



Connecticut Health Insurance Exchange Health Equity, Outreach and Consumer Experience Advisory Committee Special Meeting

NOTICE OF MEETING AND AGENDA

Meeting Date: Tuesday, August 6, 2024
Meeting Time: 11:00 a.m. – 12:00 p.m.
Meeting Location: Remote

Public: Call-In Number: +1 860-840-2075; Phone Conference ID: 220 013 004#

Meeting Materials and live streaming can be accessed through the Agency's website:
<https://agency.accesshealthct.com/meetings>

(Steps to follow: 1. Click on *Advisory Committees*; 2. Select *Health Equity, Outreach and Consumer Experience Advisory Committee*; 3. Select *Agenda or Presentation* next to the August 6, 2024, Meeting Tab)

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- A. Call to Order and Introductions
 - B. Public Comment (Please submit to Marcin.Olechowski@ct.gov by 10:00 a.m. on August 6, 2024)
 - C. Review and Approval of Minutes
 - D. Surveys
 - Leaver Survey
 - Affordable Care Act Survey
 - E. Broker Academy Update
 - F. Deferred Action for Childhood Arrivals Update
 - G. Community Outreach Update

H. Strategic Initiatives

- Ten Clicks
- ICHRA
- Call Center

I. Future Agenda Items

- Ten Clicks
- ICHRA
- Call Center

J. Adjournment

Public comments must be submitted via an e-mail to Marcin.Olechowski@ct.gov by 10:00 a.m. on the day of the meeting. Public comments will be read at the meeting by the Chair.

The Exchange will provide a physical location and electronic equipment for members of the public who need assistance and wish to attend the meeting in real-time. The Exchange will also provide a reasonable accommodation for members of the public who are disabled and wish to attend the meeting. Please contact Marcin Olechowski in writing at Marcin.Olechowski@ct.gov no less than twenty-four (24) hours prior to the meeting.

Mission: To decrease the number of uninsured residents, improve the quality of healthcare, and reduce health disparities through an innovative, competitive marketplace that empowers consumers to choose the health coverage that gives them the best value.

Vision: Provide Connecticut residents with access to the most equitable, simple and affordable health insurance products to foster healthier communities