



Access Health Connecticut

November 14, 2024, Strategy Committee Regular Meeting

Strategy Committee Meeting Agenda

- A. Call to Order and Introductions
- B. Public Comment.....3
- C. Vote: Review and Approval of Minutes.....4
 - September 12, 2024
- D. Strategic Project Updates.....5-8
- E. Open Enrollment 12 Update.....9-12
- F. Broker Academy Update.....13-14
- G. Adjournment.....15

Mission: To decrease the number of uninsured residents, improve the quality of healthcare and reduce health disparities through an innovative, competitive marketplace that empowers consumers to choose the health coverage that give them the best value.

Vision: Provide Connecticut residents with access to the most equitable, simple and affordable health insurance products to foster healthier communities.

Public Comment

Vote:

**Review and Approval of Minutes
September 12, 2024**

Strategic Project Updates

*Ten Clicks
Call Center*

Individual Coverage Health Reimbursement Arrangement

10 Clicks Update

Call Center Update

Individual Coverage Health Reimbursement Arrangement Update

Open Enrollment 12 (OE 12) Update

Open Enrollment 12 Update

- Consumers will be notified of their Qualified Health Plan (QHP) and Stand-alone Dental Plan (SADP) autorenewals into 2025 policies during the weeks of 11/17-11/24.
 - 86.9% of households have been projected to auto-renew into their QHPs and/or SADPs.
- As a reminder, the AHCT public enrollment dashboard is live on the Access Health CT website, displaying enrollment statistics. Enrollment statistics update weekly.
- AHCT has projected the following number of enrollments for OE12:
 - QHP (inclusive of the Covered Connecticut program): 150,199
 - Covered CT: 44,136
 - Dental: 14,526

Open Enrollment – Start of OE, year over year

| | OE11 | OE12 | % Change |
|---|--------|--------|----------|
| QHPs | 14,581 | 14,125 | -3.13% |
| QHPs with APTCs | 55,851 | 57,326 | 2.64% |
| QHPs with APTCs and CSRs (without Covered CT) | 24,809 | 28,652 | 15.5% |
| Covered CT | 20,964 | 38,564 | 83.9% |
| SADPs | 8,380 | 12,289 | 46.6% |

**Enrollment numbers (individuals) snapshot as of 11/1, year over year*

- *Total QHP enrollment for 2023 was 115,937*
- *Total QHP enrollment for 2024 was 138,667*

Open Enrollment - Individuals enrolled to date, year over year

| | OE11 | OE12 | % Change |
|--|-------|-------|----------|
| QHPs | 1,399 | 1,683 | 20.30% |
| QHPs with APTCs | 5,910 | 6,595 | 11.59% |
| QHPs with APTCs and CSRs (includes Covered CT) | 5,753 | 8,181 | 42.20% |
| SADPs | 2,009 | 2,720 | 35.39% |

**Total individuals enrolled as of 11/13, year over year (note: autorenewals have not occurred yet)*

Broker Academy Update

Broker Academy

- 22 Students graduated
- Graduation Ceremony in October
- Transition to the Broker Support team
- Open Enrollment



Adjournment