



# Health Equity, Outreach and Consumer Experience Advisory Committee



February 26, 2026

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# Public Comment

# Review and Approval of Minutes

*December 4, 2025*

# Health Equity and Outreach Department Update

# 🔗 Health Equity and Outreach

## Open Enrollment Highlights

- **2,050** consumers served at **164** enrollment fairs/locations across **40** towns and all counties.
- **6** Navigator locations
  - Servicing **1,643** total visitors needing enrollment help.
- **4** Mobile Enrollment Specialists with rotating schedule.

## Scheduling & Event Traffic

- **16,893** visits to our new appointment scheduling tool between Oct. 2025 and Jan. 2026.
- **892** appointments made; 90% filled within a month.
- **11,531** visits to our Enrollment Events page — up from 8,811 last year.
  - Most active towns for website visits: **Hartford, Bloomfield, Waterbury, New Haven and Bridgeport.**



## 🔗 Health Equity and Outreach

### Community Partnerships

- We now manage **2,965** community partner contacts — up from ~2,500 in early 2025.
- Continued engagement via outreach events, virtual presentations, site visits and regional meetings.

### Community Outreach & Event Activity

- **405** outreach events (35% increase), **427** Community Partner site visits and **94** virtual presentations completed.
- Eventbrite had **2,419** total RSVPs for our events



# Health Equity and Outreach

## Certified Application Counselor (CAC) Program

- Promoting the program to qualified community organizations and partners.
- **209** CAC's
- **38** organizations

## Broker Academy

- Year 4
- Applications open March 1.



# Open Enrollment 13 Summary

## OE13 Status

Plan/Program	OE12	OE13	% Change
	2025 policy year	2026 policy year	
Qualified Health Plans (without subsidy)	15,176	32,847	116.4
Qualified Health Plans with subsidy (includes Covered CT)	135,976	124,328	-8.6
Covered CT only	41,165	51,629	25.4
Stand-Alone Dental Plans	17,089	19,416	13.6

\* Year-over-year enrollment numbers as of the end of open enrollment

# Policy Updates

## ❖ **December 31, 2025, expiration of Enhanced Premium Tax Credit**

- **Consumers with income over 400% of the Federal Poverty Level (FPL) are not eligible for APTC in 2026 at this time.**
- **Consumers with income between 100-400% of the FPL are eligible for federal APTC, but under original ACA contribution percentages.**
- **Increases in Silver premiums for 2026 had positive impact on APTC calculations for many consumers.**



## 🌟 2026 Temporary Premium Assistance

**Governor Lamont announced financial assistance to help lower health coverage costs. 2026 Temporary Premium Assistance will fill in gaps due to the expiration of federal enhanced subsidies for qualified residents.**

- Consumers with income at 100-200% of the FPL and not enrolled in the Covered CT program to replace expired enhanced subsidy amounts.
- Consumers with income over 400 and up to 500% of the FPL to replace 50% of the expired enhanced subsidy amounts.



## ⚡ 2026 Temporary Premium Assistance

- **Special Enrollment Period from 2/1 for those eligible.**
- **Initial Manual Implementation Phase started and eligible consumers to receive the Temporary Premium Assistance through credits for first month(s) of 2026 coverage.**
- **Carriers to send updated premium invoices.**
- **System functionality in Access Health CT projected for March 24, 2026.**



# 2027 Plan Year Planning/Update

# Strategic Initiatives

*-Ten Clicks*

*-BusinessPlus*

# Adjournment