% | 10.9% | 1.9% | 22.2% |
| СВІ | 1.4% | 36.2% | 36.4% | 3.8% | 77.8% |
| Total | 1.6% | 45.4% | 47.3% | 5.7% | 100.0% |

* Source: https://www.cms.gov/newsroom/fact-sheets/health-insurance-exchanges-2019-open-enrollment-report

Enrollment Distribution by Metal Level

| Metal Level | C | oistributio | n by Meta | al | % of Enrollees in Lowest Cost Plan | | | | | |
|--------------|------|-------------|-----------|------|------------------------------------|------|------|------|--|--|
| | 2016 | 2017 | 2018 | 2019 | 2016 | 2017 | 2018 | 2019 | | |
| Platinum | 1% | 0% | 0% | 0% | 100% | N/A | N/A | N/A | | |
| Gold | 12% | 10% | 8% | 6% | 10% | 18% | 66% | 14% | | |
| Silver | 63% | 63% | 55% | 47% | 65% | 63% | 75% | 51% | | |
| Bronze | 22% | 26% | 36% | 45% | 41% | 51% | 39% | 13% | | |
| Catastrophic | 1% | 2% | 1% | 2% | 53% | 70% | 75% | 87% | | |

- There was a further shift in 2019 of enrollees to Bronze plans, although Silver plans continued to have the majority of enrollment
- The percent of enrollees choosing the lowest cost option within a metal tier declined significantly in 2019. 2019 was the first year alternative plans at a lower cost from the standard plans were allowed. 62.9% of enrollees remained in non-Catastrophic Standard plan options (including the 2019 newly offered Silver Coinsurance Standard Option – 2.8% of Enrollment).

68% of Enrollees are eligible for subsidies.



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Background

- Rate changes in this section reflect premium changes from 2019 to 2020 based on carrier plan mappings provided to Wakely by AHCT as of September 19, 2019
- Weighted averages are based on enrollment by plan and county provided to Wakely by AHCT (individual market only)
- Rate changes presented in this section are PRIOR to premium subsidies

Individual Market Observations

- The weighted average rate increase for AHCT enrollees (before premium subsidies) is 10.2%
- Rate changes across all plan and area combinations range from -7.3% to 27.5%
- By county, average rates are increasing the most in Hartford and Middlesex counties.
- By carrier, premium weighted rate changes average 8.2% for Anthem and 10.8% for CBI for continuing and cross-walked enrollees
- Rate changes are consistent across the counties for Anthem, CBI made changes by county ranging from -3.0% to +3.4%
- Silver plans continue to be loaded for the defunding of cost-sharing reductions at about 10-14%.
- Each carrier reflected an increase of +1.0% in their rates for market deterioration.

Summary of Individual Rate Changes – by Metal Tier

| | | | Issuer | |
|--------------|----------|--------|--------|-------|
| Metal | Metric | Anthem | СВІ | Total |
| | Low | -7.3% | 5.1% | -7.3% |
| Gold | High | 16.7% | 11.9% | 16.7% |
| | Wtd Avg* | 8.4% | 8.3% | 8.3% |
| | Low | 0.4% | -6.0% | -6.0% |
| Silver | High | 16.9% | 27.5% | 27.5% |
| | Wtd Avg* | 4.5% | 14.7% | 12.2% |
| | Low | 11.1% | -1.6% | -1.6% |
| Bronze | High | 15.0% | 12.4% | 15.0% |
| | Wtd Avg* | 14.1% | 6.0% | 7.8% |
| | Low | -1.9% | 4.9% | -1.9% |
| Catastrophic | High | -1.9% | 11.7% | 11.7% |
| | Wtd Avg* | -1.9% | 8.0% | 6.3% |
| | Low | -7.3% | -6.0% | -7.3% |
| Total | High | 16.9% | 27.5% | 27.5% |
| | Wtd Avg* | 8.2% | 10.8% | 10.2% |



*Wtd Avg = Weighted Average based on 2019 enrollment as of August 2019

Summary Of Individual Rate Changes – by County

| | | | lssuer | |
|------------|----------|--------|--------|-------|
| County | Metric | Anthem | СВІ | Total |
| | Low | -7.3% | -4.8% | -7.3% |
| Fairfield | High | 16.9% | 21.1% | 21.1% |
| | Wtd Avg* | 8.5% | 9.2% | 9.0% |
| | Low | -7.3% | -0.7% | -7.3% |
| Hartford | High | 16.9% | 26.3% | 26.3% |
| | Wtd Avg* | 8.8% | 13.0% | 12.5% |
| | Low | -7.3% | -2.0% | -7.3% |
| Litchfield | High | 16.9% | 24.7% | 24.7% |
| | Wtd Avg* | 7.5% | 11.9% | 10.3% |
| | Low | -7.3% | 0.2% | -7.3% |
| Middlesex | High | 16.9% | 27.5% | 27.5% |
| | Wtd Avg* | 9.0% | 13.1% | 12.5% |
| | Low | -7.3% | -3.3% | -7.3% |
| NewHaven | High | 16.9% | 23.0% | 23.0% |
| | Wtd Avg* | 7.6% | 11.0% | 10.4% |
| | Low | -7.3% | -6.0% | -7.3% |
| NewLondon | High | 16.9% | 19.6% | 19.6% |
| | Wtd Avg* | 8.2% | 8.2% | 8.2% |
| | Low | -7.3% | -4.5% | -7.3% |
| Tolland | High | 16.9% | 21.5% | 21.5% |
| | Wtd Avg* | 8.1% | 8.0% | 8.0% |
| | Low | -7.3% | -4.5% | -7.3% |
| Windham | High | 16.9% | 21.5% | 21.5% |
| | Wtd Avg* | 8.5% | 10.1% | 9.2% |

*Wtd Avg = Weighted Average based on 2019 enrollment as of August 2019

Wakely

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Individual Market Rate Changes by Plan with Mapping

| Metal | Carrier | 2019 Plan Name | 2020 Plan Name | Fairfield | Hartford | Litchfield | Middlesex | New Haven | New London | Tolland | Windham |
|--------|---------|-----------------------------------------------|---------------------------------------|-----------|----------|------------|-----------|--------------|---------------|---------|---------|
| Gold | СВІ | Choice Gold Standard POS | Choice Gold Standard POS | 6.3% | 10.9% | 9.5% | 11.9% | 8.0% | 5.1% | 6.7% | 6.7% |
| Gold | Anthem | Gold HMO Pathway X Enhanced Tiered | Gold HMO Pathway X Enhanced Tiered | -7.3% | -7.3% | -7.3% | -7.3% | -7.3% | -7.3% | -7.3% | -7.3% |
| Gold | Anthem | Gold PPO Standard Pathway X | Gold PPO Standard Pathway X | 16.7% | 16.7% | 16.7% | 16.7% | 16.7% | 16.7% | 16.7% | 16.7% |
| Silver | СВІ | Choice Silver Standard POS | Chaine Cilver | -4.8% | -0.7% | -2.0% | 0.2% | -3.3% | -6.0% | -4.5% | -4.5% |
| Silver | СВІ | Choice Silver Alternative POS* | Choice Silver Standard POS | 21.1% | 26.3% | 24.7% | 27.5% | 23.0% | 19.6% | 21.5% | 21.5% |
| Silver | СВІ | Choice Silver Standard Coinsurance POS * | | 12.6% | 17.4% | 15.9% | 18.5% | 14.3% | 11.2% | 13.0% | 13.0% |
| Silver | Anthem | Silver PPO Standard Pathway X | Silver PPO | 0.4% | 0.4% | 0.4% | 0.4% | 0.4% | 0.4% | 0.4% | 0.4% |
| Silver | Anthem | Silver PPO Standard Coinsurance Pathway X* | Standard Pathway X | 6.5% | 6.5% | 6.5% | 6.5% | 6.5% | 6.5% | 6.5% | 6.5% |
| Silver | Anthem | Silver PPO Pathway X Tiered* | | 16.9% | 16.9% | 16.9% | 16.9% | 16.9% | 16.9% | 16.9% | 16.9% |

*2019 Terminated Plan



2020 Rate Changes(Cont.)

Individual Market Rate Changes by Plan with Mapping

| Metal | Carrier | 2019 Plan Name | 2020 Plan Name | Fairfield | Hartford | Litchfield | Middlesex | New Haven | New London | Tolland | Windham |
|--------|---------|------------------------------------------|------------------------------------------|-----------|----------|------------|-----------|--------------|---------------|---------|---------|
| Bronze | СВІ | Choice Bronze Standard POS | Choice Bronze Standard POS | 3.9% | 8.3% | 7.0% | 9.3% | 5.5% | 2.6% | 4.2% | 4.2% |
| Bronze | СВІ | Choice Bronze Standard POS HSA | Choice Bronze Standard POS HSA | 6.8% | 11.3% | 10.0% | 12.4% | 8.4% | 5.5% | 7.1% | 7.1% |
| Bronze | СВІ | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | -0.4% | 3.9% | 2.6% | 4.8% | 1.2% | -1.6% | 0.0% | 0.0% |
| Bronze | Anthem | Bronze HMO Pathway X Enhanced Tiered | Bronze HMO Pathway X Enhanced Tiered | 11.1% | 11.1% | 11.1% | 11.1% | 11.1% | 11.1% | 11.1% | 11.1% |
| Bronze | Anthem | Bronze PPO Standard Pathway X | Bronze PPO Standard Pathway X | 15.0% | 15.0% | 15.0% | 15.0% | 15.0% | 15.0% | 15.0% | 15.0% |
| Bronze | Anthem | Bronze PPO Standard Pathway X for HSA | Bronze PPO Standard Pathway X for HSA | 14.6% | 14.6% | 14.6% | 14.6% | 14.6% | 14.6% | 14.6% | 14.6% |

Observations - SHOP

- No plans are being added/terminated in 2020
- Rate changes for 2020*
 - Anthem: The overall proposed rate increase is 14.3% with plan specific rate changes varying from 3.3% to 27.6%. Increase reflects a mix of on and off exchange plans.
 - CBI: The overall proposed rate increase is 4.8%. Rate changes across all plan and area combinations range from -17.7% to 13.1%.

*Average Increases from Connecticut Insurance Department.

Summary of SHOP Rate Changes

| Metal | | | | | | | | | | |
|----------|---------|----------------|-----------------------------|-----------------------------|------|------|-----------|----------|------------|-----------|
| Level | Carrier | HIOS ID | 2019 Plan Name | 2020 Plan Name | Low | High | Fairfield | Hartford | Litchfield | Middlesex |
| Platinum | Anthem | 86545CT1260011 | Platinum Pathway X PPO | Platinum Pathway X PPO | 13% | 13% | 13% | 13% | 13% | 13% |
| Gold | Anthem | 86545CT1260012 | Gold Pathway X PPO | Gold Pathway X PPO | 15% | 15% | 15% | 15% | 15% | 15% |
| Gold | Anthem | 86545CT1270001 | Gold Pathway X HMO | Gold Pathway X HMO | 19% | 19% | 19% | 19% | 19% | 19% |
| Gold | СВІ | 76962CT0020001 | Passage Gold POS PCP | Passage Gold POS PCP | -18% | -7% | -11% | -10% | -10% | -14% |
| Silver | Anthem | 86545CT1260013 | Silver Pathway X PPO | Silver Pathway X PPO | 8% | 8% | 8% | 8% | 8% | 8% |
| Silver | Anthem | 86545CT1260014 | Silver Pathway X PPO w/ HSA | Silver Pathway X PPO w/ HSA | 15% | 15% | 15% | 15% | 15% | 15% |
| Silver | Anthem | 86545CT1270006 | Silver Pathway X HMO w/HSA | Silver Pathway X HMO w/HSA | 19% | 19% | 19% | 19% | 19% | 19% |
| Silver | СВІ | 76962CT0020002 | Choice Silver POS | Choice Silver POS | -10% | 2% | -2% | -1% | -1% | -5% |
| Silver | СВІ | 76962CT0020003 | Choice Silver POS HSA | Choice Silver POS HSA | -6% | 6% | 2% | 3% | 3% | -1% |
| Bronze | Anthem | 86545CT1260015 | Bronze Pathway X PPO w/HSA | Bronze Pathway X PPO w/HSA | 28% | 28% | 28% | 28% | 28% | 28% |
| Bronze | Anthem | 86545CT1260016 | Bronze Pathway X PPO | Bronze Pathway X PPO | 26% | 26% | 26% | 26% | 26% | 26% |
| Bronze | Anthem | 86545CT1270002 | Bronze Pathway X HMO w/HSA | Bronze Pathway X HMO w/HSA | 28% | 28% | 28% | 28% | 28% | 28% |
| Bronze | CBI | 76962CT0020004 | Choice Bronze POS HSA | Choice Bronze POS HSA | 0% | 13% | 9% | 10% | 10% | 5% |
| Bronze | CBI | 76962CT0020005 | Choice Bronze POS | Choice Bronze POS | 0% | 13% | 8% | 10% | 10% | 5% |

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**Change in pricing include rate changes as well as the impact of benefit changes. First quarter rate comparison is reflected.

2020 Rate Changes (Cont.)

Summary of SHOP Rate Changes

| Metal | | | | | New | New | | |
|----------|---------|----------------|-----------------------------|-----------------------------|-------|--------|---------|---------|
| Level | Carrier | HIOS ID | 2019 Plan Name | 2020 Plan Name | Haven | London | Tolland | Windham |
| Platinum | Anthem | 86545CT1260011 | Platinum Pathway X PPO | Platinum Pathway X PPO | 13% | 13% | 13% | 13% |
| Gold | Anthem | 86545CT1260012 | Gold Pathway X PPO | Gold Pathway X PPO | 15% | 15% | 15% | 15% |
| Gold | Anthem | 86545CT1270001 | Gold Pathway X HMO | Gold Pathway X HMO | 19% | 19% | 19% | 19% |
| Gold | CBI | 76962CT0020001 | Passage Gold POS PCP | Passage Gold POS PCP | -7% | -18% | -10% | -10% |
| Silver | Anthem | 86545CT1260013 | Silver Pathway X PPO | Silver Pathway X PPO | 8% | 8% | 8% | 8% |
| Silver | Anthem | 86545CT1260014 | Silver Pathway X PPO w/ HSA | Silver Pathway X PPO w/ HSA | 15% | 15% | 15% | 15% |
| Silver | Anthem | 86545CT1270006 | Silver Pathway X HMO w/HSA | Silver Pathway X HMO w/HSA | 19% | 19% | 19% | 19% |
| Silver | CBI | 76962CT0020002 | Choice Silver POS | Choice Silver POS | 2% | -10% | -2% | -2% |
| Silver | CBI | 76962CT0020003 | Choice Silver POS HSA | Choice Silver POS HSA | 6% | -6% | 3% | 3% |
| Bronze | Anthem | 86545CT1260015 | Bronze Pathway X PPO w/HSA | Bronze Pathway X PPO w/HSA | 28% | 28% | 28% | 28% |
| Bronze | Anthem | 86545CT1260016 | Bronze Pathway X PPO | Bronze Pathway X PPO | 26% | 26% | 26% | 26% |
| Bronze | Anthem | 86545CT1270002 | Bronze Pathway X HMO w/HSA | Bronze Pathway X HMO w/HSA | 28% | 28% | 28% | 28% |
| Bronze | CBI | 76962CT0020004 | Choice Bronze POS HSA | Choice Bronze POS HSA | 13% | 0% | 9% | 9% |
| Bronze | CBI | 76962CT0020005 | Choice Bronze POS | Choice Bronze POS | 13% | 0% | 9% | 9% |

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*Change in pricing include rate changes as well as the impact of benefit changes. First quarter rate comparison is reflected.

Rate Analysis



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Changes for 2020

The ranges in premium vary by metal level and rating area

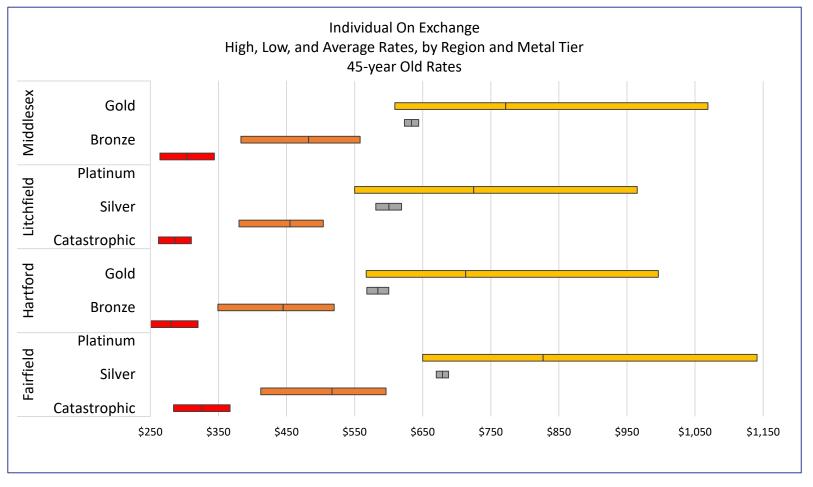
- The Silver plans have the narrowest premium range
- The most variation is in the Gold level plans
- Rate increases at the Silver level for the defunding of CSRs continues to narrow the differential with Golds in some regions.

On & Off Exchange Approved Plan Filings

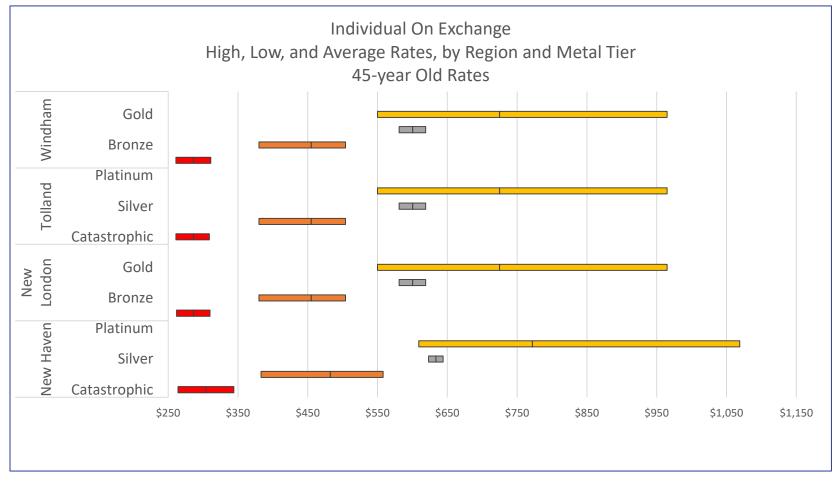
| | | Rating Areas | 1-8 |
|--------------|----------|--------------|-----|
| Individual | On & Off | On | Off |
| Catastrophic | 3 | 2 | 1 |
| Bronze | 14 | 8 | 6 |
| Silver | 10 | 2 | 8 |
| Gold | 7 | 5 | 2 |
| Platinum | 0 | 0 | 0 |
| Total | 34 | 17 | 17 |

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On Exchange Rate Comparison



On Exchange Rate Comparison (contd.)



On &Off Exchange Rate Comparison (contd.)

45 year-old rates

| | | | Off Exch | ange | | | On Ex | change | |
|-------------|--------------|------------|---------------|-------------|----------|------------|----------------|-------------|----------|
| Rating Area | Metal Level | Plan Count | Rate range | High/Low -1 | Average | Plan Count | Rate range | High/Low -1 | Average |
| | Catastrophic | 1 | \$367 - \$367 | 0% | \$367.21 | 2 | \$284 - \$367 | 29% | \$325.52 |
| | Bronze | 6 | \$510 - \$677 | 33% | \$585.19 | 8 | \$412 - \$596 | 45% | \$516.72 |
| Fairfield | Silver | 8 | \$605 - \$800 | 32% | \$712.91 | 2 | \$670 - \$688 | 3% | \$679.03 |
| | Gold | 2 | \$820 - \$933 | 14% | \$876.60 | 5 | \$650 - \$1141 | 76% | \$826.76 |
| | Platinum | 0 | N/A | N/A | N/A | 0 | N/A | N/A | N/A |
| | Catastrophic | 1 | \$320 - \$320 | 0% | \$320.47 | 2 | \$241 - \$320 | 33% | \$280.51 |
| | Bronze | 6 | \$431 - \$572 | 33% | \$502.32 | 8 | \$349 - \$520 | 49% | \$445.07 |
| Hartford | Silver | 8 | \$511 - \$676 | 32% | \$609.05 | 2 | \$568 - \$600 | 6% | \$584.15 |
| | Gold | 2 | \$716 - \$788 | 10% | \$751.82 | 5 | \$567 - \$996 | 76% | \$713.15 |
| | Platinum | 0 | N/A | N/A | N/A | 0 | N/A | N/A | N/A |
| | Catastrophic | 1 | \$310 - \$310 | 0% | \$310.46 | 2 | \$262 - \$310 | 18% | \$286.30 |
| | Bronze | 6 | \$432 - \$574 | 33% | \$495.23 | 8 | \$380 - \$504 | 33% | \$455.04 |
| Litchfield | Silver | 8 | \$512 - \$678 | 32% | \$603.48 | 2 | \$581 - \$619 | 7% | \$600.28 |
| | Gold | 2 | \$694 - \$790 | 14% | \$741.88 | 5 | \$550 - \$965 | 75% | \$724.92 |
| | Platinum | 0 | N/A | N/A | N/A | 0 | N/A | N/A | N/A |
| | Catastrophic | 1 | \$344 - \$344 | 0% | \$343.83 | 2 | \$264 - \$344 | 30% | \$303.83 |
| | Bronze | 6 | \$480 - \$636 | 33% | \$548.87 | 8 | \$383 - \$558 | 46% | \$482.25 |
| Middlesex | Silver | 8 | \$568 - \$752 | 32% | \$668.99 | 2 | \$623 - \$644 | 3% | \$633.55 |
| | Gold | 2 | \$768 - \$876 | 14% | \$822.27 | 5 | \$609 - \$1069 | 76% | \$771.89 |
| | Platinum | 0 | N/A | N/A | N/A | 0 | N/A | N/A | N/A |

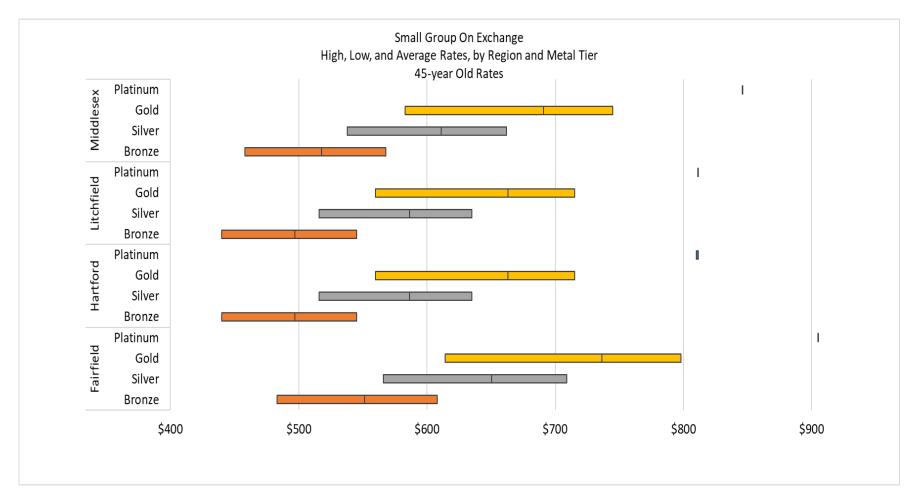
On &Off Exchange Rate Comparison (contd.)

45 year-old rates

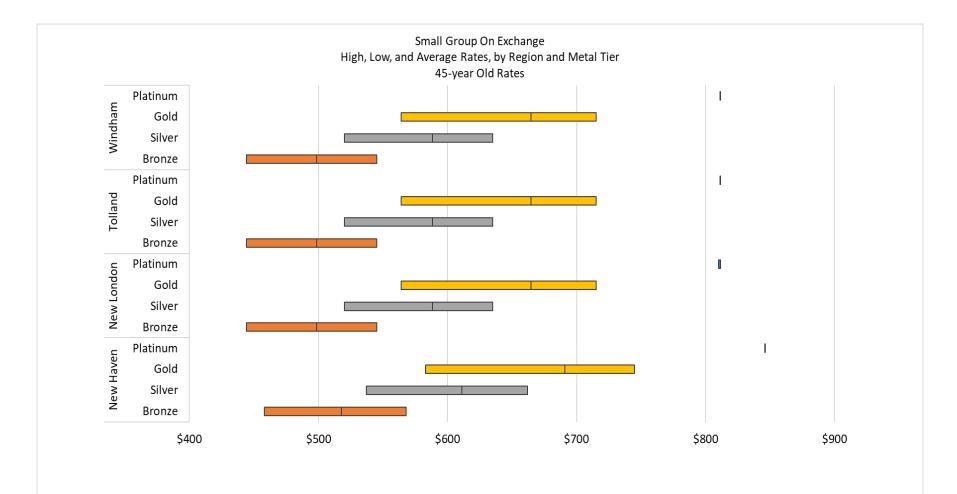
| | | | Off Excha | ange | | | On Exc | change | |
|-------------|--------------|------------|---------------|-------------|----------|------------|----------------|-------------|----------|
| | | | | | | | | | |
| Rating Area | Metal Level | Plan Count | Rate range | High/Low -1 | Average | Plan Count | Rate range | High/Low -1 | Average |
| | Catastrophic | 1 | \$344 - \$344 | 0% | \$343.83 | 2 | \$264 - \$344 | 30% | \$303.83 |
| | Bronze | 6 | \$480 - \$636 | 33% | \$548.87 | 8 | \$383 - \$558 | 46% | \$482.25 |
| New Haven | Silver | 8 | \$568 - \$752 | 32% | \$668.99 | 2 | \$623 - \$644 | 3% | \$633.55 |
| | Gold | 2 | \$768 - \$876 | 14% | \$822.27 | 5 | \$609 - \$1069 | 76% | \$771.89 |
| | Platinum | 0 | N/A | N/A | N/A | 0 | N/A | N/A | N/A |
| | Catastrophic | 1 | \$310 - \$310 | 0% | \$310.46 | 2 | \$262 - \$310 | 18% | \$286.30 |
| | Bronze | 6 | \$432 - \$574 | 33% | \$495.23 | 8 | \$380 - \$504 | 33% | \$455.04 |
| New London | Silver | 8 | \$512 - \$678 | 32% | \$603.48 | 2 | \$581 - \$619 | 7% | \$600.28 |
| | Gold | 2 | \$694 - \$790 | 14% | \$741.88 | 5 | \$550 - \$965 | 75% | \$724.92 |
| | Platinum | 0 | N/A | N/A | N/A | 0 | N/A | N/A | N/A |
| | Catastrophic | 1 | \$310 - \$310 | 0% | \$310.46 | 2 | \$262 - \$310 | 18% | \$286.30 |
| | Bronze | 6 | \$432 - \$574 | 33% | \$495.23 | 8 | \$380 - \$504 | 33% | \$455.04 |
| Tolland | Silver | 8 | \$512 - \$678 | 32% | \$603.48 | 2 | \$581 - \$619 | 7% | \$600.28 |
| | Gold | 2 | \$694 - \$790 | 14% | \$741.88 | 5 | \$550 - \$965 | 75% | \$724.92 |
| | Platinum | 0 | N/A | N/A | N/A | 0 | N/A | N/A | N/A |
| | Catastrophic | 1 | \$310 - \$310 | 0% | \$310.46 | 2 | \$262 - \$310 | 18% | \$286.30 |
| | Bronze | 6 | \$432 - \$574 | 33% | \$495.23 | 8 | \$380 - \$504 | 33% | \$455.04 |
| Windham | Silver | 8 | \$512 - \$678 | 32% | \$603.48 | 2 | \$581 - \$619 | 7% | \$600.28 |
| | Gold | 2 | \$694 - \$790 | 14% | \$741.88 | 5 | \$550 - \$965 | 75% | \$724.92 |
| | Platinum | 0 | N/A | N/A | N/A | 0 | N/A | N/A | N/A |

Rate Analysis – Small Group

On Exchange Rate Comparison



Rate Analysis – Small Group On Exchange Rate Comparison



Rate Analysis – Small Group

On Exchange Rate Comparison

45 year-old rates

| | | On Exchange | | |
|-------------|-------------|---------------|-------------|----------|
| Rating Area | Metal Level | Rate range | High/Low -1 | Average |
| | Bronze | \$483 - \$608 | 26% | \$551.14 |
| Fairfield | Silver | \$566 - \$709 | 25% | \$650.43 |
| Fairneiu | Gold | \$614 - \$798 | 30% | \$736.30 |
| | Platinum | \$905 - \$905 | 0% | \$905.33 |
| | Bronze | \$440 - \$545 | 24% | \$496.95 |
| Hartford | Silver | \$516 - \$635 | 23% | \$586.51 |
| Hartioru | Gold | \$560 - \$715 | 28% | \$663.03 |
| | Platinum | \$811 - \$811 | 0% | \$811.38 |
| | Bronze | \$440 - \$545 | 24% | \$496.95 |
| Litchfield | Silver | \$516 - \$635 | 23% | \$586.51 |
| Littermelu | Gold | \$560 - \$715 | 28% | \$663.03 |
| | Platinum | \$811 - \$811 | 0% | \$811.38 |
| | Bronze | \$458 - \$568 | 24% | \$517.89 |
| Middlesex | Silver | \$538 - \$662 | 23% | \$611.23 |
| | Gold | \$583 - \$745 | 28% | \$690.96 |
| | Platinum | \$846 - \$846 | 0% | \$845.55 |

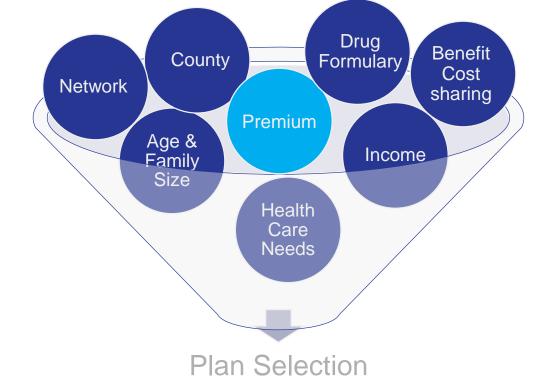
| | | | On Exchange | |
|-------------|-------------|---------------|-------------|----------|
| Rating Area | Metal Level | Rate range | High/Low -1 | Average |
| | Bronze | \$458 - \$568 | 24% | \$517.70 |
| New Haven | Silver | \$537 - \$662 | 23% | \$611.00 |
| New naven | Gold | \$583 - \$745 | 28% | \$690.76 |
| | Platinum | \$846 - \$846 | 0% | \$845.55 |
| | Bronze | \$444 - \$545 | 23% | \$498.45 |
| New London | Silver | \$520 - \$635 | 22% | \$588.29 |
| New London | Gold | \$564 - \$715 | 27% | \$664.59 |
| | Platinum | \$811 - \$811 | 0% | \$811.38 |
| | Bronze | \$444 - \$545 | 23% | \$498.45 |
| Tolland | Silver | \$520 - \$635 | 22% | \$588.29 |
| Tollanu | Gold | \$564 - \$715 | 27% | \$664.59 |
| | Platinum | \$811 - \$811 | 0% | \$811.38 |
| | Bronze | \$444 - \$545 | 23% | \$498.45 |
| Windham | Silver | \$520 - \$635 | 22% | \$588.29 |
| | Gold | \$564 - \$715 | 27% | \$664.59 |
| | Platinum | \$811 - \$811 | 0% | \$811.38 |



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Background

- There are many considerations consumers use to select the best plan option
- This section outlines the premium changes to consumers in the individual market after reflecting federal premium subsidies
- Consumers may seek the advice of brokers on plan selection
 - The AHCT Consumer Decision Support Tool also includes the considerations below



Background

- This section outlines the premium changes to consumers in the individual market after reflecting federal premium subsidies
- Impacts are calculated based on carrier plan mappings provided to Wakely by AHCT
- Weighted averages are based on enrollment by plan and county provided to Wakely by AHCT
- Premium impact for individuals and households vary based on:
 - Member age(s)
 - Geographic region
 - Income
 - Plan selection
 - Household size

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Subsidy Calculation

- Subsidy eligible households receive a premium subsidy that is equal to difference between
 - The premium for Essential Health Benefits for the second lowest cost silver (benchmark) plan available for the covered enrollees
 - A portion of their household income as defined on the next slide

Subsidy Calculation

| Income FPL* % | Income Range in Dollars ** for a single individual in 48 states + DC 2019 benefit year 2020 benefit year | | Premium Cap Max % of Income for 2nd Lowest Silver 2019 2020 | | |
|------------------|----------------------------------------------------------------------------------------------------------------|---------------------|-------------------------------------------------------------------|---------------|--|
| Under 133% | Less than \$16,146 | Less than \$16,612 | 2.08% | 2.06% | |
| 133% - 150% | \$16,146 - \$18,210 | \$16,612 - \$18,735 | 3.11% - 4.15% | 3.09% - 4.12% | |
| 150% - 200% | \$18,210 - \$24,280 | \$18,735 - \$24,980 | 4.15% - 6.54% | 4.12% - 6.49% | |
| 200% - 250% | \$24,280 - \$30,350 | \$24,980 - \$31,225 | 6.54% - 8.36% | 6.49% - 8.29% | |
| 250% - 300% | \$30,350 - \$36,420 | \$31,225 - \$37,470 | 8.36% - 9.86% | 8.29% - 9.78% | |
| 300% - 400% | \$36,420 - \$48,560 | \$37,470 - \$49,960 | 9.86% | 9.78% | |
| Over 400% | More than \$48,560 | More than \$49,960 | No Сар | No Сар | |

*Federal Poverty Level (FPL)

**For purposes of the premium tax credit, eligibility for a certain year is based on the most recently published set of federal poverty guidelines on the first day of the annual open enrollment period.

Consumer Premiums

- Benchmark plan: Subsidy eligible households pay up to the defined % of income for the Essential Health Benefits (EHB) portion of benchmark premium
- Non-Benchmark plan: Consumers pay the amount above, plus/minus the difference between their selected plan and the benchmark
- Advanced payment (APTC): federal government pays APTC directly to carrier, reducing consumer premium



Drivers of After Subsidy Rate Changes

- Change in Second Lowest Silver plan/premium
- Change in plan premium relative to Second Lowest Silver premium
- Change in income, household size
- Updates to FPL
- IRS guidelines; Maximum % of Income



Change in Benchmark Plan and Subsidies

- The next slide illustrates the change in the benchmark (second lowest cost silver plan) by county for individual over age 21, assuming no aging
- Key observations include:
 - The benchmark plan carrier is changing in five of the eight counties
 - Benchmark premium are increasing for all counties
 - Benchmark premium increases vary from 17.2% to 24.8% by county

Change in Benchmark Plan

| | | 2019 Benchmark Plan | | 2020 Benchmark Plan | | |
|---------------|---------------------------------|---------------------|----------------------------------------|---------------------|-------------------------------|--------------------------------|
| County | 2019 Enrollment in County | lssuer | Plan Name | lssuer | Plan Name | Benchmark Premium Change |
| Fairfield | 31,873 | Anthem | Silver PPO Pathway X Tiered | Anthem | Silver PPO Standard Pathway X | 17.2% |
| Hartford | 21,530 | CBI | Choice Silver Standard Coinsurance POS | Anthem | Silver PPO Standard Pathway X | 24.8% |
| Litchfield | 6,752 | Anthem | Silver PPO Pathway X Tiered | CBI | Choice Silver Standard POS | 24.3% |
| Middlesex | 4,859 | CBI | Choice Silver Standard Coinsurance POS | Anthem | Silver PPO Standard Pathway X | 23.2% |
| New Haven | 20,876 | CBI | Choice Silver Standard Coinsurance POS | Anthem | Silver PPO Standard Pathway X | 18.8% |
| New London | 6,165 | CBI | Choice Silver Alternative POS | CBI | Choice Silver Standard POS | 19.8% |
| Tolland | 3,331 | CBI | Choice Silver Alternative POS | CBI | Choice Silver Standard POS | 21.7% |
| Windham | 2,257 | CBI | Choice Silver Alternative POS | CBI | Choice Silver Standard POS | 21.7% |

Change in Benchmark Premium and Subsidies – Sample Households

- The next slides illustrate the change in the benchmark premium and premium subsidy amounts by county for three hypothetical households assuming autorenewal
 - Household 1: single, age 29 adult with income of 200% FPL
 - Household 2: family of four, two adults age 39, two children age 6 and 9 with income of 350% FPL
 - Household 3: single, age 44 adult with income of 300% FPL
 - Household 4: couple, age 50 adult with income of 300% FPL
- Results for other household scenarios will vary
- Key observations for sample household 1 include
 - Benchmark premiums are increasing by 23% on average
 - Average subsidies for this household are increasing by 34% across all counties and range from 29% to 44% by county

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Change in Benchmark Premiums/Subsidies – Sample Household 1

For single age 28 year old (29 in 2020) with income of 200% FPL (approximately \$24,280 in 2019).

| County | Enrollment Distribution by | Mor | - | hmark Pren Tax Credit) | nium | Monthly Premium Subsidy-EHB Only | | | | |
|------------|-------------------------------|-------|-------|---------------------------|----------|----------------------------------|-------|-------------|----------|--|
| | County | 2019 | 2020 | \$ Change | % Change | 2019 | 2020 | \$ Change | % Change | |
| Fairfield | 33% | \$443 | \$533 | \$90 | 20% | \$308 | \$396 | \$88 | 29% | |
| Hartford | 22% | \$364 | \$465 | \$101 | 28% | \$228 | \$328 | \$100 | 44% | |
| Litchfield | 7% | \$374 | \$480 | \$106 | 28% | \$240 | \$341 | \$101 | 42% | |
| Middlesex | 5% | \$396 | \$499 | \$103 | 26% | \$260 | \$362 | \$102 | 39% | |
| New Haven | 21% | \$410 | \$499 | \$89 | 22% | \$274 | \$362 | \$88 | 32% | |
| New London | 6% | \$390 | \$480 | \$90 | 23% | \$253 | \$341 | \$87 | 34% | |
| Tolland | 3% | \$384 | \$480 | \$96 | 25% | \$247 | \$341 | \$93 | 38% | |
| Windham | 2% | \$384 | \$480 | \$96 | 25% | \$247 | \$341 | \$93 | 38% | |
| TOTAL | 100% | \$405 | \$499 | \$94 | 23% | \$269 | \$362 | \$93 | 34% | |

Change in Benchmark Premiums/Subsidies – Sample Household 2

For family of four with income of 350% FPL, adults age 40 (41 in 2020) and two children ages 6 and 9

| County | Enrollment Distribution by | Mor | - | hmark Pren Tax Credit) | nium | Monthly Premium Subsidy-EHB Only | | | | | |
|------------|-------------------------------|---------------------------|---------|---------------------------|----------|----------------------------------|---------|-----------|----------|--|--|
| | County | 2019 | 2020 | \$ Change | % Change | 2019 | 2020 | \$ Change | % Change | | |
| Fairfield | 33% | \$1,664 | \$1,969 | \$305 | 18% | \$932 | \$1,227 | \$295 | 32% | | |
| Hartford | 22% | \$1,369 | \$1,718 | \$349 | 25% | \$634 | \$977 | \$343 | 54% | | |
| Litchfield | 7% | \$1,407 | \$1,773 | \$366 | 26% | \$677 | \$1,024 | \$347 | 51% | | |
| Middlesex | 5% | \$1,488 | \$1,843 | \$355 | 24% | \$752 | \$1,102 | \$350 | 47% | | |
| New Haven | 21% | \$1,542 | \$1,843 | \$301 | 20% | \$806 | \$1,102 | \$296 | 37% | | |
| New London | 6% | \$1,464 | \$1,773 | \$308 | 21% | \$728 | \$1,024 | \$295 | 41% | | |
| Tolland | 3% | \$1,442 | \$1,773 | \$331 | 23% | \$706 | \$1,024 | \$318 | 45% | | |
| Windham | 2% | \$1,442 \$1,773 \$331 23% | | 23% | \$706 | \$1,024 | \$318 | 45% | | | |
| TOTAL | 100% | \$1,521 | \$1,843 | \$322 | 21% | \$787 | \$1,100 | \$314 | 40% | | |

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Change in Benchmark Premiums/Subsidies – Sample Household 3

For single age 44 year old (45 in 2020) with income of 300% FPL (approximately \$36,420 in 2019)

| County | Enrollment Distribution by | Мс | - | hmark Premi Tax Credit) | um | Monthly Premium Subsidy-EHB Only | | | | | |
|------------|-------------------------------|-------|-------|----------------------------|----------|----------------------------------|-------|-----------|----------|--|--|
| | County | 2019 | 2020 | \$ Change | % Change | 2019 | 2020 | \$ Change | % Change | | |
| Fairfield | 33% | \$569 | \$688 | \$119 | 21% | \$266 | \$380 | \$113 | 43% | | |
| Hartford | 22% | \$468 | \$600 | \$132 | 28% | \$164 | \$293 | \$128 | 78% | | |
| Litchfield | 7% | \$481 | \$619 | \$138 | 29% | \$179 | \$309 | \$130 | 73% | | |
| Middlesex | 5% | \$509 | \$644 | \$135 | 27% | \$205 | \$336 | \$131 | 64% | | |
| New Haven | 21% | \$527 | \$644 | \$117 | 22% | \$223 | \$336 | \$113 | 51% | | |
| New London | 6% | \$501 | \$619 | \$119 | 24% | \$197 | \$309 | \$112 | 57% | | |
| Tolland | 3% | \$493 | \$619 | \$126 | 26% | \$189 | \$309 | \$120 | 64% | | |
| Windham | 2% | \$493 | \$619 | \$126 | 26% | \$189 | \$309 | \$120 | 64% | | |
| TOTAL | 100% | \$520 | \$644 | \$124 | 24% | \$217 | \$336 | \$119 | 55% | | |

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*member remains at target FPL from 2019 to 2020, with small increase in income assumed

Change in Benchmark Premiums/Subsidies – Sample Household 4

For couple age 50 year old (51 in 2020) with income of 300% FPL (approximately \$49,380 in 2019)

| County | Enrollment Distribution by | | - | hmark Pren Fax Credit) | nium | Monthly Premium Subsidy-EHB Only | | | | |
|------------|-------------------------------|---------|---------|---------------------------|----------|----------------------------------|---------|-----------|----------|--|
| | County | 2019 | 2020 | \$ Change | % Change | 2019 | 2020 | \$ Change | % Change | |
| Fairfield | 33% | \$1,455 | \$1,776 | \$322 | 22% | \$1,040 | \$1,356 | \$316 | 30% | |
| Hartford | 22% | \$1,197 | \$1,550 | \$353 | 29% | \$780 | \$1,131 | \$351 | 45% | |
| Litchfield | 7% | \$1,230 | \$1,599 | \$370 | 30% | \$817 | \$1,173 | \$356 | 44% | |
| Middlesex | 5% | \$1,301 | \$1,663 | \$362 | 28% | \$883 | \$1,244 | \$361 | 41% | |
| New Haven | 21% | \$1,348 | \$1,663 | \$315 | 23% | \$930 | \$1,244 | \$314 | 34% | |
| New London | 6% | \$1,280 | \$1,599 | \$319 | 25% | \$862 | \$1,173 | \$311 | 36% | |
| Tolland | 3% | \$1,260 | \$1,599 | \$339 | 27% | \$842 | \$1,173 | \$331 | 39% | |
| Windham | 2% | \$1,260 | \$1,599 | \$339 | 27% | \$842 | \$1,173 | \$331 | 39% | |
| TOTAL | 100% | \$1,330 | \$1,663 | \$333 | 25% | \$913 | \$1,242 | \$329 | 36% | |

Weighted Average Premium Changes – Sample Households

- The following slides show the change in average premium by area (weighted by AHCT enrollment by plan in each area) before and after subsidy for three different household scenarios (defined at the top of each page)
- Averages are weighted by enrollment in <u>continuing</u> plans based on 2019 distribution by county and plan provided by AHCT as of August 2019
- The table shows rate changes before and after subsidy assuming the household auto-renews in 2020 based on its 2019 plan
- Averages represent the impact of all enrollees in the county if they had the same household characteristics as the example
- Impact will vary for other household scenarios

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Weighted Average Premium Changes – Sample Household 1

For single age 28 year old (29 in 2020) with income of 200% FPL (approximately \$24,280 in 2019). Premiums are weighted by 2019 enrollment in continuing plans within a county.

| | Continuing Enrollment | | Wtd Avg | Premium Be | fore Subsidy | Wtd Avg Premium After Full Subsidy | | | |
|------------|--------------------------|---------|---------|------------|--------------|------------------------------------|------|--------|--|
| County | Distr. By County | Subsidy | 2019 | 2020 | Change | 2019 | 2020 | Change | |
| Fairfield | 33% | \$69 | \$407 | \$436 | 7% | \$108 | \$69 | -36% | |
| Hartford | 22% | \$82 | \$330 | \$361 | 9% | \$110 | \$59 | -47% | |
| Litchfield | 7% | \$95 | \$359 | \$392 | 9% | \$127 | \$65 | -49% | |
| Middlesex | 5% | \$84 | \$363 | \$402 | 11% | \$111 | \$65 | -41% | |
| New Haven | 21% | \$71 | \$375 | \$402 | 7% | \$109 | \$66 | -40% | |
| New London | 6% | \$83 | \$366 | \$396 | 8% | \$122 | \$68 | -44% | |
| Tolland | 3% | \$87 | \$357 | \$384 | 8% | \$119 | \$59 | -50% | |
| Windham | 2% | \$87 | \$360 | \$389 | 8% | \$123 | \$64 | -48% | |
| TOTAL | 100% | \$77 | \$372 | \$402 | 8% | \$112 | \$65 | -42% | |

Weighted Average Premium Changes – Sample Household 2

For family of four with income of 350% FPL, adults age 40 (41 in 2020) and two children ages 6 and 9. Premiums are weighted by 2019 enrollment in continuing plans within a county.

| | Continuing Enrollment | Change in | Wtd Avg F | Premium Befo | re Subsidy | Wtd Avg Premium After Full Subsidy | | | |
|------------|--------------------------|-----------|-----------|------------------|------------|------------------------------------|-------|--------|--|
| County | Distr. By County | Subsidy | 2019 | 2020 | Change | 2019 | 2020 | Change | |
| Fairfield | 33% | \$297 | \$1,529 | \$1,611 | 5% | \$627 | \$413 | -34% | |
| Hartford | 22% | \$345 | \$1,239 | \$1,333 | 8% | \$632 | \$381 | -40% | |
| Litchfield | 7% | \$354 | \$1,348 | \$1,447 | 7% | \$698 | \$443 | -37% | |
| Middlesex | 5% | \$349 | \$1,366 | \$1,484 | 9% | \$637 | \$407 | -36% | |
| New Haven | 21% | \$296 | \$1,408 | \$1,486 | 6% | \$631 | \$413 | -35% | |
| New London | 6% | \$303 | \$1,377 | \$1,463 | 6% | \$679 | \$462 | -32% | |
| Tolland | 3% | \$331 | \$1,343 | \$1,419 | 6% | \$669 | \$414 | -38% | |
| Windham | 2% | \$330 | \$1,354 | \$1 <i>,</i> 438 | 6% | \$683 | \$437 | -36% | |
| TOTAL | 100% | \$316 | \$1,399 | \$1,485 | 6% | \$641 | \$411 | -36% | |

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Weighted Average Premium Changes – Sample Household 3

For single age 44 year old (45 in 2020) with income of 300% FPL (approximately \$36,420 in 2019). Premiums are weighted by 2019 enrollment in continuing plans within a county.

| | Continuing Enrollment | Change in | Wtd Avg I | Premium Befo | ore Subsidy | Wtd Avg Premium After Full Subsidy | | | |
|------------|--------------------------|-----------|-----------|--------------|-------------|------------------------------------|-------|--------|--|
| County | Distr. By County | Subsidy | 2019 | 2020 | Change | 2019 | 2020 | Change | |
| Fairfield | 33% | \$115 | \$523 | \$563 | 8% | \$266 | \$191 | -28% | |
| Hartford | 22% | \$129 | \$424 | \$466 | 10% | \$268 | \$181 | -33% | |
| Litchfield | 7% | \$132 | \$461 | \$505 | 10% | \$290 | \$202 | -30% | |
| Middlesex | 5% | \$131 | \$467 | \$519 | 11% | \$269 | \$190 | -30% | |
| New Haven | 21% | \$114 | \$481 | \$519 | 8% | \$267 | \$192 | -28% | |
| New London | 6% | \$115 | \$471 | \$511 | 9% | \$284 | \$209 | -26% | |
| Tolland | 3% | \$125 | \$459 | \$496 | 8% | \$280 | \$193 | -31% | |
| Windham | 2% | \$124 | \$463 | \$502 | 9% | \$285 | \$200 | -30% | |
| TOTAL | 100% | \$120 | \$478 | \$519 | 9% | \$271 | \$191 | -29% | |

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Weighted Average Premium Changes – Sample Household 4

For couple age 50 year old (51 in 2020) with income of 300% FPL (approximately \$49,380 in 2019). Premiums are weighted by 2019 enrollment in continuing plans within a county.

| | Continuing Enrollment | Change in | Wtd Avg I | Premium Befo | ore Subsidy | Wtd Avg Premium After Full Subsidy | | | |
|------------|--------------------------|-----------|-----------|--------------|-------------|------------------------------------|-------|--------|--|
| County | Distr. By County | Subsidy | 2019 | 2020 | Change | 2019 | 2020 | Change | |
| Fairfield | 33% | \$231 | \$1,337 | \$1,454 | 9% | \$327 | \$213 | -35% | |
| Hartford | 22% | \$270 | \$1,083 | \$1,202 | 11% | \$331 | \$181 | -45% | |
| Litchfield | 7% | \$322 | \$1,179 | \$1,305 | 11% | \$388 | \$193 | -50% | |
| Middlesex | 5% | \$280 | \$1,194 | \$1,339 | 12% | \$335 | \$201 | -40% | |
| New Haven | 21% | \$237 | \$1,231 | \$1,341 | 9% | \$331 | \$204 | -38% | |
| New London | 6% | \$288 | \$1,204 | \$1,320 | 10% | \$372 | \$200 | -46% | |
| Tolland | 3% | \$294 | \$1,174 | \$1,281 | 9% | \$363 | \$175 | -52% | |
| Windham | 2% | \$299 | \$1,183 | \$1,297 | 10% | \$375 | \$190 | -49% | |
| TOTAL | 100% | \$257 | \$1,223 | \$1,340 | 10% | \$339 | \$200 | -41% | |

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After Subsidy Rate Impact – Sample Households

- The following slides show rate impact before and after subsidies for the lowest cost silver plans and lowest cost bronze plans in each county for the three sample households
- The first panel of numbers shows the monthly rate change from 2019 to 2020 before subsidies
- The second panel of numbers shows the <u>after-subsidy</u> monthly rate change from 2019 to 2020
- The third panel shows the monthly rate change if the household moves to the 2020 lowest cost plan.
- Results will vary for other household scenarios

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Lowest Cost Silver Impact- Sample Household 1 (Auto vs. Active Renew)

For single age 28 year old (29 in 2020) with income of 200% FPL (approximately \$24,280 in 2019) enrolled in the lowest cost silver plan for 2019.

| | Lowest Cos | st Silver Plan | Auto Renew Before Tax Credit | | | Auto Renew After Tax Credit | | | Active Renew After Tax Credit – Shop to 2019 Lowest Silver Option | | |
|------------|----------------------------------|----------------------------------|---------------------------------|-------|--------|--------------------------------|-------|--------|-------------------------------------------------------------------------|-------|--------|
| County | 2019 | 2020 | 2019 | 2020 | Change | 2019 | 2020 | Change | 2019 | 2020 | Change |
| Fairfield | Choice Silver Alternative POS | Choice Silver Standard POS | \$417 | \$520 | 25% | \$109 | \$124 | 13% | \$109 | \$124 | 13% |
| Hartford | Choice Silver Alternative POS | Choice Silver Standard POS | \$339 | \$440 | 30% | \$110 | \$112 | 2% | \$110 | \$112 | 2% |
| Litchfield | Choice Silver Alternative POS | Silver PPO Standard Pathway X | \$374 | \$480 | 28% | \$134 | \$139 | 4% | \$134 | \$110 | -18% |
| Middlesex | Choice Silver Alternative POS | Choice Silver Standard POS | \$368 | \$483 | 31% | \$108 | \$121 | 12% | \$108 | \$121 | 12% |
| New Haven | Choice Silver Alternative POS | Choice Silver Standard POS | \$381 | \$483 | 27% | \$107 | \$121 | 13% | \$107 | \$121 | 13% |
| New London | Silver PPO Pathway X Tiered | Silver PPO Standard Pathway X | \$374 | \$451 | 20% | \$121 | \$110 | -9% | \$121 | \$110 | -9% |
| Tolland | Silver PPO Pathway X Tiered | Silver PPO Standard Pathway X | \$374 | \$451 | 20% | \$127 | \$110 | -13% | \$127 | \$110 | -13% |
| Windham | Silver PPO Pathway X Tiered | Silver PPO Standard Pathway X | \$374 | \$451 | 20% | \$127 | \$110 | -13% | \$127 | \$110 | -13% |

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*member remains at target FPL from 2019 to 2020, with small increase in income assumed

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Lowest Cost Silver Impact– Sample Household 2 (Auto vs. Active Renew)

For family of four with income of 350% FPL, adults age 40 (41 in 2020) and two children ages 6 and 9, enrolled in the lowest cost silver plan for 2019.

| | Lowest Cos | st Silver Plan | Auto Renew Before Tax Credit | | | Auto Renew After Tax Credit | | | Active Renew After Tax Credit – Shop to 2019 Lowest Silver Option | | |
|------------|----------------------------------|----------------------------------|---------------------------------|---------|--------|--------------------------------|-------|--------|-------------------------------------------------------------------------|-------|--------|
| County | 2019 | 2020 | 2019 | 2020 | Change | 2019 | 2020 | Change | 2019 | 2020 | Change |
| Fairfield | Choice Silver Alternative POS | Choice Silver Standard POS | \$1,566 | \$1,919 | 23% | \$634 | \$692 | 9% | \$634 | \$692 | 9% |
| Hartford | Choice Silver Alternative POS | Choice Silver Standard POS | \$1,273 | \$1,627 | 28% | \$639 | \$649 | 2% | \$639 | \$649 | 2% |
| Litchfield | Choice Silver Alternative POS | Silver PPO Standard Pathway X | \$1,405 | \$1,773 | 26% | \$728 | \$749 | 3% | \$728 | \$641 | -12% |
| Middlesex | Choice Silver Alternative POS | Choice Silver Standard POS | \$1,383 | \$1,784 | 29% | \$631 | \$682 | 8% | \$631 | \$682 | 8% |
| New Haven | Choice Silver Alternative POS | Choice Silver Standard POS | \$1,434 | \$1,784 | 24% | \$628 | \$682 | 9% | \$628 | \$682 | 9% |
| New London | Silver PPO Pathway X Tiered | Silver PPO Standard Pathway X | \$1,407 | \$1,664 | 18% | \$678 | \$641 | -6% | \$678 | \$641 | -6% |
| Tolland | Silver PPO Pathway X Tiered | Silver PPO Standard Pathway X | \$1,407 | \$1,664 | 18% | \$701 | \$641 | -9% | \$701 | \$641 | -9% |
| Windham | Silver PPO Pathway X Tiered | Silver PPO Standard Pathway X | \$1,407 | \$1,664 | 18% | \$701 | \$641 | -9% | \$701 | \$641 | -9% |

*member remains at target FPL from 2019 to 2020, with small increase in income assumed

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Lowest Cost Silver Impact- Sample Household 3 (Auto vs. Active Renew)

For single age 44 year old (45 in 2020) with income of 300% FPL (approximately \$36,420 in 2019) enrolled in the lowest cost silver plan for 2019.

| | Lowest Cos | t Silver Plan | Auto Renew Before Tax Credit | | | Auto Renew After Tax Credit | | | Active Renew After Tax Credit – Shop to 2019 Lowest Silver Option | | |
|------------|----------------------------------|----------------------------------|---------------------------------|-------|--------|--------------------------------|-------|--------|-------------------------------------------------------------------------|-------|--------|
| County | 2019 | 2020 | 2019 | 2020 | Change | 2019 | 2020 | Change | 2019 | 2020 | Change |
| Fairfield | Choice Silver Alternative POS | Choice Silver Standard POS | \$536 | \$670 | 25% | \$269 | \$291 | 8% | \$269 | \$291 | 8% |
| Hartford | Choice Silver Alternative POS | Choice Silver Standard POS | \$435 | \$568 | 31% | \$271 | \$276 | 2% | \$271 | \$276 | 2% |
| Litchfield | Choice Silver Alternative POS | Silver PPO Standard Pathway X | \$480 | \$619 | 29% | \$301 | \$310 | 3% | \$301 | \$273 | -10% |
| Middlesex | Choice Silver Alternative POS | Choice Silver Standard POS | \$473 | \$623 | 32% | \$268 | \$287 | 7% | \$268 | \$287 | 7% |
| New Haven | Choice Silver Alternative POS | Choice Silver Standard POS | \$490 | \$623 | 27% | \$267 | \$287 | 7% | \$267 | \$287 | 7% |
| New London | Silver PPO Pathway X Tiered | Silver PPO Standard Pathway X | \$481 | \$581 | 21% | \$284 | \$273 | -4% | \$284 | \$273 | -4% |
| Tolland | Silver PPO Pathway X Tiered | Silver PPO Standard Pathway X | \$481 | \$581 | 21% | \$292 | \$273 | -7% | \$292 | \$273 | -7% |
| Windham | Silver PPO Pathway X Tiered | Silver PPO Standard Pathway X | \$481 | \$581 | 21% | \$292 | \$273 | -7% | \$292 | \$273 | -7% |

*member remains at target FPL from 2018 to 2019, with small increase in income assumed

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Lowest Cost Silver Impact– Sample Household 4 (Auto vs. Active Renew)

For couple age 50 year old (51 in 2020) with income of 300% FPL (approximately \$49,380 in 2019) enrolled in the lowest cost silver plan for 2019.

| | Lowest Cost Silver Plan | | | Auto Renew Before Tax Credit | | | Auto Renew After Tax Credit | | | Active Renew After Tax Credit – Shop to 2019 Lowest Silver Option | | |
|------------|----------------------------------|----------------------------------|---------|---------------------------------|--------|-------|--------------------------------|--------|-------|-------------------------------------------------------------------------|--------|--|
| County | 2019 | 2020 | 2019 | 2020 | Change | 2019 | 2020 | Change | 2019 | 2020 | Change | |
| Fairfield | Choice Silver Alternative POS | Choice Silver Standard POS | \$1,369 | \$1,732 | 26% | \$329 | \$376 | 14% | \$329 | \$376 | 14% | |
| Hartford | Choice Silver Alternative POS | Choice Silver Standard POS | \$1,113 | \$1,468 | 32% | \$333 | \$337 | 1% | \$333 | \$337 | 1% | |
| Litchfield | Choice Silver Alternative POS | Silver PPO Standard Pathway X | \$1,228 | \$1,599 | 30% | \$411 | \$426 | 4% | \$411 | \$329 | -20% | |
| Middlesex | Choice Silver Alternative POS | Choice Silver Standard POS | \$1,209 | \$1,610 | 33% | \$327 | \$366 | 12% | \$327 | \$366 | 12% | |
| New Haven | Choice Silver Alternative POS | Choice Silver Standard POS | \$1,253 | \$1,610 | 28% | \$324 | \$366 | 13% | \$324 | \$366 | 13% | |
| New London | Silver PPO Pathway X Tiered | Silver PPO Standard Pathway X | \$1,230 | \$1,502 | 22% | \$368 | \$329 | -11% | \$368 | \$329 | -11% | |
| Tolland | Silver PPO Pathway X Tiered | Silver PPO Standard Pathway X | \$1,230 | \$1,502 | 22% | \$387 | \$329 | -15% | \$387 | \$329 | -15% | |
| Windham | Silver PPO Pathway X Tiered | Silver PPO Standard Pathway X | \$1,230 | \$1,502 | 22% | \$387 | \$329 | -15% | \$387 | \$329 | -15% | |
| | | | | | | | | | | | | |

*member remains at target FPL from 2018 to 2019, with small increase in income assumed

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Lowest Cost Bronze Impact – Sample Household 1 (Auto vs. Active Renew)

For single age 28 year old (29 in 2020) with income of 200% FPL (approximately \$24,280 in 2019), enrolled in the lowest cost bronze plan for 2019.

| | Lowest Cost Bronze Plan | | | Auto Renew Before Tax Credit | | | Auto Renew After Tax Credit | | | Active Renew After Tax Credit – Shop to 2019 Lowest Bronze Option | | |
|------------|---------------------------------------|---------------------------------------|-------|---------------------------------|--------|------|--------------------------------|--------|------|-------------------------------------------------------------------------|--------|--|
| County | 2019 | 2020 | 2019 | 2020 | Change | 2019 | 2020 | Change | 2019 | 2020 | Change | |
| Fairfield | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$311 | \$319 | 3% | \$3 | \$2 | -40% | \$3 | \$2 | -40% | |
| Hartford | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$253 | \$270 | 7% | \$24 | \$2 | -93% | \$24 | \$2 | -93% | |
| Litchfield | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$279 | \$295 | 6% | \$39 | \$2 | -95% | \$39 | \$2 | -95% | |
| Middlesex | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$275 | \$297 | 8% | \$15 | \$2 | -87% | \$15 | \$2 | -87% | |
| New Haven | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$285 | \$297 | 4% | \$11 | \$2 | -82% | \$11 | \$2 | -82% | |
| New London | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$291 | \$295 | 1% | \$37 | \$2 | -95% | \$37 | \$2 | -95% | |
| Tolland | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$286 | \$295 | 3% | \$39 | \$2 | -95% | \$39 | \$2 | -95% | |
| Windham | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$286 | \$295 | 3% | \$39 | \$2 | -95% | \$39 | \$2 | -95% | |

*member remains at target FPL from 2019 to 2020, with small increase in income assumed

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Lowest Cost Bronze Impact – Sample Household 2 (Auto vs. Active Renew)

For family of four with income of 350% FPL, adults age 40 (41 in 2020) and two children ages 6 and 9, enrolled in the lowest cost bronze plan for 2019.

| | Lowest Cost Bronze Plan | | | Auto Renew Before Tax Credit | | | Auto Renew After Tax Credit | | | Active Renew After Tax Credit – Shop to 2019 Lowest Bronze Option | | |
|------------|---------------------------------------|---------------------------------------|---------|---------------------------------|--------|-------|--------------------------------|--------|-------|-------------------------------------------------------------------------|--------|--|
| County | 2019 | 2020 | 2019 | 2020 | Change | 2019 | 2020 | Change | 2019 | 2020 | Change | |
| Fairfield | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$1,169 | \$1,179 | 1% | \$237 | \$8 | -97% | \$237 | \$8 | -97% | |
| Hartford | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$950 | \$999 | 5% | \$316 | \$22 | -93% | \$316 | \$22 | -93% | |
| Litchfield | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$1,049 | \$1,089 | 4% | \$372 | \$65 | -83% | \$372 | \$65 | -83% | |
| Middlesex | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$1,033 | \$1,096 | 6% | \$281 | \$7 | -98% | \$281 | \$7 | -98% | |
| New Haven | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$1,070 | \$1,096 | 2% | \$265 | \$7 | -97% | \$265 | \$7 | -97% | |
| New London | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$1,093 | \$1,089 | 0% | \$365 | \$65 | -82% | \$365 | \$65 | -82% | |
| Tolland | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$1,076 | \$1,089 | 1% | \$371 | \$65 | -83% | \$371 | \$65 | -83% | |
| Windham | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$1,076 | \$1,089 | 1% | \$371 | \$65 | -83% | \$371 | \$65 | -83% | |

*member remains at target FPL from 2019 to 2020, with small increase in income assumed

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Lowest Cost Bronze Impact – Sample Household 3 (Auto vs. Active Renew)

For single age 44 year old (45 in 2020) with income of 300% FPL (approximately \$36,420 in 2019), enrolled in the lowest cost bronze plan for 2019.

| | Lowest Cost Bronze Plan | | | Auto Renew Before Tax Credit | | | Auto Renew After Tax Credit | | | Active Renew After Tax Credit – Shop to 2019 Lowest Bronze Option | | |
|------------|---------------------------------------|---------------------------------------|-------|---------------------------------|--------|-------|--------------------------------|--------|-------|-------------------------------------------------------------------------|--------|--|
| County | 2019 | 2020 | 2019 | 2020 | Change | 2019 | 2020 | Change | 2019 | 2020 | Change | |
| Fairfield | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$400 | \$412 | 3% | \$134 | \$32 | -76% | \$134 | \$32 | -76% | |
| Hartford | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$325 | \$349 | 7% | \$161 | \$56 | -65% | \$161 | \$56 | -65% | |
| Litchfield | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$359 | \$380 | 6% | \$180 | \$71 | -60% | \$180 | \$71 | -60% | |
| Middlesex | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$353 | \$383 | 8% | \$148 | \$47 | -69% | \$148 | \$47 | -69% | |
| New Haven | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$366 | \$383 | 5% | \$143 | \$47 | -67% | \$143 | \$47 | -67% | |
| New London | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$374 | \$380 | 2% | \$177 | \$71 | -60% | \$177 | \$71 | -60% | |
| Tolland | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$368 | \$380 | 3% | \$179 | \$71 | -60% | \$179 | \$71 | -60% | |
| Windham | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$368 | \$380 | 3% | \$179 | \$71 | -60% | \$179 | \$71 | -60% | |

*member remains at target FPL from 2019 to 2020, with small increase in income assumed

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Lowest Cost Bronze Impact – Sample Household 4 (Auto vs. Active Renew)

For couple age 50 year old (51 in 2020) with income of 300% FPL (approximately \$49,380 in 2019), enrolled in the lowest cost bronze plan for 2019.

| | Lowest Cost Bronze Plan | | | Auto Renew Before Tax Credit | | | Auto Renew After Tax Credit | | | Active Renew After Tax Credit – Shop to 2019 Lowest Bronze Option | | |
|------------|---------------------------------------|---------------------------------------|---------|---------------------------------|--------|-------|--------------------------------|--------|-------|-------------------------------------------------------------------------|--------|--|
| County | 2019 | 2020 | 2019 | 2020 | Change | 2019 | 2020 | Change | 2019 | 2020 | Change | |
| Fairfield | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$1,022 | \$1,064 | 4% | \$8 | \$7 | -13% | \$8 | \$7 | -13% | |
| Hartford | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$831 | \$901 | 8% | \$51 | \$6 | -89% | \$51 | \$6 | -89% | |
| Litchfield | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$917 | \$982 | 7% | \$100 | \$6 | -94% | \$100 | \$6 | -94% | |
| Middlesex | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$903 | \$989 | 9% | \$20 | \$6 | -69% | \$20 | \$6 | -69% | |
| New Haven | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$936 | \$989 | 6% | \$7 | \$6 | -11% | \$7 | \$6 | -11% | |
| New London | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$956 | \$982 | 3% | \$94 | \$6 | -93% | \$94 | \$6 | -93% | |
| Tolland | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$941 | \$982 | 4% | \$99 | \$6 | -94% | \$99 | \$6 | -94% | |
| Windham | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$941 | \$982 | 4% | \$99 | \$6 | -94% | \$99 | \$6 | -94% | |
| | | | | | | | | | | | | |

*member remains at target FPL from 2019 to 2020, with small increase in income assumed

Weighted Average Premium Change by County and Metal Tier – Sample Households

- The following slides show average premium changes by county and metal tier before and after subsidies for three different household scenarios (defined at the top of each page)
 - Averages are weighted by enrollment based on 2019 distribution by county and <u>continuing</u> plan provided by AHCT as of August 2019
- Assumes the household auto-renews in 2020 based on its 2019 plan.
- Counties with larger decreases in benchmark plan rates have higher rate increases after subsidies.

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Weighted Average Premium Change by County and Metal Tier – Household 1

For single age 28 year old (29 in 2020) with income of 200% FPL (approximately \$24,280 in 2019). Premiums are weighted by 2019 enrollment in <u>continuing plans</u> within a county and metal tier.

| | | | Gold | | | Silver | | Bronze | | | |
|------------|-------------|------------|---------|---------|------------|---------|---------|------------|---------|-------------|--|
| | % Change in | 2019 | Before | After | 2019 | Before | After | 2019 | Before | After | |
| | Benchmark | Enrollment | Subsidy | Subsidy | Enrollment | Subsidy | Subsidy | Enrollment | Subsidy | Subsidy | |
| | Premium (no | in Metal & | Premium | Premium | in Metal & | Premium | Premium | in Metal & | Premium | Premium | |
| County | aging) | County | Change | Change | County | Change | Change | County | Change | Change | |
| Fairfield | 17.2% | 1,992 | 11% | -6% | 14,520 | 15% | -13% | 14,894 | 10% | -66% | |
| Hartford | 24.8% | 1,235 | 14% | -11% | 10,326 | 19% | -19% | 9,589 | 12% | -83% | |
| Litchfield | 24.3% | 418 | 12% | -12% | 2,975 | 13% | -29% | 3,262 | 12% | -80% | |
| Middlesex | 23.2% | 333 | 14% | -8% | 2,150 | 18% | -18% | 2,299 | 14% | -79% | |
| New Haven | 18.8% | 1,074 | 11% | -9% | 10,641 | 17% | -12% | 8,808 | 11% | -71% | |
| New London | 19.8% | 287 | 9% | -13% | 3,003 | 10% | -29% | 2,776 | 12% | -66% | |
| Tolland | 21.7% | 160 | 9% | -16% | 1,440 | 11% | -30% | 1,685 | 10% | -76% | |
| Windham | 21.7% | 106 | 9% | -16% | 1,106 | 12% | -29% | 1,010 | 11% | -71% | |

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Weighted Average Premium Change by County and Metal Tier – Household 2

For family of four with income of 350% FPL, adults age 40 (41 in 2020) and two children ages 6 and 9. Premiums are weighted by 2019 enrollment in <u>continuing plans</u> within a county and metal tier.

| | | | Gold | | | Silver | | Bronze | | |
|------------|-------------|------------|---------|---------|------------|---------|---------|------------|---------|---------|
| | % Change in | 2019 | Before | After | 2019 | Before | After | 2019 | Before | After |
| | Benchmark | Enrollment | Subsidy | Subsidy | Enrollment | Subsidy | Subsidy | Enrollment | Subsidy | Subsidy |
| | Premium (no | in Metal & | Premium | Premium | in Metal & | Premium | Premium | in Metal & | Premium | Premium |
| County | aging) | County | Change | Change | County | Change | Change | County | Change | Change |
| Fairfield | 17.2% | 1,992 | 9% | -5% | 14,520 | 13% | -9% | 14,894 | 8% | -52% |
| Hartford | 24.8% | 1,235 | 12% | -9% | 10,326 | 17% | -13% | 9,589 | 10% | -58% |
| Litchfield | 24.3% | 418 | 10% | -10% | 2,975 | 11% | -21% | 3,262 | 10% | -49% |
| Middlesex | 23.2% | 333 | 12% | -7% | 2,150 | 16% | -13% | 2,299 | 12% | -55% |
| New Haven | 18.8% | 1,074 | 9% | -8% | 10,641 | 15% | -8% | 8,808 | 9% | -51% |
| New London | 19.8% | 287 | 7% | -11% | 3,003 | 8% | -21% | 2,776 | 10% | -39% |
| Tolland | 21.7% | 160 | 7% | -13% | 1,440 | 9% | -21% | 1,685 | 9% | -48% |
| Windham | 21.7% | 106 | 7% | -14% | 1,106 | 10% | -21% | 1,010 | 10% | -45% |

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Weighted Average Premium Change by County and Metal Tier – Household 3

For single age 44 year old (45 in 2020) with income of 300% FPL (approximately \$36,420 in 2019). Premiums are weighted by 2019 enrollment in <u>continuing plans</u> within a county and metal tier.

| | | Gold | | | | Silver | | Bronze | | | |
|------------|-------------|------------|---------|---------|------------|---------|---------|------------|---------|---------|--|
| | % Change in | 2019 | Before | After | 2019 | Before | After | 2019 | Before | After | |
| | Benchmark | Enrollment | Subsidy | Subsidy | Enrollment | Subsidy | Subsidy | Enrollment | Subsidy | Subsidy | |
| | Premium (no | in Metal & | Premium | Premium | in Metal & | Premium | Premium | in Metal & | Premium | Premium | |
| County | aging) | County | Change | Change | County | Change | Change | County | Change | Change | |
| Fairfield | 17.2% | 1,992 | 12% | -4% | 14,520 | 16% | -7% | 14,894 | 10% | -39% | |
| Hartford | 24.8% | 1,235 | 14% | -7% | 10,326 | 20% | -11% | 9,589 | 13% | -44% | |
| Litchfield | 24.3% | 418 | 12% | -8% | 2,975 | 13% | -18% | 3,262 | 13% | -38% | |
| Middlesex | 23.2% | 333 | 15% | -5% | 2,150 | 19% | -10% | 2,299 | 14% | -41% | |
| New Haven | 18.8% | 1,074 | 11% | -6% | 10,641 | 17% | -7% | 8,808 | 11% | -38% | |
| New London | 19.8% | 287 | 9% | -9% | 3,003 | 10% | -17% | 2,776 | 12% | -30% | |
| Tolland | 21.7% | 160 | 9% | -11% | 1,440 | 11% | -18% | 1,685 | 11% | -37% | |
| Windham | 21.7% | 106 | 9% | -11% | 1,106 | 12% | -17% | 1,010 | 12% | -35% | |

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Simplified 2020 Renewal Example

- Ted is 29, single, lives in Fairfield and has an annual income in 2019 of roughly \$24,280, or 200% FPL
 - Ted's subsidy calculation is based on his income, the "maximum % of household income" and the 2nd lowest cost silver plan (benchmark)
 - Due to changes in the subsidy calculation metrics, the maximum monthly subsidy is increasing in 2020 from \$308 to \$396.
- Ted enrolled in the lowest cost silver plan in 2019 so he could get cost sharing reductions
- The CBI plan Ted enrolled in is no longer available. Ted will be crosswalked to another CBI silver plan. The new plan has an increase in the base rate of \$103, the after subsidy increase is \$15.
- Ted could choose to switch to the new lowest cost <u>bronze</u> plan, which is also from CBI, and have a \$2 monthly premium after subsidies.

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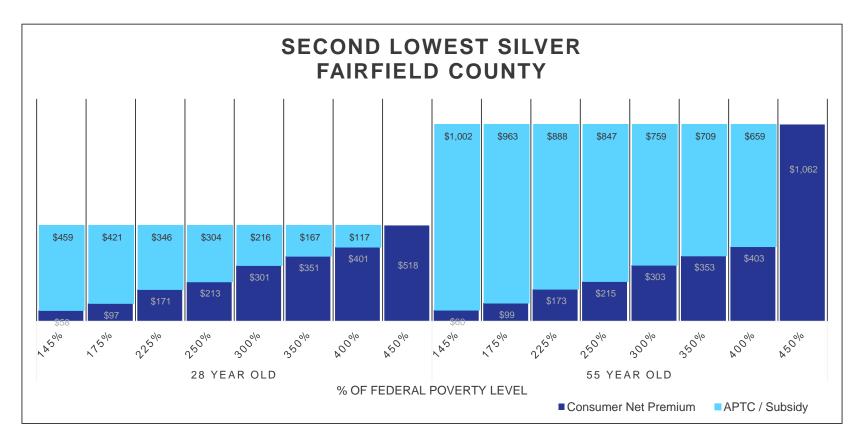
Simplified 2020 Renewal Example

| | 2019 | 2020 | 2020 | 2020 | | | | |
|-------------------------|-------------------------------------------|-------------------------------------------------------------------------|----------------------------------------------------------------------------|------------------------------------------------------------------------------|--|--|--|--|
| | Enrolled in lowest cost Silver plan | Auto Renewal: Same plan, plan is the lowest cost Silver option | Active Renewal: Select the lowest cost <u>Gold</u> Plan Available | Active Renewal: Select the lowest cost <u>Bronze</u> Plan Available | | | | |
| Rates Before Subsidy | S417 | \$520 | \$504 | \$319 | | | | |
| Subsidy | \$308 | \$396 | | | | | | |
| Rates After Subsidy | \$109 | \$124 | \$108 | \$2* | | | | |
| \$ Change | | \$15 | -\$1 | -\$107 | | | | |
| % Change | | 13% | -1% | -98% | | | | |

Reference to "lowest cost" reflects premium rate only.

*Subsidies may not be used for non-essential health benefits.

Consumer's share of Premium by FPL



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Simplified 2020 Renewal Example

- Karen is 56, single, lives in Fairfield and has an annual income of \$50,000 in 2019 which is above the 400% FPL threshold
 - Karen is not eligible for subsidies
- Karen enrolled in the lowest cost silver plan in 2019
- The CBI plan Karen enrolled in is no longer available. She will be cross-walked to another CBI silver plan, which is the lowest cost silver option in 2020. The new plan has an increase in the base rate of \$228.
- Karen could choose to switch to the new lowest cost gold plan, bronze plan, or elect an off-exchange silver option and minimize her rate increase in 2020.

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Simplified 2020 Renewal Example

| | 2019 | 2020 | 2020 | 2020 | 2020 | | | |
|-------------------------|-------------------------------------------|---------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|--|--|--|
| | Enrolled in lowest cost Silver plan | Auto Renewal: Cross-walked plan <u>is</u> the lowest cost Silver option (On Exchange) | Active Renewal: Select the lowest cost Gold Plan Available (On Exchange) | Active Renewal: Select the lowest cost Bronze Plan Available (On Exchange) | Active Renewal: Select the lowest cost Silver Plan Available (Off Exchange) | | | |
| Rates Before Subsidy | \$855 | \$1,083 | \$1,050 | \$665 | \$977 | | | |
| Subsidy | | | Not Eligible | | | | | |
| Rates After Subsidy | \$855 | \$1,083 | \$1,050 | \$665 | \$977 | | | |
| \$ Change | | \$228 | \$195 | (\$190) | \$122 | | | |
| % Change | | 27% | 23% | -22% | 14% | | | |

Reference to "lowest cost" reflects premium rate only.



Disclosures and Limitations

- Responsible Actuary. Julie Andrews is the actuary responsible for this communication. Julie is a member of the American Academy of Actuaries and a Fellow of the Society of Actuaries. She meets the Qualification Standards of the American Academy of Actuaries to issue this report.
- Intended Users. This information has been prepared for the use of AHCT to discuss the potential impact of 2020 Rate Changes. Wakely does not intend to benefit third parties and assumes no duty or liability to those third parties. Any third parties receiving this work should consult their own experts in interpreting the results. This report, when distributed, must be provided in its entirety and include caveats regarding the variability of results and Wakely's reliance on information provided by Connecticut carriers and AHCT.
- Risks and Uncertainties. The assumptions and resulting estimates and conclusions included in this report are inherently
 uncertain. Users of the results should be qualified to use it and understand the results and the inherent uncertainty. Actual results
 may vary, potentially materially, from our estimates. It is the responsibility of the organization receiving this output to review the
 assumptions carefully and notify Wakely of any potential concerns.
- Conflict of Interest. The responsible actuary is financially independent and free from conflict concerning all matters related to
 performing the actuarial services underlying this analysis. In addition, Wakely is organizationally and financially independent from
 AHCT and any Connecticut carrier.
- Data and Reliance. Wakely relied on publicly available sources in this assignment. We have reviewed the data for reasonableness but have not performed any independent audit or otherwise verified the accuracy of the data/information. If the underlying information is incomplete or inaccurate, our estimates may be impacted, potentially significantly. Any errors in the data will affect the accuracy of the analysis and the conclusions drawn in this report. When performing financial and actuarial analyses on the current data, assumptions must be made where there is incomplete data. Improvements in data will allow for more accurate analyses and consistent reporting.
- Subsequent Events. Filings received after the date indicated will result in variation in results.
- Contents of Actuarial Report. This document and the supporting exhibits constitute the entirety of the actuarial report and supersede any previous communications on the project. This report is provided to AHCT to discuss the potential options to stabilize the marketplaces. Any other use of this report may not be appropriate. Wakely does not intend third parties to rely on this report for any other purpose and assumes no duty or liability to parties other than AHCT who use or receive this work. This report should only be reviewed and considered in its entirety.
- Deviations from ASOPS. Wakely completed the analysis using sound actuarial practice. To the best of our knowledge, the report
 and methods used in the analysis are in compliance with the appropriate Actuarial Standards of Practice (ASOP) with no known
 deviations.

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