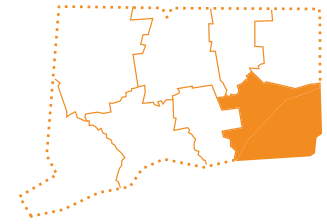


Making a difference in your community: New London County



Since 2013, we have helped more than 1 million individuals and small businesses, and the uninsured rate in our state has been cut in half. This means more residents are getting access to quality care, financial help, and preventive services that they need.

Enrollment in your community

- 6,788 residents enrolled in 2020 Qualified Health Plans during Open Enrollment and extension period.
- 51,249 residents were enrolled in Husky Health/Medicaid as of 1/15/20.
- Residents received an average of \$617.98 towards their monthly health insurance bill.

Community participation your area

4% of our community events took place in New London County.

Some partner organizations in your area include:

- Catholic Charities Norwich
- Eastern CT Area Health Education Center, Inc. (AHEC)
- Groton Public Library
- Otis Library
- Three Rivers Community College

Some events attended in your area include:

- New London Pride
- Norwich Peruvian Festival
- United Community & Family Services Yoga Event

Our Mission

To increase the number of insured residents, improve healthcare quality, lower costs and reduce health disparities through an innovative, competitive marketplace that empowers customers to choose the health plan and provider that give them the best value.

Getting coverage

Access Health CT (AHCT) is Connecticut's health insurance marketplace, created in 2011 to comply with the Affordable Care Act. AHCT works to increase the number of people in Connecticut with health insurance, improve the health of all people in the state, and to help people find their best options for healthcare.

Access Health CT is the only place where customers can get financial help to pay for healthcare coverage, if they qualify.

All health plans include:

- Preventive services – like annual checkups
- Lab tests
- Prescription drugs
- Maternity and pediatric services
- Urgent care and emergency room visits
- Mental health and substance abuse treatment
- Inpatient and outpatient hospital care
- Services and devices for recovery from illness or injury












We offer healthcare coverage through:

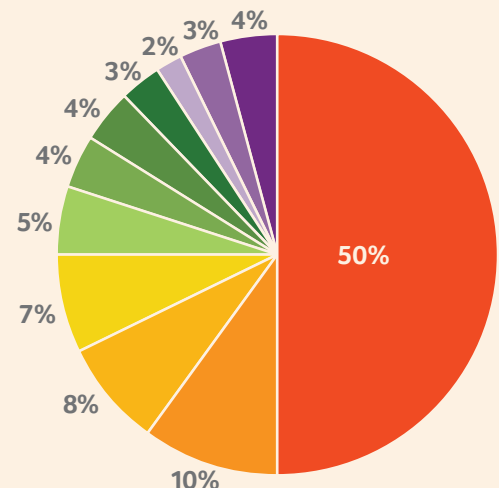


Connecticut's Medicaid & Children's Health Insurance Program

Access Health CT partners with the CT Department of Social Services

Types of Community Partners (Statewide)

- | | |
|---|---|
|  Community Organizations |  Colleges and Universities |
|  Health Departments |  Health Clinics |
|  State, Regional, or Local Agency |  School Districts |
|  Libraries |  Hospitals |
|  Faith-based |  Health Organizations |
|  Community Health Centers | |



2020 Open Enrollment and extension period (Statewide)



107,833

Total enrollment in Qualified Health Plans



69%

Received financial help to pay for coverage



92%

Customers retained for 2020

23%

19-34 year olds

6%

New Customers

17%

Re-acquired customers

How they found us...



256,000

Calls answered



229,000

Unique website visitors



37,000

Live Chat sessions

3,315

Enrolled in-person at a location or fair

900+

Certified Enrollment Specialists

46%

Enrolled with a Certified Broker

Help us build a healthier community

Access our resources

Customers

[AccessHealthCT.com](https://www.AccessHealthCT.com)

Call Center: 1-855-805-4325 | TTY: 1-855-789-2428

- Monday - Friday
- 8:00 am - 4:00 pm



@AccessHealthCT | #AHCT | #GetCoveredCT

Community members

Organization: [Agency.AccessHealthCT.com](https://www.Agency.AccessHealthCT.com)

Education: [Learn.AccessHealthCT.com](https://www.Learn.AccessHealthCT.com)

Invite us to an event or speaking engagement:

We are happy to visit your local community to provide information and resources throughout the year to ensure we fulfill our mission of promoting health and eliminating health disparities. Please contact:

Kathleen M. Tallarita

Manager, Government Affairs & Communications
860-757-5339 | Kathleen.Tallarita@ct.gov