



Connecticut Health Insurance Exchange Health Equity, Outreach and Consumer Experience Advisory Committee Special Meeting

NOTICE OF MEETING AND AGENDA

Meeting Date: Tuesday, May 2, 2023
Meeting Time: 1:00 p.m. – 2:30 p.m.
Meeting Location: Remote

Public: Call-In Number: +1 860-840-2075; Phone Conference ID: 451 630 59#

Meeting Materials can be accessed through the Agency's website:

<https://agency.accesshealthct.com/meetings>

(Steps to follow: 1. Click on *Advisory Committees*; 2. Select *Health Equity, Outreach and Consumer Experience Advisory Committee*; 3. Select *Agenda* or *Presentation* next to the May 2, 2023, Meeting Tab)

- A. Call to Order and Introductions
- B. Public Comment (Please submit to Marcin.Olechowski@ct.gov by 10 a.m. on May 2, 2023)
- C. Review and Approval of Minutes
- D. Medicaid Unwind Update – DSS/Access Health CT
- E. Customer Journey
- F. Broker Academy Update
- G. Draft Medicaid Unwinding Ad Campaign Materials Follow-Up
- H. Future Agenda Items
- I. Adjournment

Public comment of the agenda is limited to two minutes per person and is not to exceed the first 15 minutes of each meeting. A sign-in sheet will be provided.

The Exchange is pleased to make reasonable accommodations for members of the public who are disabled and wish to attend the meeting. If special arrangements for the meeting are necessary, please notify Marcin Olechowski of the Connecticut Health Insurance Exchange at (860) 757-6830.

Meeting materials will become available at: <http://agency.accesshealthct.com/> following each meeting. For further information concerning this meeting, please contact Marcin Olechowski at (860) 757-6830 or marcin.olechowski@ct.gov