



Access Health CT
Health Equity, Outreach and Consumer Experience Advisory Committee

January 23, 2025

Committee Meeting Agenda

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Public Comment

Vote:

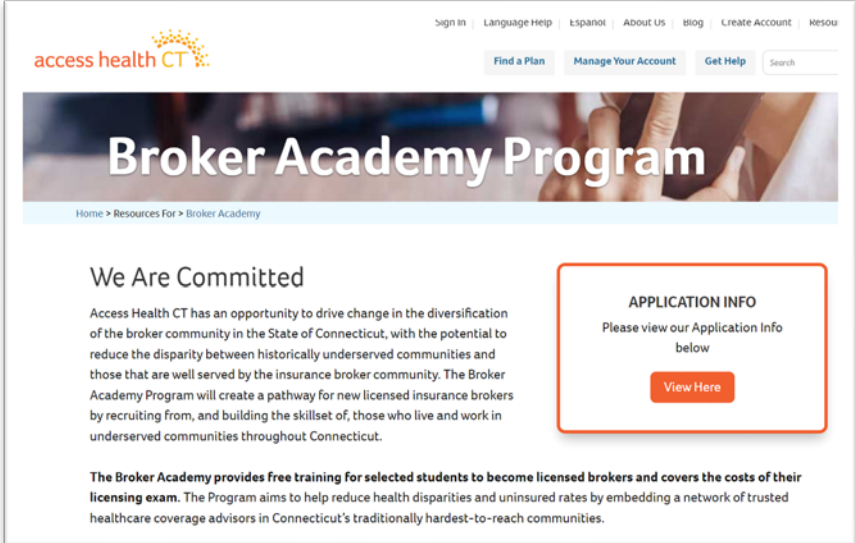
Review and Approval of Minutes

Broker Academy Update

Broker Academy Update

- **Year 4**
 - 91 new leads from the website
 - Application opens March 1, 2025
 - Application deadline is set for March 31, 2025
 - Accept up to 100 students
 - 2 class locations: TBD
 - Program Readiness starting in May
 - Class review days scheduled for June 7th and 8th
 - Additional time added to the mentorship

Broker Academy Program - Access Health CT



The screenshot shows the top portion of the Access Health CT website. At the top right, there are links for 'Sign In', 'Language Help', 'Español', 'About Us', 'Blog', 'Create Account', and 'Resou'. Below these are navigation buttons for 'Find a Plan', 'Manage Your Account', 'Get Help', and a search bar. The main heading is 'Broker Academy Program' with a sub-link 'Home > Resources For > Broker Academy'. The content area features a 'We Are Committed' section with a paragraph about the program's goal to diversify the broker community. To the right is a box titled 'APPLICATION INFO' with a 'View Here' button. At the bottom, there is a paragraph about free training and exam costs.

Visits in Dec.
352

Community Outreach Update

Health Equity and Outreach



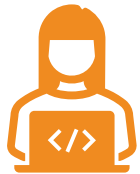
- **Events**

- 174 Outreach events (Fairs, Regional Planning meetings, sponsored events)
- 324 Onsite visits to community partners
- 80 Virtual presentations



- **Overall reach:**

- **Over 5,000+** Consumer and Partner interactions* (only includes events hosted by our team)



- **Certified Application Counselor Program-** Promoting the program to qualified community organizations and partners.

- 228 CAC's (**25% increase** since 2023)
- 46 Organizations (**31% increase**)



- **Open enrollment 11:**

- 5 navigator locations with enrollment staff/ 2 Enrollment locations
- 24 Enrollment Fairs

Open Enrollment 2025 Update

Open Enrollment 12 Update

- OE12 has yielded an ~88% retention rate from last OE for households enrolled in qualified health plans (QHPs).
- In November, AHCT had projected the following number of enrollments for OE12:
 - QHP (inclusive of the Covered Connecticut program): 150,199
 - Covered CT: 44,136
 - Dental: 14,526

Open Enrollment – Start of OE12, 2024

	OE12
QHPs	14,125
QHPs with APTCs	57,326
QHPs with APTCs and CSRs (without Covered CT)	28,652
Covered CT	38,564
SADPs	12,289

**Enrollment numbers (individuals) snapshot as of 11/1/24.*

- Total QHP enrollment for 2024 was 138,667*

Open Enrollment – Individuals enrolled to date, year over year

	This year (1/15/25)	Last year (1/15/24)	% Change
Retention <i>(enrolled in QHP as of 10/31)</i>	122,128	100,273	21.8%
Acquisition <i>(not enrolled in a QHP as of 10/31)</i>	29,023	28,724	1.04%
Total QHP enrollment	151,151	129,000	17.2%
Covered CT enrollment	41,165	27,393	50.3%
Dental enrollment	17,756	14,050	26.4%

Deferred Action for Childhood Arrivals (DACA)

DACA Updates

- **DACA Final Rule issued in 2024 updating Lawful Presence status**
- **117 DACA recipients enrolled in a QHP during OE, 107 receiving subsidies**
- **Outreach on new eligibility**
 - **Shared at Outreach events, monthly healthy chats**
 - **Partnered with community organizations in target areas**
 - **Developed one-pager in English and Spanish (can be translated in other languages)**
 - **Updated website content on Immigration Status and eligibility**

DACA Updates

- Lawsuit challenging final DACA Rule: Kansas v United States
 - Preliminary injunction and stay granted but only applies in Plaintiff states
 - Connecticut is one of the Defendant states with the federal government
 - Stay does not apply in Connecticut at this time

Strategic Initiatives

Future Agenda Items

Adjournment