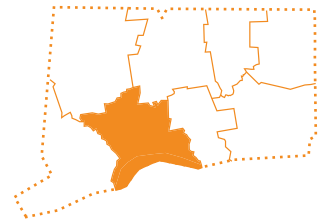


# Making a difference in your community: New Haven County



Since 2013, we have helped more than 1 million individuals and small businesses, and the uninsured rate in our state has been cut in half. This means more residents are getting access to quality care, financial help, and preventive services that they need.

## Enrollment in your community

- 23,342 residents enrolled in 2020 Qualified Health Plans during Open Enrollment and extension period.
- 205,921 residents were enrolled in Husky Health/Medicaid as of 1/15/20.
- Residents received an average of \$634.49 towards their monthly health insurance bill.

## Community participation your area

21% of our community events took place in New Haven County.

### Some partner organizations in your area include:

- City of New Haven Health Department
- Cornell Scott Hill Health Center
- Fair Haven Community Health Center
- Saint Mary's Hospital / Health System
- Covering CT Kids and Families Coalition
- Community Health Center Association of Connecticut (CHCACT)

### Some events attended in your area include:

- Hamden National Night Out
- Fiesta Latina at Yale Peabody Museum
- Meriden Puerto Rican Festival
- New Haven Pride Weekend
- Waterbury Back to School Rally
- Naugatuck Valley Community College Fresh Check Day

## Our Mission

To increase the number of insured residents, improve healthcare quality, lower costs and reduce health disparities through an innovative, competitive marketplace that empowers customers to choose the health plan and provider that give them the best value.

## Getting coverage

Access Health CT (AHCT) is Connecticut's health insurance marketplace, created in 2011 to comply with the Affordable Care Act. AHCT works to increase the number of people in Connecticut with health insurance, improve the health of all people in the state, and to help people find their best options for healthcare.

Access Health CT is the only place where customers can get financial help to pay for healthcare coverage, if they qualify.

### All health plans include:

- Preventive services – like annual checkups
- Lab tests
- Prescription drugs
- Maternity and pediatric services
- Urgent care and emergency room visits
- Mental health and substance abuse treatment
- Inpatient and outpatient hospital care
- Services and devices for recovery from illness or injury












## We offer healthcare coverage through:

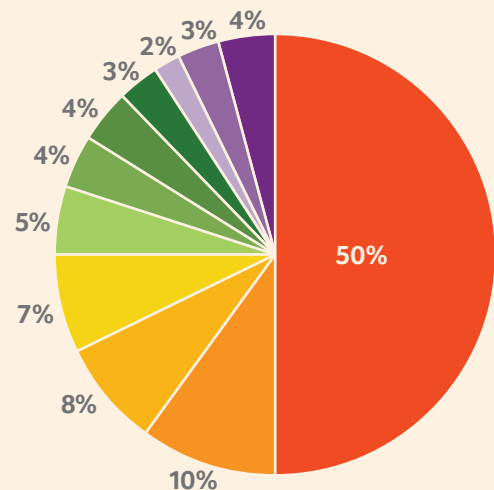


Connecticut's Medicaid & Children's Health Insurance Program

Access Health CT partners with the CT Department of Social Services

## Types of Community Partners (Statewide)

- |   |   |
|---|---|
|  Community Organizations          |  Colleges and Universities |
|  Health Departments               |  Health Clinics            |
|  State, Regional, or Local Agency |  School Districts          |
|  Libraries                        |  Hospitals                 |
|  Faith-based                      |  Health Organizations      |
|  Community Health Centers         |   |



## 2020 Open Enrollment and extension period (Statewide)



**107,833**

Total enrollment in Qualified Health Plans



**69%**

Received financial help to pay for coverage



**92%**

Customers retained for 2020

**23%**

19-34 year olds

**6%**

New Customers

**17%**

Re-acquired customers

## How they found us...



**256,000**

Calls answered



**229,000**

Unique website visitors



**37,000**

Live Chat sessions

**3,315**

Enrolled in-person at a location or fair

**900+**

Certified Enrollment Specialists

**46%**

Enrolled with a Certified Broker

## Help us build a healthier community

Access our resources

### Customers

[AccessHealthCT.com](https://www.AccessHealthCT.com)

Call Center: 1-855-805-4325 | TTY: 1-855-789-2428

- Monday - Friday
- 8:00 am - 4:00 pm



@AccessHealthCT | #AHCT | #GetCoveredCT

### Community members

Organization: [Agency.AccessHealthCT.com](https://www.Agency.AccessHealthCT.com)

Education: [Learn.AccessHealthCT.com](https://www.Learn.AccessHealthCT.com)

**Invite us to an event or speaking engagement:**

We are happy to visit your local community to provide information and resources throughout the year to ensure we fulfill our mission of promoting health and eliminating health disparities. Please contact:

**Kathleen M. Tallarita**

Manager, Government Affairs & Communications  
860-757-5339 | [Kathleen.Tallarita@ct.gov](mailto:Kathleen.Tallarita@ct.gov)