

## **Access Health CT – Board of Directors**



# **Board Agenda**

A. Call to Order and Introductions

B. Public Comment (please submit to Marcin.Olechowski@ct.gov by 4 p.m. on October 14)

C. Votes

- Review and Approval of Minutes
- New Subcommittee Member
- D. CEO Report
- E. COVID-19 Update & Open Enrollment 8 Update

- F. Consumer Impact Study
- G. Legal Update
- H. Future Agenda Items
- I. Adjournment



## **Public Comment**





## Review and Approval of Minutes (\*September 17, 2020 Regular Meeting Minutes)



CEO Report James Michel



## **COVID-19 Update & Open Enrollment 8 Update**



# **2021 Open Enrollment Update**

#### System Updates and Changes:

 140 system updates released in October. Majority of late October improvements intended to update eligibility parameters and improve renewal process.

#### Impact of 2019 Tax Deadline Extension:

- Analysis currently underway on magnitude of impact to passive renewals and consumer verifications.
- Without mitigating actions, reduced passive renewal rate and increased verifications may occur.

#### 2020 – 2021 ConnectiCare Enrollment System Transition:

 Customer impact expected to be minimal. Coordination w/ AHCT to continue until the end of 2020.

#### Public Health Emergency (PHE) Planning:

- Public Health Emergency coverage extended from October 31, 2020 to January 31, 2021.
- Over 100k with HUSKY coverage extended through January 2021. High volume of projections for renewal planned to begin in December.

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# **2021 Open Enrollment Update**

#### Major October Open Enrollment Milestones:

- 10/19 QHP Projections For 2021 Renewal To Begin
- 10/26 Window Shopping Open To Public
- 11/1 Open Enrollment Shopping Portal Opened To Public
- 11/19 Passive Renewals For 2021 To Begin

#### **Pre-Open Enrollment Enrollee Counts:**

| Current    |          |          | %        |
|------------|----------|----------|----------|
| Enrollment | 10/13/19 | 10/13/20 | Increase |
| QHP        | 95,437   | 99,814   | 4.6%     |



# Marketing Update



# **Community Outreach**

- Dept. of Labor (WARN notices)
- Food Share: print materials, 5100 customers, 3x week, 70% 1st time users
- School districts / colleges
- Flu Clinics
- Testing sites
- Farmers markets
- Webinars
- Supermarkets
- Faith-based orgs
- Community Partners



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# **Pre-OE Efforts**

#### Hispanic Heritage Month Sponsorship (NBC & Telemundo)

#### Chromebook Sweepstake Lead-gen effort



#### CT Live! & Acceso! Segment Educating consumers on AHCT



#### Paid Social Lead-Gen Effort

(Facebook)

#### Geo targeted to A18-54



Connect with Access Health CT

Join our email community to learn the facts about 2021 Open Decilment from Nev 1 - Dec 15.

We'll use this information to contact you with information about free enrollment help available to make sure you stay covered!





#### Boosting Navigator & Healthy Chat Posts



Access Health CT

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offmant period. Regular today a

At Access Health CT, we know that health insurance can be difficult to understand. So register today for our fore Healthy Chats where you can been important information about the upporting Annual Open

C) Comment

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Access Health CT

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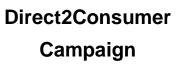
Access reach C1 will be hosting a series of speciming virtual

educational sessions, known as "mealthy Chats." These online events will give CT residents the tools they need to get coverage during the Annual Open Enrollment Period that starts on November 1, 3500.

C Commerci

#### Public Relations Earned Media





Identifying key groups e.g. manual vs renewal, increase vs decrease.

# **Supporting Our Community**

### **Healthy Chats:**

- 7 Healthy Chats between Oct. 14 Nov. 19 (close to 200 RSVP)
- RSVP TO FREE EVENT (En/Sp)

Learn.accesshealthct.com/FindUs

### **Community Summit**

- October 27 30 (over 100 RSVP's)
- Targets : Community Partners, Brokers, Certified Appl. Counselors





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Click have to register

#### AGENDA FOR THE 2020 AHCT VIRTUAL SUMMIT





Day 1: October 27 Day 2: October 28 AHCT Open Excellment Innergration & Hard Io-Reach Updates & Development Populations Day 3. October 29 Day 4: October 30 Health Epuby Wellmest & Output Professional Contract

# **Enrollment Help During OE8**

- Online: AccessHealthCT.com
- Live Chat
- Phone: 855-805-4325 (M-F 8am-8pm & Sat. 9am-3pm)
- Broker Support (460, increase of 100)
- Certified Application Counselors (125)
- Virtual Enrollment Fairs in Nov. & Dec.
  - 30 fairs during Open Enrollment
  - Fairs will be held in 3-hour blocks
- In-person help: 6 Enrollment Centers
  - Navigator Locations (Hartford & New Haven)
  - 4 additional centers (Bridgeport, Stamford, New Britain, Groton)

#### Support.AccessHealthCT.com

All Help is FREE, so Get Started

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Ask a question

ALL HELP IS

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CONNECTING TV 30

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AccessHealthCTcom

Connecting you to quality health insurance plans.

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Developing TV, Radio, Print, Out of Home, Digital, Social

## **Advertising OE8**

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r free coverage.

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Compare plans at AccessHealthCT.com Open enrollment en December 15.



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# Paid Media Approach OE8

- Focus Groups drove concepts and media buy
- Shift to an acquisition goal & consumer media habits
  - Brand descriptor & mission driven
  - Inclusion of lead gen tactics build awareness & education through content promotion
  - Expanded social presence
  - New out-of-home opportunities
    - hand sanitizer units
    - bus kings
    - gas station pump toppers

#### FOCUS

- Recently uninsured due to COVID-19 (Minority groups disproportionately impacted by COVID)
- Uninsured due to past "inaction"
- Former AHCT customers
- Former Medicaid customers who qualify for Qualified Health Plans
- Current active customers

#### **TACTICAL APPROACH:** breath of media ensures broad & niche market coverage

• Zip Code, Town & State





## Access Health CT Rate Review and Rate Impact Analysis Report

PRESENTED BY Julie Andrews, FSA, MAAA Brad Heywood, ASA, MAAA

October 15, 2020

## Table of Contents

- I. Introduction
- II. Plan Offerings and Enrollment
- III. 2021 Rate Changes
- IV. Consumer Impact Analysis

## Introduction

Wakely was retained by Access Health CT (AHCT) to perform the following services related to 2021 rates and rate filings

- Rate Filing Review: Review of initial and final health insurance rate filings for carriers on the exchange
- Consumer Impact Analysis: Summarize rate changes before and after federal subsidies by rating area and plan type
- Rate Analysis: Perform a rate analysis to assess the variance in rates by rating area and metal level

Wakely relied on rate filings and templates, as well as enrollment data, provided by AHCT as of September 14, 2021

Rounding: Results are presented to the nearest dollar, calculations are performed at the nearest \$0.01. Similarly, percentage summaries are rounded.

- Impacted Policyholders (Premium)
  - 43% of policyholders will experience a decrease in premiums
  - Increase reflects weighted average rate change in net premiums, including aging and cross-walked plans
  - Analysis excludes lives from discontinued gold plan

|                |                        |                       | Expected Premium Rate Impact |                           |                 |                   |                       |                |  |  |
|----------------|------------------------|-----------------------|------------------------------|---------------------------|-----------------|-------------------|-----------------------|----------------|--|--|
| Metal<br>Level | Subsidy<br>Eligibility | Percent<br>Enrollment | Reduction<br>Pop %           | Reduction<br>Premium<br>% | Reduction<br>\$ | Increase<br>Pop % | Increase<br>Premium % | Increase<br>\$ |  |  |
| Gold           | Not Eligible           | 3%                    | 75%                          | -5%                       | (\$36)          | 25%               | 7%                    | \$79           |  |  |
| Silver         | Not Eligible           | 4%                    | 53%                          | -3%                       | (\$22)          | 47%               | 6%                    | \$43           |  |  |
| Bronze         | Not Eligible           | 23%                   | 1%                           | -1%                       | (\$4)           | 99%               | 8%                    | \$46           |  |  |
| Gold           | Eligible               | 3%                    | 90%                          | -22%                      | (\$69)          | 10%               | 11%                   | \$86           |  |  |
| Silver         | Eligible               | 43%                   | 72%                          | -55%                      | (\$51)          | 28%               | 85%                   | \$23           |  |  |
| Bronze         | Eligible               | 25%                   | 18%                          | -27%                      | (\$10)          | 82%               | 97%                   | \$13           |  |  |
| Total          |                        | 100%                  | 43%                          | -44%                      | (\$44)          | 57%               | 55%                   | \$30           |  |  |

## Plan Offerings and Enrollment



## Plan Offerings and Enrollment

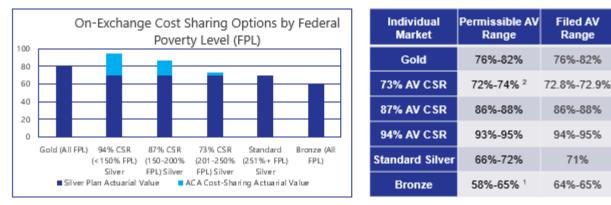
#### **Summary of 2021 Plan Offerings - Individual**

- The same two issuers, Anthem Health Plans, Inc. (Anthem) and ConnectiCare Benefits, Inc. (CBI), are participating on the exchange in 2021, with 20 proposed plans
- All 2020 plans are not cross-walked to a 2021 plan, one discontinued gold plan
- There continues to be no Platinum plans offered.
- Both issuers offer plans in all other metal tiers, including catastrophic.
- All plans are available statewide.

|              |      | Individua | al Market |      |
|--------------|------|-----------|-----------|------|
|              | 2020 | Disc.     | New       | 2021 |
| Catastrophic | 2    | 0         | 0         | 2    |
| Bronze       | 8    | 1         | 2         | 9    |
| Silver       | 2    | 0         | 0         | 2    |
| Gold         | 5    | 1         | 3         | 7    |
| Platinum     | 0    | 0         | 0         | 0    |
| Total        | 17   | 2         | 5         | 20   |

#### Summary of 2021 Plan Offerings - Individual

- Metal plans are defined by Actuarial Value (AV) as calculated by the Federal AV Calculator
- Silver enrollees with income between 0% and 250% of the Federal Poverty Level FPL) are eligible for Cost Sharing Reductions (CSRs) on the exchange
- Enrollees <= 400% of the FPL are eligible for premium subsidies on the exchange</p>
- All Bronze plans offered on-exchange qualify as an expanded bronze plan.



1 Bronze plan designs are eligible for expanded "de minimis" range

2 73.0% CSR Silver must have a differential of 2.0%+ with Standard Silver

## Wakely

<sup>1</sup> Bronze plan designs are eligible for expanded "de minimis" range <sup>2</sup> 73.0% CSR Silver must have a differential of 2.0%+ with Standard Silver

### **Plan Offerings and Enrollment**

#### **Enrollment Distribution by Metal Level**

| Metal Level  | Distribution by Metal |      |      | tal % of Enrollees in Lowest P<br>Plan |      |      |      |      |
|--------------|-----------------------|------|------|--|------|------|------|------|
|              | 2017                  | 2018 | 2019 | 2020                                   | 2017 | 2018 | 2019 | 2020 |
| Platinum     | 0%                    | 0%   | 0%   | 0%                                     | N/A  | N/A  | N/A  | N/A  |
| Gold         | 10%                   | 8%   | 6%   | 7%                                     | 18%  | 66%  | 14%  | 17%  |
| Silver       | 63%                   | 55%  | 47%  | 45%                                    | 63%  | 75%  | 51%  | 81%  |
| Bronze       | 26%                   | 36%  | 45%  | 46%                                    | 51%  | 39%  | 13%  | 15%  |
| Catastrophic | 2%                    | 1%   | 2%   | 2%                                     | 70%  | 75%  | 87%  | 90%  |

- There was a further shift in 2020 of enrollees to Bronze plans, although Silver plans have a similar enrollment
- The percent of enrollees choosing the lowest premium option within a metal tier increased significantly in 2020. 2020 was the first year where carriers could submit only the one standard Silver plan at the Silver metal level.
- 69% of Enrollees are eligible for premium subsidies.

## Plan Offerings and Enrollment

### Summary of 2021 Plan Offerings – Small Group

- The same two issuers are participating on the exchange in 2021, with 10 proposed plans
  - The plan offerings are reduced from 2020. Anthem withdrew 4 plans for 2021. In addition to the platinum plan, the HMO plans are being terminated.
- All plans are available statewide
- No platinum metal plan will be available in 2021.

|          |      | SHOP  |     |      |  |  |  |  |  |  |
|----------|------|-------|-----|------|--|--|--|--|--|--|
|          | 2020 | Disc. | New | 2021 |  |  |  |  |  |  |
| Bronze   | 5    | 1     | 0   | 4    |  |  |  |  |  |  |
| Silver   | 5    | 1     | 0   | 4    |  |  |  |  |  |  |
| Gold     | 3    | 1     | 0   | 2    |  |  |  |  |  |  |
| Platinum | 1    | 1     | 0   | 0    |  |  |  |  |  |  |
| Total    | 14   | 4     | 0   | 10   |  |  |  |  |  |  |

### Plan Offerings and Enrollment by Product Type

### On & Off Exchange: Enrollment Distribution by Product Type

| Product<br>Type | Individual |       |       | Small Group* |       |       |  |
|-----------------|------------|-------|-------|--------------|-------|-------|--|
|                 | 2018       | 2019  | 2020  | 2018         | 2019  | 2020  |  |
| Other           | 86.6%      | 89.4% | 90.0% | 95.2%        | 91.2% | 93.3% |  |
| НМО             | 13.4%      | 10.6% | 10.0% | 4.8%         | 8.8%  | 6.7%  |  |

Source: 2020 Uniform Rate Review Template (URRT) Public Use Files and 2021 URRTs from System for Electronic Rates and Forms Filing (SERFF) portal

\*2021 URRTs were not captured for all issuers, enrollment reflects >95% of 2020 URRT Sample



#### Background

- Rate changes in this section reflect premium changes from 2020 to 2021 based on carrier plan mappings provided to Wakely by AHCT as of September 14, 2020
- Weighted averages are based on enrollment by plan and county provided to Wakely by AHCT (individual market only)
- Rate changes presented in this section are PRIOR to premium subsidies

#### Individual Market Observations

- The weighted average rate increase for AHCT enrollees (before premium subsidies) is 0.2%. This rate change does not include the impact of aging.
- Rate changes across all plan and area combinations range from -10.1% to 9.7%
- By county, average rates are increasing the most in New London.
- By carrier, premium weighted rate changes average 2.8% for Anthem and -0.6% for CBI for continuing and cross-walked enrollees
- Rate changes vary by county.
- Silver plans continue to be loaded for the defunding of cost-sharing reductions.

### Individual Market Observations

- Rate Change Drivers
  - The expiration of the Health Insurance Provider Fee, rates are decreasing by 2.8% or more.
  - Trend combined medical and pharmacy cost and utilization trend ranges from 5.60-7.25% for 2020-2021.
  - No additional COVID or morbidity loads
  - Risk Adjustment is the only remaining market stabilization program after expiration of transitional reinsurance and risk corridors at the end of 2016.
    - The program has two components: Risk Adjustment Transfers and the High Risk Pool (HRP) which reimburses issuers for 60% of paid claims over \$1 million
  - Experience as measured by projected Medical Loss Ratios (MLR) show continued improvement in the State.

| Minimum Loss Ratio*      | 2016   | 2017         | 2018  | 2019  |
|--------------------------|--------|--------------|-------|-------|
| Anthem – Individual      | 106.0% | 92.7%        | 83.1% | 88.7% |
| CBI – Individual         | 97.5%  | <b>92.1%</b> | 76.7% | 86.2% |
| Individual (State: CT)** | 105.4% | 93.6%        | 80.1% | 86.4% |

## **Makely**

\*Source: NAIC Supplemental Health Care Exhibit S&P Global Market Intelligence \*\* Includes experience for off-exchange plans offered by CTCare Inc. and CTCare Insurance Co.

#### Individual Market Rate Changes by Plan with Mapping

| Metal        | Carrier | 2020 Plan Name                                | 2021 Plan Name                                | Fairfield | Hartford | Litchfield | Middlesex | New<br>Haven | New<br>London | Tolland | Windham |
|--------------|---------|---|---|-----------|----------|------------|-----------|--------------|---------------|---------|---------|
| Gold         | Anthem  | Gold HMO Pathway X<br>Enhanced Tiered         | Gold HMO Pathway<br>Enhanced Tiered           | -2.3%     | -4.2%    | -3.2%      | -4.1%     | -4.1%        | -3.2%         | -3.2%   | -3.2%   |
| Gold         | Anthem  | Gold PPO Standard<br>Pathway X                | Gold PPO Standard<br>Pathway                  | 6.7%      | 4.6%     | 5.7%       | 4.7%      | 4.7%         | 5.7%          | 5.7%    | 5.7%    |
| Gold         | СВІ     | Choice Gold<br>Alternative POS with<br>Dental | Choice Gold<br>Alternative POS with<br>Dental | -7.6%     | -6.8%    | -7.6%      | -8.2%     | -8.2%        | -7.6%         | -7.6%   | -7.6%   |
| Gold         | СВІ     | Choice Gold Standard<br>POS                   | Choice Gold Standard                          | -7.2%     | -6.4%    | -7.1%      | -7.8%     | -7.8%        | -7.1%         | -7.1%   | -7.1%   |
| Silver       | Anthem  | Silver PPO Standard<br>Pathway X              | Silver PPO Standard<br>Pathway                | 4.0%      | 2.0%     | 3.0%       | 2.0%      | 2.0%         | 3.0%          | 3.0%    | 3.0%    |
| Silver       | СВІ     | Choice Silver<br>Standard POS                 | Choice Silver<br>Standard POS                 | -5.5%     | -4.7%    | -5.5%      | -6.2%     | -6.2%        | -5.5%         | -5.5%   | -5.5%   |
| Catastrophic | Anthem  | Catastrophic HMO<br>Pathway X Enhanced        | Catastrophic HMO<br>Pathway Enhanced          | -8.3%     | -10.1%   | -9.1%      | -10.0%    | -10.0%       | -9.1%         | -9.1%   | -9.1%   |
| Catastrophic | СВІ     | Choice Catastrophic<br>POS with Dental        | Choice Catastrophic<br>POS with Dental        | -3.9%     | -3.1%    | -3.8%      | -4.5%     | -4.5%        | -3.8%         | -3.8%   | -3.8%   |

# 2021 Rate Changes(Cont.)

#### Individual Market Rate Changes by Plan with Mapping

| Metal              | Carrier | 2020 Plan Name                                  | 2021 Plan Name                                  | Fairfield | Hartford | Litchfield | Middlesex | New<br>Haven | New<br>London | Tolland | Windham |
|--------------------|---------|---|---|-----------|----------|------------|-----------|--------------|---------------|---------|---------|
| Expanded<br>Bronze | Anthem  | Bronze HMO Pathway<br>X Enhanced Tiered         | Bronze HMO Pathway<br>Enhanced Tiered           | 0.4%      | -1.5%    | -0.5%      | -1.5%     | -1.5%        | -0.5%         | -0.5%   | -0.5%   |
| Expanded<br>Bronze | Anthem  | Bronze PPO Pathway X                            | Bronze PPO Standard<br>Pathway                  | 9.3%      | 7.2%     | 8.3%       | 7.3%      | 7.3%         | 8.3%          | 8.3%    | 8.3%    |
| Expanded<br>Bronze | Anthem  | Bronze PPO Standard<br>Pathway X                | Bronze PPO Standard<br>Pathway                  | 4.4%      | 2.4%     | 3.5%       | 2.5%      | 2.5%         | 3.5%          | 3.5%    | 3.5%    |
| Expanded<br>Bronze | Anthem  | Bronze PPO Standard<br>Pathway X for HSA        | Bronze PPO Standard<br>Pathway for HSA          | 3.8%      | 1.8%     | 2.9%       | 1.9%      | 1.9%         | 2.9%          | 2.9%    | 2.9%    |
| Expanded<br>Bronze | СВІ     | Choice Bronze<br>Alternative POS with<br>Dental | Choice Bronze<br>Alternative POS with<br>Dental | 3.1%      | 4.0%     | 3.2%       | 2.4%      | 2.4%         | 3.2%          | 3.2%    | 3.2%    |
| Expanded<br>Bronze | СВІ     | Choice Bronze<br>Standard POS                   | Choice Bronze<br>Standard POS                   | 8.9%      | 9.8%     | 8.9%       | 8.1%      | 8.1%         | 8.9%          | 8.9%    | 8.9%    |
| Expanded<br>Bronze | СВІ     | Choice Bronze<br>Standard POS HSA               | Choice Bronze<br>Standard POS HSA               | 1.5%      | 2.3%     | 1.5%       | 0.8%      | 0.8%         | 1.5%          | 1.5%    | 1.5%    |
| Expanded<br>Bronze | СВІ     | Passage Bronze<br>Alternative PCP POS           | Passage Bronze<br>Alternative PCP POS           | 8.2%      | 9.1%     | 8.2%       | 7.5%      | 7.5%         | 8.2%          | 8.2%    | 8.2%    |

### **Small Group Market Observations**

- Four plans are being terminated in 2021
- Rate changes for 2021\*
  - Anthem: The overall proposed rate increase is 2.6% with plan specific rate changes varying from -2.75% to 6.43%. Increase reflects a mix of on and off exchange plans.
  - CBI: The overall proposed rate increase is 0.9%. Rate changes across all plan combinations range from -10.4% to 1.7%.

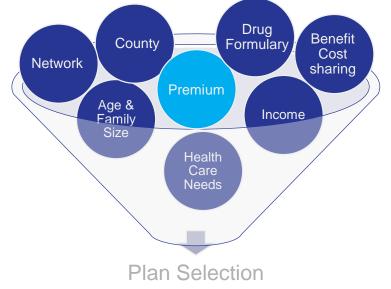
\*Average Increases from Connecticut Insurance Department.





## Background

- There are many considerations consumers use to select the best plan option
- This section outlines the premium changes to consumers in the individual market after reflecting federal premium subsidies
- Consumers may seek the advice of brokers on plan selection
  - The AHCT Consumer Decision Support Tool also includes the considerations below



## Background

- Impacts are calculated based on carrier plan mappings provided to Wakely by AHCT
- Weighted averages are based on enrollment by plan and county provided to Wakely by AHCT
- Premium impact for individuals and households vary based on:
  - Member age(s)
  - Geographic region
  - Income
  - Plan selection
  - Household size

## **Consumer Premiums**

- Benchmark plan: Subsidy eligible households pay up to the defined % of income for the Essential Health Benefits (EHB) portion of benchmark premium
- Non-Benchmark plan: Consumers pay the amount above, plus/minus the difference between their selected plan and the benchmark
- Advanced payment of premium tax credit (APTC): federal government pays APTC directly to carrier, reducing consumer portion of premium

### Drivers of After Subsidy Rate Changes

- Change in Second Lowest Silver plan/premium
- Change in plan premium relative to Second Lowest Silver premium
- Change in income, household size
- Updates to FPL
- IRS guidelines; Maximum % of Income



### Change in Benchmark Plan and Subsidies

- The next slide illustrates the change in the benchmark (second lowest cost silver plan) by county assuming no aging
- Key observations include:
  - The benchmark plan carrier is changing in four of the eight counties
  - Benchmark premium change varies from -2.8% to 4.0% by county

### Change in Benchmark Plan

|               |                                 |        | 2020 Benchmark Plan           |        | 2021 Benchmark Plan         |                                |
|---------------|---------------------------------|--------|-------------------------------|--------|-----------------------------|--------------------------------|
| County        | 2020<br>Enrollment<br>in County | lssuer | Plan Name                     | Issuer | Plan Name                   | Benchmark<br>Premium<br>Change |
| Fairfield     | 32,779                          | Anthem | Silver PPO Standard Pathway X | Anthem | Silver PPO Standard Pathway | 4.0%                           |
| Hartford      | 22,176                          | Anthem | Silver PPO Standard Pathway X | Anthem | Silver PPO Standard Pathway | 2.0%                           |
| Litchfield    | 6,938                           | CBI    | Choice Silver Standard POS    | Anthem | Silver PPO Standard Pathway | -2.8%                          |
| Middlesex     | 5,138                           | Anthem | Silver PPO Standard Pathway X | Anthem | Silver PPO Standard Pathway | 2.0%                           |
| New<br>Haven  | 21,477                          | Anthem | Silver PPO Standard Pathway X | Anthem | Silver PPO Standard Pathway | 2.0%                           |
| New<br>London | 6,498                           | CBI    | Choice Silver Standard POS    | Anthem | Silver PPO Standard Pathway | -2.8%                          |
| Tolland       | 3,382                           | CBI    | Choice Silver Standard POS    | Anthem | Silver PPO Standard Pathway | -2.8%                          |
| Windham       | 2,308                           | CBI    | Choice Silver Standard POS    | Anthem | Silver PPO Standard Pathway | -2.8%                          |

### Change in Benchmark Premium and Subsidies – Sample Household

- The next slides illustrate the change in the benchmark premium and premium subsidy amounts by county for a hypothetical household assuming auto-renewal
  - Household: Michael is a single adult, age 44 as of 2020 with income of 300% FPL
- Results for other household scenarios will vary
- Key observations for sample household includes
  - Benchmark premiums are increasing by 5% on average
  - Average subsidies for this household are increasing by 8% across all counties and range from -2% to 12% by county



# Change in Benchmark Premiums/Subsidies – Sample Household

For single age 44 year old (45 in 2021) with income of 300% FPL (approximately \$37,470 in 2020)

| County     | Enrollment<br>Distribution<br>by County | (Before Tax Credit) |       |           | Monthly Premium Subsidy-EHB Only |       |       | Net Monthly Benchmark Premium<br>(After Tax Credit) |             |       |       |           |             |
|------------|---|---------------------|-------|-----------|----------------------------------|-------|-------|---|-------------|-------|-------|-----------|-------------|
| county     |   | 2020                | 2021  | \$ Change | %<br>Change                      | 2020  | 2021  | \$ Change   | %<br>Change | 2020  | 2021  | \$ Change | %<br>Change |
| Fairfield  | 33%                                     | \$665               | \$715 | \$50      | 7%                               | \$357 | \$399 | \$41  | 12%         | \$308 | \$316 | \$8       | 3%          |
| Hartford   | 22%                                     | \$581               | \$612 | \$31      | 5%                               | \$273 | \$296 | \$23  | 8%          | \$307 | \$316 | \$8       | 3%          |
| Litchfield | 7%                                      | \$599               | \$599 | \$0       | 0%                               | \$289 | \$283 | -\$6  | -2%         | \$310 | \$316 | \$6       | 2%          |
| Middlesex  | 5%                                      | \$623               | \$657 | \$34      | 5%                               | \$315 | \$341 | \$26  | 8%          | \$308 | \$316 | \$8       | 3%          |
| New Haven  | 21%                                     | \$623               | \$657 | \$34      | 5%                               | \$315 | \$341 | \$26  | 8%          | \$308 | \$316 | \$8       | 3%          |
| New London | 6%                                      | \$599               | \$599 | \$0       | 0%                               | \$289 | \$283 | -\$6  | -2%         | \$310 | \$316 | \$6       | 2%          |
| Tolland    | 3%                                      | \$599               | \$599 | \$0       | 0%                               | \$289 | \$283 | -\$6  | -2%         | \$310 | \$316 | \$6       | 2%          |
| Windham    | 2%                                      | \$599               | \$599 | \$0       | 0%                               | \$289 | \$283 | -\$6  | -2%         | \$310 | \$316 | \$6       | 2%          |
| TOTAL      | 100%                                    | \$623               | \$655 | \$32      | 5%                               | \$315 | \$339 | \$24  | 8%          | \$308 | \$316 | \$8       | 3%          |

# After Subsidy Rate Impact– Sample Household

- The following slides show rate impact before and after subsidies for the lowest cost silver plans and lowest cost bronze plans in each county for a sample household
- The first panel of numbers shows the monthly rate change from 2020 to 2021 <u>before subsidies</u>
- The second panel of numbers shows the <u>after-subsidy</u> monthly rate change from 2020 to 2021
- The third panel shows the monthly rate change if the household moves to the 2021 lowest cost plan.
- Results will vary for other household scenarios

#### Lowest Cost Silver Impact– Sample Household (Auto vs. Active Renew)

Michael is a single age 44 year old (45 in 2021) with income of 300% FPL (approximately \$37,470 in 2020) enrolled in the lowest cost silver plan for 2020.

|            | -<br>Lowest Cost Silver Plan     |                            |       | Auto Renew<br>Before Tax Credit |        | Auto Renew<br>After Tax Credit |       |        | Active Renew After Tax<br>Credit – Shop to 2021<br>Lowest Silver Option |       |        |
|------------|----------------------------------|----------------------------|-------|---------------------------------|--------|--------------------------------|-------|--------|---|-------|--------|
| County     | 2020                             | 2021                       | 2020  | 2021                            | Change | 2020                           | 2021  | Change | 2020  | 2021  | Change |
| Fairfield  | Choice Silver Standard POS       | Choice Silver Standard POS | \$649 | \$633                           | -2%    | \$291                          | \$235 | -19%   | \$291   | \$235 | -19%   |
| Hartford   | Choice Silver Standard POS       | Choice Silver Standard POS | \$550 | \$541                           | -2%    | \$277                          | \$245 | -11%   | \$277   | \$245 | -11%   |
| Litchfield | Silver PPO Standard<br>Pathway X | Choice Silver Standard POS | \$562 | \$599                           | 7%     | \$274                          | \$316 | 15%    | \$274   | \$302 | 10%    |
| Middlesex  | Choice Silver Standard POS       | Choice Silver Standard POS | \$603 | \$585                           | -3%    | \$288                          | \$244 | -15%   | \$288   | \$244 | -15%   |
| New Haven  | Choice Silver Standard POS       | Choice Silver Standard POS | \$603 | \$585                           | -3%    | \$288                          | \$244 | -15%   | \$288   | \$244 | -15%   |
| New London | Silver PPO Standard<br>Pathway X | Choice Silver Standard POS | \$562 | \$599                           | 7%     | \$274                          | \$316 | 15%    | \$274   | \$302 | 10%    |
| Tolland    | Silver PPO Standard<br>Pathway X | Choice Silver Standard POS | \$562 | \$599                           | 7%     | \$274                          | \$316 | 15%    | \$274   | \$302 | 10%    |
| Windham    | Silver PPO Standard<br>Pathway X | Choice Silver Standard POS | \$562 | \$599                           | 7%     | \$274                          | \$316 | 15%    | \$274   | \$302 | 10%    |

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\*member remains at target FPL from 2020 to 2021, with small increase in income assumed

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#### Lowest Cost Bronze Impact – Sample Household (Auto vs. Active Renew)

Michael is a single age 44 year old (45 in 2021) with income of 300% FPL (approximately \$37,470 in 2020), enrolled in the lowest cost bronze plan for 2020.

|            | Lowest Cost                        |                                    | Auto Rene<br>ore Tax C |       | Auto Renew<br>After Tax Credit |      |       |        |
|------------|------------------------------------|------------------------------------|------------------------|-------|--------------------------------|------|-------|--------|
| County     | 2020                               | 2021                               | 2020                   | 2021  | Change                         | 2020 | 2021  | Change |
| Fairfield  | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$398                  | \$445 | 12%                            | \$41 | \$47  | 14%    |
| Hartford   | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$338                  | \$381 | 13%                            | \$64 | \$85  | 31%    |
| Litchfield | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$368                  | \$412 | 12%                            | \$79 | \$128 | 62%    |
| Middlesex  | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$370                  | \$411 | 11%                            | \$55 | \$70  | 28%    |
| New Haven  | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$370                  | \$411 | 11%                            | \$55 | \$70  | 28%    |
| New London | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$368                  | \$412 | 12%                            | \$79 | \$128 | 62%    |
| Tolland    | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$368                  | \$412 | 12%                            | \$79 | \$128 | 62%    |
| Windham    | Passage Bronze Alternative PCP POS | Passage Bronze Alternative PCP POS | \$368                  | \$412 | 12%                            | \$79 | \$128 | 62%    |

\*member remains at target FPL from 2020 to 2021, with small increase in income assumed

### Simplified 2021 Renewal Example

- Ted is 29 in 2021 (28 in 2020), single, lives in Fairfield and has an annual income in 2020 of roughly \$24,980, or 200% FPL
  - Ted's subsidy calculation is based on his income, the "maximum % of household income" and the 2nd lowest cost silver plan (benchmark)
  - Due to changes in the subsidy calculation metrics, the maximum monthly subsidy is increasing in 2021 from \$381 to \$413.
- Ted enrolled in the lowest cost silver plan in 2020 so he could get cost sharing reductions at an 87% actuarial value.
- Ted has a decrease in the base rate of \$14, the after subsidy decrease is \$47.
- Ted could choose to switch to the new lowest cost <u>bronze</u> plan, which is also from CBI, and have a \$2 monthly premium after subsidies.



### Simplified 2021 Renewal Example

|   | 2020                                      | 2021   | 2021   | 2021   |
|---|---|--|--|--|
|   | Enrolled in<br>lowest cost<br>Silver plan | Auto Renewal:<br>Same plan <u>is</u> the<br>lowest cost Silver<br>option | Active Renewal:<br>Select the lowest<br>cost <u>Gold</u> Plan<br>Available | Active Renewal:<br>Select the lowest<br>cost <u>Bronze</u> Plan<br>Available |
| Rates Before<br>Subsidy   | \$505                                     | \$491  | \$468  | \$345  |
| Subsidy   | \$381                                     |  | \$413  |  |
| Rates After Subsidy   | \$124                                     | \$78   | \$54   | \$2  |
| \$ Change   |   | (\$47)   | (\$70)   | (\$122)  |
| % Change  |   | -38%   | -56%   | -98%   |
| Average Out-of-<br>Pocket per Month<br>(WACA*,Northeast, 25-29) | \$18                                      | \$18   | \$49   | \$57   |

Reference to "lowest cost" reflects premium rate only. Subsidies may not be used for nonessential health benefits.

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\*Wakely ACA Database ("WACA") contains detailed claims, eligibility and premium data from 2018 Edge Servers from participating issuers.

### Simplified 2021 Renewal Example

- Karen is 56 in 2021 (55 in 2020), single, lives in Fairfield and has an annual income of \$55,000 in 2020 which is above the 400% FPL threshold
  - Karen is not eligible for subsidies
- Karen enrolled in the lowest cost silver plan in 2020
- The plan has an increase in the base rate of \$67.
- Karen could choose to switch to the new lowest cost <u>gold</u> plan, <u>bronze</u> plan, or elect an <u>off-exchange silver</u> option and minimize her rate increase in 2021.



### Simplified 2021 Renewal Example

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|   | 2020                                      | 2021    | 2021   | 2021   | 2021              |
|---|---|---------|--|--|-------------------|
|   | Enrolled in<br>lowest cost<br>Silver plan |         | Select the lowest<br>cost Gold Plan<br>Available | Active Renewal:<br>Select the lowest<br>cost Bronze Plan<br>Available<br>(On Exchange) | Select the lowest |
| Rates Before Subsidy  | \$1,035                                   | \$1,023 | \$975  | \$720  | \$956             |
| Subsidy   |   |         | Not Eligible                                     | e  |                   |
| Rates After Subsidy   | \$1,035                                   | \$1,023 | \$975  | \$720  | \$956             |
| \$ Change   |   | (\$12)  | (\$60)   | (\$316)  | (\$79)            |
| % Change  |   | -1%     | -6%  | -30%   | -8%               |
| Average Out-of-<br>Pocket per Month<br>(WACA*,Northeast, 55-59) | \$109                                     | \$109   | \$76   | \$110  | \$109             |

Reference to "lowest cost" reflects premium rate only.

\*Wakely ACA Database ("WACA") contains detailed claims, eligibility and premium data from 2018 Edge Servers from participating issuers.

### **Disclosures and Limitations**

- Responsible Actuary. Julie Andrews is the actuary responsible for this communication. Julie is a member of the American Academy of Actuaries and a Fellow of the Society of Actuaries. She meets the Qualification Standards of the American Academy of Actuaries to issue this report.
- Intended Users. This information has been prepared for the use of AHCT to discuss the potential impact of 2021 Rate Changes. Wakely does not intend to benefit third parties and assumes no duty or liability to those third parties. Any third parties receiving this work should consult their own experts in interpreting the results. This report, when distributed, must be provided in its entirety and include caveats regarding the variability of results and Wakely's reliance on information provided by Connecticut carriers and AHCT.
- Risks and Uncertainties. The assumptions and resulting estimates and conclusions included in this report are inherently
  uncertain. Users of the results should be qualified to use it and understand the results and the inherent uncertainty. Actual
  results may vary, potentially materially, from our estimates. It is the responsibility of the organization receiving this output to review
  the assumptions carefully and notify Wakely of any potential concerns.
- Conflict of Interest. Wakely provides actuarial services to a variety of clients throughout the health industry. Our clients include commercial, Medicare, and Medicaid health plans, the federal government and state governments, medical providers, and other entities that operate in the domestic and international health insurance markets. Wakely has implemented various internal practices to reduce or eliminate conflict of interest risk in serving our various clients. The responsible actuary is financially independent and free from conflict concerning all matters related to performing the actuarial services underlying this analysis. In addition, Wakely is organizationally and financially independent from AHCT and any Connecticut carrier.
- Data and Reliance. Wakely relied on publicly available sources in this assignment. We have reviewed the data for reasonableness but have not performed any independent audit or otherwise verified the accuracy of the data/information. If the underlying information is incomplete or inaccurate, our estimates may be impacted, potentially significantly. Any errors in the data will affect the accuracy of the analysis and the conclusions drawn in this report. When performing financial and actuarial analyses on the current data, assumptions must be made where there is incomplete data. Improvements in data will allow for more accurate analyses and consistent reporting.
- Subsequent Events. Filings received after the date indicated will result in variation in results.
- Contents of Actuarial Report. This document and the supporting exhibits constitute the entirety of the actuarial report and supersede any previous communications on the project. This report is provided to AHCT to discuss the potential options to stabilize the marketplaces. Any other use of this report may not be appropriate. Wakely does not intend third parties to rely on this report for any other purpose and assumes no duty or liability to parties other than AHCT who use or receive this work. This report should only be reviewed and considered in its entirety.
- Deviations from ASOPS. Wakely completed the analysis using sound actuarial practice. To the best of our knowledge, the report
  and methods used in the analysis are in compliance with the appropriate Actuarial Standards of Practice (ASOP) with no known
  deviations.

# Legal Update



### **LEGAL UPDATE**

### • Supreme Court and California v. Texas

• Cost Sharing Reductions (CSR) Litigation

• Non-ACA Coverage Litigation



# **Future Agenda Items**



# Adjournment

