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Access Health Connecticut

June 13, 2024, Strategy Committee Regular Meeting-

Strategy Committee Meeting Agenda

A. Call to Order and Introductions

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<u>Mission</u>: To decrease the number of uninsured residents, improve the quality of healthcare and reduce health disparities through an innovative, competitive marketplace that empowers consumers to choose the health coverage that give them the best value.

<u>Vision</u>: Provide Connecticut residents with access to the most equitable, simple and affordable health insurance products to foster healthier communities.



Public Comment





Review and Approval of MinutesJanuary 11, 2024



Strategic Projects Updates

Ten Clicks or Less Individual Coverage Health Reimbursement Arrangement Call Center



10 Clicks or less

Access Health CT is working to redefine the individual market enrollment experience.

- Cross-departmental teams have been created to include the totality of the organization in future planning and implementation
- Strategic brainstorming sessions concluded in April
- The strategy document and user experience blueprint model is currently being finalized.





Individual Coverage Health Reimbursement Arrangement Update



Call Center Update



Medicaid Unwinding Update



Medicaid Unwinding Update

Medicaid Unwinding:

- March 2024 was the last month of Unwinding
- The last 120-day Special Enrollment Period began at the end of March 2024 and runs through July 2024
- Metrics to date*
 - 11,516 enrolled in a Qualified Health Plan (QHP)
 - 8,183 enrolled in the Covered CT Program
 - 289,904 re-enrolled into Medicaid/HUSKY Health



Broker Academy Update



Broker Academy Update

- 1. 80 students accepted
- 2. Program Readiness: Weekly meetings to prepare the students for the in-person training class. Topics include:
 - Welcome and Introductions
 - Kaplan Orientation: How to navigate the portal and study materials.
 - Ask a Broker: Students can ask Brokers, Mentors and past students questions to learn more about the industry.
 - Study Skills and Elevator Pitch workshop
 - Orientation for in-class training.
- 3. Class size:
 - Capital Community College: 54 students
 - Norwalk Community College: 23 students
- 4. Class days scheduled for June 3rd-7th
 - June 3–5: Training class (in-person)
 - June 6: Review day (in-person optional)
 - June 7: State Exam (in-person)





Adjournment

